



## SoonerCare Provider Guide

### Is SoonerCare Going Away?

No, SoonerCare is not going away. The following populations are excluded from SoonerSelect and will remain in SoonerCare or SoonerCare Choice.

- Dual eligible Individuals (Medicare and Medicaid eligible).
- Individuals enrolled in the Medicare Savings Program, QMB, SLMB, QDW and QIs.
- Persons with a nursing facility or Intermediate Care Facilities for Individuals with Intellectual Disabilities (ICF-IID) level of care (LOC).
- Individuals during a period of presumptive eligibility.
- Individuals infected with tuberculosis eligible for tuberculosis-related services.
- BCC enrolled individuals.
- Individuals enrolled in a § 1915(c) waiver.
- Undocumented persons eligible for emergency services only.
- Insure Oklahoma ESI dependent children.
- Coverage under Soon-to-be-Sooners.
- ABD individuals, including children covered under the TEFRA program.
- Populations that remain enrolled due to the continuous enrollment and maintenance of effort (MOE) requirement of the Families First Coronavirus Response Act (FFCRA).

The following populations MAY opt-in to SoonerSelect, or may stay in SoonerCare or SoonerCare Choice:

- American Indian/Alaskan Native (AI/AN) members.
- Children in tribal custody.



#### ADDRESS

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



#### WEBSITES

[okhca.org](http://okhca.org)  
[mysoonercaare.org](http://mysoonercaare.org)



#### PHONE

Admin: 405-522-7300  
Helpline: 800-987-7767



## What Will Providers See in the OHCA Provider Portal?

When determining **SoonerCare eligibility**, you will see “Title 19” without SoonerSpecialty or SoonerSelect returned in the results.

Eligibility		
Coverage	Effective Date	End Date
Title 19	04/04/2024	04/04/2024
Mental Health and Substance Abuse	04/04/2024	04/04/2024
EPSDT		
TPL		

You may also see a combination of programs returned in the results. For example, when a member remains in SoonerCare for their medical services but is in the SoonerSelect dental program for their dental services, you can expect to see SoonerCare Choice/Expansion Healthy Adult Program and SoonerDental.

Eligibility		
Coverage	Effective Date	End Date
SoonerCare Choice	04/04/2024	04/04/2024
Non Emergency Transportation	04/04/2024	04/04/2024
Mental Health and Substance Abuse	04/04/2024	04/04/2024
SoonerDental	04/04/2024	04/04/2024
Expansion Healthy Adult Program	04/04/2024	04/04/2024



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## Information for SoonerCare Providers

- If a member remains in **SoonerCare**, the provider will continue to submit claims, PAs, etc., to OHCA and will be reimbursed by OHCA. Processes related to claims, claim submissions, PAs and documentation requirements for providers serving members that remain in the **SoonerCare** program are not changing at this time.
- For immediate assistance, claims research or resolution, and other SoonerCare issues, contact the OHCA call center at 405-522-6205 or 800-522-0114.



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## Is SoonerRide Still Available for SoonerCare Members?

Yes! SoonerCare members can schedule their ride by calling SoonerRide three days in advance at toll-free 877-404-4500 and TDD 800-722-0353 during these hours:

- 7 a.m. to 6 p.m. Monday through Friday.
- 7 a.m. to 6 p.m. Saturday.

SoonerCare members will continue to arrange for and receive non-emergency transportation (NEMT) services through OHCA. SoonerSelect members must contact the plan they are enrolled in for non-emergency transportation (NEMT) needs.



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[mysoonerCare.org](http://mysoonerCare.org)



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