

**BOARD OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES**

September 23, 2022

**Department of Mental Health
and Substance Abuse Services
Oklahoma City Oklahoma**

Board members present:

Shannon O'Doherty
Kim Holland, APRN-CNP
Hossein Moini
Gina Pazzaglia, Ph.D.
Kristin Stacy, J.D.
Kari Stomprud, M.Ed.
Carisa Wilsie, Ph.D.

Others present:

Carrie Slatton-Hodges, Commissioner
Durand Crosby, Ph.D., ODMHSAS
Joey Mickey, Advocacy
Dewayne Moore, ODMHSAS
Kelli Reid, ODMHSAS
Misty Capps, ODMHSAS
Carol Ladd, ODMHSAS
Tiffani Osorno, ODMHSAS
Alicia Mass, Stigler Health & Wellness
Lea May, Instilling Hope & Wellness, LLC
Barry Gilliam, The Harbor
Dustin Robins, ODMHSAS
JoAnn Richardson, Narconon Arrowhead
Wendy Larson, ODMHSAS
Heather Baglio, Calm Waters
John Riesenber, Governor's Office
Jeff Miller, M.D., Springwell Health
Seth McDevitt, Red Rock Behavioral Health
Erin Engello, Calm Waters
Jason Cuff
Edi Nayfa, Catalyst Behavioral
Valerie Lewis, Cornerstone Counseling &
Consulting Inc.
Katherine Harris, Red Rock Behavioral Health

CALL TO ORDER

Ms. O'Doherty called the meeting to order and stated that a quorum was present.

APPROVAL OF MINUTES OF THE JUNE 24, 2022, BOARD MEETING

Mr. Moini moved to approve the June 24, 2022, minutes. Ms. Holland seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O’Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Abstain
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING APPROVAL OF PROGRAM CERTIFICATION RECOMMENDATIONS

Kelli Reid, Director of Provider Compliance and Assistance, presented the programs recommended for approval listed on Attachment A as follows:

Alcohol and Drug Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Narconon of Oklahoma, Inc. dba Narconon Arrowhead, Canadian [Res: Adult]; Springwell Health, L.L.C., Duncan [OP: Adult]

Ms. Stomprud moved to approve permit for temporary operation for the above-referenced programs. Ms. Holland seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O’Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

B. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Jordan’s Crossing, Oklahoma City [Res, Intensive Res, Res with children, Intensive Res with children, Co-occurring Res: Adult]

Mr. Moini moved to approve certification with special distinction for the above-referenced programs. Ms. Stomprud seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O’Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes

Dr. Gina Yes

C. Certification with Distinction

Certification with distinction was recommended for: Alcohol Training & Education, Inc., Oklahoma City [OP: Adult]; Southeastern Oklahoma Family Services, Inc., Ada, Ardmore, Madill, Tishomingo [OP: Adol., Adult]; Stigler Health and Wellness Center, Inc., Eufaula, McAlester, Poteau, Stigler, Wilburton [OP, Res, Res with children, Halfway house with children]

Ms. Holland moved to approve certification with distinction for the above-referenced program. Dr. Gina seconded the motion.

Ms. O'Doherty congratulated Southeaster Oklahoma Family Services, Inc was 100% compliant on all standards and eligible for a refund.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

D. Two-Year Certification

Two-year certification was recommended for: Counseling Solutions & Interventions, Inc., Oklahoma City [OP: Adol., Adult]; Stages of Recovery, Inc., Oklahoma City [OP: Adol., Adult]; Waynoka Mental Health Authority dba Northwest Substance Abuse Treatment Center, Waynoka [Res, Res with children: Adult]

Dr. Gina moved to approve two-year certification for the above-referenced programs. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Comprehensive Community Addiction Recovery Center Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Drug Recovery, Inc. dba Catalyst Behavioral Services, Oklahoma City, Enid [Res'l, Intensive Res'l, Co-Occ Res'l: Adult]

Dr. Wilsie moved to approve certification with special distinction for the above-referenced programs. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Opioid Substitution Treatment Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Treatment Services, L.L.C., Oklahoma City

Dr. Gina moved to approve certification with special distinction for the above-referenced program. Ms. Holland seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

B. Two-Year Certification

Two-year certification was recommended for: Quapaw Counseling Services, Miami

Ms. Stomprud moved to approve two-year certification for the above-referenced program. Ms. Stacy seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Outpatient Mental Health Treatment Programs

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Jacob's Counseling Services, L.L.C., Oklahoma City

Dr. Gina moved to approve permit for temporary operation for the above-referenced programs. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes

Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

B. Certification with Distinction

Certification with distinction was recommended for: Brite & Shiny Counseling, L.L.C. dba A Caring Alternative, Tulsa; Central Focus, L.L.C., Wilburton; Cornerstone Counseling & Consulting, Inc., Guthrie, Oklahoma City; Cornerstone Counseling Services, L.L.C., Hugo, Idabel, McAlester, Tishomingo; Crossroads 1010, L.L.C., Antlers; Excel Mental Health Services, L.L.C., Pauls Valley; Instilling Hope & Wellness, L.L.C., Oklahoma City; Multi-County Counseling, Inc., Purcell, Ada, Lawton, Wewoka; The Wise Way Counseling, Inc., Oklahoma City

Ms. Stomprud moved to approve certification with distinction for the above-referenced programs. Ms. Holland seconded the motion.

Ms. O'Doherty congratulated the following centers of 100% compliant on all standards and eligible to receive a refund: Brite & Shiny Counseling, L.L.C., Central Focus, L.L.C., Cornerstone Counseling Services at Hugo, Idabel, McAlester, and Tishomingo, Instilling Hope & Wellness, L.L.C., and Multi-County Counseling, Inc.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

C. Two-Year Certification

Two-year certification was recommended for: Brighter Heights Oklahoma, L.L.C., Antlers, Broken Arrow, Durant, Hugo, Idabel, Poteau; Calm Waters Center for Children and Families, Inc., Oklahoma City; Heritage Therapeutic Services, L.L.C., Norman; Hope Blooms, L.L.C., Muskogee; New Day Recovery Youth & Family Services, Inc., Oklahoma City; Peoples Family Counseling, L.L.C., Oologah, Tulsa; Wilson Psychological Associates, P.L.L.C., Bartlesville

Dr. Gina moved to approve two-year certification for the above-referenced program. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Ms. Knoblock		Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes	Dr. Wilsie	Yes

Programs of Assertive Community Treatment

A. Certification with Special Distinction

Certification with special distinction was recommended for: Family and Children’s Services, Inc., Tulsa

Dr. Wilsie moved to approve certification with special distinction for the above-referenced program. Ms. Stacy seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O’Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Community-Based Structured Crisis Center Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Creeks Mental Health Services, Inc., Sapulpa; Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Norman; Oklahoma Mental Health Council, Inc. dba Red Rock Behavioral Health Services, Oklahoma City

Dr. Wilsie moved to approve certification with special distinction for the above-referenced programs. Mr. Moini seconded the motion.

Ms. O’Doherty congratulated the 100% compliant providers as Oklahoma Mental Health Council in Norman and also in Oklahoma City.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O’Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

B. Two-Year Certification

Two-year certification was recommended for: Carl Albert Community Mental Health Center, McAlester (Urgent Recovery Care)

Dr. Gina moved to approve two-year certification for the above-referenced programs. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O’Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Community Mental Health Center Programs

A. Certification with Special Distinction

Certification with special distinction was recommended for: Oklahoma Mental Health Council, Inc dba Red Rock Behavioral Health Services, Oklahoma City, Chandler, Chickasha, Elk City, El Reno, Hobart, Kingfisher, Shawnee, Watonga, Weatherford, Yukon

Ms. Stomprud moved to approve certification with special distinction for the above-referenced program. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Community Residential Mental Health Programs

Programs of Assertive Treatment

A. Permit for Temporary Operation

Permit for temporary operation was recommended for: Hav-Tap, Inc. dba The Harbor, Oklahoma City

Ms. Holland moved to approve permit for temporary operation for the above-referenced programs. Ms. Stacy seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

B. Certification with Distinction

Certification with distinction was recommended for: Hav-Tap, Inc. dba The Harbor, Oklahoma City; Miller's Residential Care, L.L.C., Vinita

Dr. Gina moved to approve certification with distinction for the above-referenced programs. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION REGARDING REPORT FROM COMMISSIONER

Commissioner Slatton Hodges presented her report as follows:

Commissioner Slatton Hodges met with Dr. William Cooper, Jawaun Lewis, Danny Honeycutt from Turnkey Health Clinics. Commissioner Slatton Hodges and Chief of Operations, Durand Crosby. She has been working towards partnership with Turnkey to be able to provide more care and treatment within the jail settings with the goal of piloting this in Oklahoma City.

Commissioner Slatton Hodges met with the new CEO from Parkside Psychiatric Hospital, Jim Serratt, to talk about his vision and the future for Tulsa and the care for children.

Commissioner Slatton Hodges stated Heath Hayes, Chief of Communications, and his team does a phenomenal job with communications. There was a 988 Town Hall via You Tube. There was a large viewership for this.

Commissioner Slatton Hodges participated in the Tribal Consultation where members of the Tribes meet and visit about challenges they may face related to mental health and addiction and how the Department can help assist.

Commissioner Slatton Hodges did a podcast with the American Heart Association discussing the intersection between physical health and mental health.

Commissioner Slatton Hodges indicated she regularly meets with sister agencies to help advise around Mental Health and Addiction, to partner around different initiatives, provide any support to them.

Commissioner Slatton Hodges had the ARPA subcommittee for Health and Human Services. This was led by Representative Kyle Hilbert and Senator John Haste. This was where the proposal around the new psychiatric hospital builds were reviewed. The subcommittee meeting met and the 2 hospital requests, new TCBH with 50 additional beds and the new Griffin Memorial Hospital with 100 additional beds, were approved through the HHS subcommittee. It was a unanimous vote. She then met with the ARPA committee, Senator Thompson, Representative Wallace and many others, which was approved unanimously through this committee as well. She also had a meeting where any House members could attend and ask any questions about those projects. Also, she attended a meeting on the Senate side where any members could attend to ask questions about the 2 new hospitals in preparation for a full legislative vote.

Commissioner Slatton Hodges had meetings with the LOFT (Legislative Office of Fiscal Transparency). They do an audit review of different state agencies. There were no big findings. One recommendation LOFT made was for the Legislature

to create a committee that included all agencies that have a toe in the delivery of mental health or addiction care, to be chaired by ODMHSAS, for developing a statewide plan inclusive of all those agencies moving forward. Another recommendation made was for OMMA (Oklahoma Medical Marijuana Agency) funds that are set aside for addiction and mental health come directly to ODMHSAS. They also recommended to do an annual report of state of the state of mental health and addiction that ODMHSAS would produce.

Commissioner Slatton Hodges stated there was a staff Town Hall and a luncheon every month where all employees can join in virtually and a presentation on a specific topic will be done. At the end of that presentation, the BEST (Building Excellent Services Together) Awards are announced. The BEST recipients receive a BEST pin to wear. There is also an Employee of the Month announced.

Commissioner Slatton Hodges attended the Criminal Justice Advisory Council Meeting, which is specific to Oklahoma City and Oklahoma County. This is a group of folks who are working diligently on ways to reduce the number of persons in Oklahoma County that become involved with the criminal justice system. ODMHSAS's interest is those who have a mental health or addiction issue and finding ways to ensure those folks are getting treatment when appropriate. She stated that since 2017 through today, Oklahoma County has lowered the number in DOC by 1,000 persons. They were averaging close to 3,000 persons going into DOC, and now it is lowered by 1/3 to just under 2,000 persons.

Commissioner Slatton Hodges attended NASMHPD Annual Conference in Washington, D.C. All mental health authorities and directors meet at this conference. She also serves on the National Board. One day of the conference is spent training new Commissioners.

Commissioner Slatton Hodges presented at the NASHP (National Association of Health Policy) regarding the crisis continuum of care around 988 as well as use of technology to serve persons in Oklahoma. Commissioner Slatton Hodges will also be presenting at the National Association of Medicaid Directors on similar topics, and then another presentation in New Orleans to a large group of persons around the work ODMHSAS does in Oklahoma.

Commissioner Slatton Hodges received the NASADAD State Service Award. NASADAD is the 50 peers that oversee addiction care and treatment. She stated this was really an acknowledgement of all the work that the ODMHSAS staff has done.

Mr. Moini asked what the total dollar amount that is hoped to receive from ARPA.

Commissioner Slatton Hodges answered \$125 million. Commissioner added that the Department raised \$16 million in private donations towards this project. The selling of the land in Norman will go towards this project. She stated there is a commitment for another \$10 million from a private philanthropic community. She stated it takes a village and fortunately the village has really surrounded the agency.

Mr. Moini asked what the timeline for the project was.

Commissioner Slatton Hodges stated the Tulsa Center for Behavioral Health is moving along faster, partly because the land where it will be built was already decided. It is on the OSU Medical Campus in Tulsa. The Department is currently at the point of selecting the finishings. She stated the groundbreaking for TCBH will be around March 2023.

Commissioner Slatton Hodges presented on the American Rescue Plan ODMHSAS Hospital Proposals.

Commissioner Slatton Hodges presented that the TCBH Budget and Timeline is as follows:

Summary – In partnership with the community of Tulsa and Oklahoma State University. ODMHSAS is in the process of designing a much needed and expanded psychiatric hospital for the current Tulsa Center for Behavioral Health. The outstanding amount for this hospital after initial investment is expected to be \$38 million. Funding would allow ODMHSAS to utilize saving from its current rent payment, along with additional revenue billed to fund the operations of the additional 50 additional beds for bringing the total to 106 hospital beds for the area.

- \$70M Total Project (Construction + FFE)
- 106-Bed Hospital + Crisis Urgent Care
- 136,627 Sq Ft Est

Build Schedule		\$38M ARPA Payments	\$26M Donors Payments	\$6M ODMHSAS Payments
Sept 2021-Oct 2022	Design & Planning		\$5M Paid	
Nov 2022- March 2023	Construction Documents		\$6M Paid	
March 2023-June 2023	Contractor Bidding and Permitting	\$19M Payment	\$3M Paid	
June 2023	Construction Start		\$1.5M Paid	\$6M Paid
March 2024	50% Construction	\$19M Payment	\$.5 Paid	
November 2024	Construction Complete, FFE & Open			

Commissioner Slatton Hodges discussed the Griffin Memorial Budget and Timeline as follows:

Summary – Griffin Memorial Hospital was established in the 1890s as the primary state psychiatric hospital. Serving a unique need for inpatient care. Griffin helps Oklahomans with difficult illnesses recover. Oklahoma desperately needs to build a new facility to replace Griffin Memorial Hospital, which is falling apart, outdated, and requires extreme ongoing maintenance. This new facility would be state of the art and would house the Griffin residency program as well expanding to serve an additional 100 Oklahomans daily. The cost proposed is a net after sales of the Norman land where the current hospital resides.

- \$137.2M – Total Project (Construction, FFE & Design)
- 330 Bed Facility – 275 Adult Beds, 55 Adolescent Beds
- 363,000 Sq Ft Est.

Build Schedule		\$87M ARPA Payments	\$50M Land Sale
Complete Schematic Design February 2023	Design & Planning	\$5M	
Complete Design Development March 2023	Design	\$7M	
Complete Construction Documents October 2023	Design	\$6M	
Bidding and Permitting December 2023	Contractor Bidding and Permitting	\$2M	
Construction Start January 2024	Construction Complete December 2025	\$67M	\$30M
Furniture/Fixtures/Equipment	Complete – February 2026		\$20.2M
Hospital Opens	March 2026		

DISCUSSION REGARDING POTENTIAL BOARD MEETING TIMES FOR 2023

Commissioner Slatton Hodges discussed the proposed changes are switching from Fridays to Thursdays, and then having the meetings on the last Thursday of the month. She stated this might help in avoiding holidays that are challenging to schedule around. 2023 Board dates will be voted on at the next Board meeting.

DISCUSSION REGARDING THE REPORT FROM CORPORATE ACCOUNTABILITY SUBCOMMITTEE

The Corporate Accountability Subcommittee met Wednesday, September 14, 2022.

DISCUSSION AND POSSIBLE ACTION REGARDING THE INTERNAL AUDITOR'S REPORT

Durand Crosby presented the Internal Audit report and updated the committee on the status of ongoing audits being conducted by the division. (The report has been included in your Board book.)

There were a few questions regarding the Internal Auditor's report which Dr. Crosby addressed.

Ms. Capps is present and available to answer any questions regarding the report.

The Corporate Accountability subcommittee recommends that the Board accept the Internal Auditor's report.

Ms. Stacy made a motion to approve the Internal Auditor's report. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING THE ADVOCATE GENERAL'S REPORT

Dr. Crosby presented the Advocate General's report to the subcommittee and updated the committee on the work being conducted by his division. (The report has been included in your Board book.)

There were no questions regarding the Advocate General's report.

Mr. Mickey is present and available to answer any questions regarding his report.

The Corporate Accountability subcommittee recommends that the Board accept the Advocate General's report.

Ms. Stacy made a motion to approve the Advocate General's report. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING THE INSPECTOR GENERAL'S REPORT

Ms. Stacy continued the report from the Corporate Accountability Subcommittee as follows:

The Department's Inspector General, Dewayne Moore, presented the Inspector General's report to the Subcommittee. The Inspector General's report was reviewed by the Subcommittee. (The report has been included in your Board book.)

There were a few questions regarding the Inspector General's report that Mr. Moore addressed.

Mr. Moore is present and available to answer any questions regarding his report.

The Corporate Accountability Subcommittee recommends that the Board accept the Inspector General's report.

Ms. Stacy made a motion to approve the Inspector General's report. Dr. Gina seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING THE LEGAL REPORT

Ms. Stacy continued the report from the Corporate Accountability Subcommittee as follows:

Dr. Crosby presented the Legal report. (The report has been included in your Board book.)

There were a few questions regarding the Legal report that Dr. Crosby addressed.

Dr. Crosby is present and available to answer any questions regarding his report.

The Corporate Accountability subcommittee recommends that the Board accept the Legal report.

Ms. Stacy made a motion to approve the Legal report. Dr. Wilsie seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Ms. Kristin Stacy accepted the position of Vice Chair of the Corporate Accountability Subcommittee.

There was no further business discussed.

DISCUSSION REGARDING THE REPORT FROM THE PERFORMANCE IMPROVEMENT COMMITTEE

Dr. Wilsie provided the Performance Improvement (PI) Committee report as follows:

The Performance Improvement Committee met on September 15, 2022, via Zoom.

There were two presentations for the September meeting.

Sheamekah Williams and JR Holaday-Herrington presented on the new HUB107 at Central Oklahoma Community Health Center.

A summary of their presentation is as follows:

Central Oklahoma Community Mental Health Center has always been on the nation's leading edge of community mental health services. They have always provided traditional outreach and engagement strategies to attempt to engage with individuals who needed mental health services in the community. Since their Certified Community Behavioral Health Clinic designation began effective June 1st of 2022, they've been committed to enhancing traditional outreach. This combined with the need for diversity accessibility and offering a full array of outreach and engagement services gave rise to the need for a peer-led drop-in center, which they've named HUB107. HUB107 strives to meet folks where they are on their journey in recovery.

HUB stands for Humanity, Utility, and Beneficence. At this drop-in center, there are participants, not patients. The goal of HUB 107 is to be a recovery-driven warm, friendly, welcoming, and supportive environment with useful function and beneficence for any community member who is seeking social, group, recreation, and daily living engagement. They offer peer support, case management, and recreation therapy in a peer-driven model. They offer showers, a place to wash laundry, resources, a safe computer environment to apply for jobs, benefits, and other support services. They regularly collaborate with local organizations to illuminate pathways to services or assistance and clear away obstacles that make utilizing these services difficult. This method of participant empowerment is central to drop-in centers. You plan your recovery. HUB 107 stands firm in the belief that people can focus on building better lives rather than simply treating symptoms. Everyone is welcome at HUB 107. They believe that each person deserves to be treated with dignity and respect and that together we can live in

recovery. They believe that peer participants are uniquely capable of helping other peer participants. They support people in finding their identity within the community, and in helping each other live without crisis. They assist people in rediscovering their strengths and their best skills and talents.

The staff, volunteers, and advocates that make up HUB 107 are a significant part of the driving force that turns the vision and mission of the drop-in center into action.

Since hosting an amazing open house event on August 1st of 2022, they have served well over 300 unique individuals. They have approximately 30 participants dropping into HUB107 daily. Most of the participants dropping in need a shower, a place to do their laundry, housing assistance, and a place to take up space. Almost all the participants dropping into HUB107 return at their individualized pace to get their needs met. Many of the individuals dropping in are on ODMHSAS's "Most in Need List" as well as the "Continuum of Care By Name List". The praise HUB107 has received from peers on the bright, welcoming, well-thought-out space has been overwhelmingly positive. Consumers are reporting that they are building (or rebuilding) a trusting relationship with traditional mental health services due to the outreach and engagement of HUB107 staffing. Staff at Alameda are eager to connect to the demand of service needs at HUB107 due to its overall relaxed non-traditional front door to Alameda approach. HUB107 is very honored to continue to serve this population. The success of HUB107 has been laid out foundationally and will continue to build upon the strength it has achieved in this short time.

For the second presentation, Dr. Crystal Hernandez presented on Data Integration and Business Analytics at the Oklahoma Forensic Center.

A summary of their presentation is as follows:

In May of 2021 OFC established their three (3) year Strategic Plan. As part of that plan, an objective was developed to strengthen and standardize behavioral health data collection and analysis to ensure consistent, reliable data reporting. It was hope that OFC could become a data driven organization improving quality, safety and overall outcomes of services provided at OFC. The strategic objective was added to the list of FY22 Quality Priorities for immediate implementation as one fiscal year's quality projects. OFC Utilizes the Plan-Do-Study-Act methodology for implementation of its quality processes. Below is brief overview of the process and overall progress of the project. OFC identified multiple challenges associated with its current means of collecting and aggregating data.

This included but was not limited to the following:

- Identified concern(s)
- Data not consistently utilized to inform decisions

- Data not consolidated
- Data not consistently shared across departments
- Data often siloed
- Data duplicated across departments and within departments
- Data difficult to find
- Data not consistently aggregated
- Data collected in software programs not supported OMES

To address much of the identified concerns an aim for the project was developed. OFC will develop a data analytics system utilizing power bi data visualizations and dashboards to:

- Minimize waste and duplication of efforts
- Increase efficiency
- Make data more accessible for leaders
- Better inform decision processes
- Allow for more timely responses to negative trends OFC's overall plan included the following objectives for implementation:
- Assign Responsibility: Director of Management assigned responsibility for project
- Train responsible person utilizing available online tutorials
- Collect and enter data into centralized spreadsheets
- Link spreadsheet data to power bi
- Create visualizations
- Develop dashboards for departments and focus areas
- Competency/Training from OFC leaders on use of Power BI

Identified Challenges Encountered:

- Discovered shared interactive visualizations were not accessible by respective leaders.
- Resources in ODMSAS for assistance with coding were non-existent.
- Transitioning system from calendar year to fiscal year required knowledge of DAX expressions.

To address the identified challenges, the following additional actions were implemented:

- Dax code for fiscal year was developed.
- Data visualizations corrected to display via fiscal year.
- OFC leaders obtained license to view and interact with Power BI visualizations and dashboards.
- Data now shared amongst OFC leaders and Central Office

There was no further business discussed.

There is no further action required from the Board.

DISCUSSION AND POSSIBLE ACTION REGARDING THE CRITICAL INCIDENT REPORT

Durand Crosby reviewed the Critical Incidents Report Summaries and circumstances surrounding these incidents.

Dr. Wilsie moved to approve the Critical Incident Report. Dr. Gina seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Mr. Hossein Moini accepted the position of Vice Chair of the Performance Improvement Subcommittee.

There was no further business discussed.

DISCUSSION REGARDING THE REPORT FROM THE FINANCE COMMITTEE

Ms. Stacy stated that the Finance Committee met on Wednesday, September 14, 2022.

DISCUSSION AND POSSIBLE ACTION REGARDING THE MONTHLY FINANCIAL REPORT

FY-2022 Finance Reports Ending August 2022

Rich Edwards presented the FY-22 finance report for the month ending August 2022. He presented the budget to actual comparison report as follows:

For FY-22 revenue collections are trending below projections by 3.9% or \$21 Million, some under spending in federal grants led to lower than projected revenues. Expenditures are trending under budget by 4% or \$19 million due to some under spending in newly awarded grants. The year-to-date net variance for the agency is a negative 0.3% or \$1.8 M.

The Finance Committee recommended approval of the FY-22 August Financial Reports.

Ms. Stacy moved to approve the FY-22 August Financial Report. Dr. Gina seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING BUDGET REVISIONS

Ms. Stacy continued the report from the Finance Subcommittee as follows:

FY-2022 Budget Revisions

Mr. Edwards presented revisions #13, 14, 15 & 16 to the FY-22 budget work program. The revisions added additional budget to recognize revenues from newly awarded grants and additional revenue from ETPS payments. In total the revision increased the FY-22 budget work program by \$4,278,480.

The Finance Committee recommended approval of revisions #13, 14, 15 & 16 to the FY-22 budget work program.

Ms. Stacy moved to approve budget revisions #13, 14, 15, & 16. Mr. Moini seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING THE FY-2023 FINANCIAL REPORTS ENDING AUGUST 2022

FY-2023 Finance Reports Ending August 2022

Rich Edwards presented the FY-23 finance report for the month ending August 2022. He presented the budget to actual comparison report as follows:

For FY-23 revenue collections are trending below projections by 2% or \$11.9 Million, some under spending in federal grants and delays in CCBHC collections led to lower than projected revenues. Expenditures are trending under budget by 16% or \$93 million due to contracts being set up for the new fiscal year. The year-to-date net variance for the agency is a positive 13.8% or \$81 M.

The Finance Committee recommended approval of the FY-23 August Financial Reports.

Ms. Stacy moved to approve the FY-23 August Financial Report. Ms. Holland seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

DISCUSSION AND POSSIBLE ACTION REGARDING BUDGET REVISIONS

Ms. Stacy continued the report from the Finance Subcommittee as follows:

FY-2023 Budget Revision

Mr. Edwards presented revisions #1 to the FY-23 budget work program. The revisions added additional budget to recognize insurance reimbursement revenue from storm damage to the agency's properties in Norman. In total the revision increased the FY-22 budget work program by \$6,952,711.

The Finance Committee recommended approval of revision #1 to the FY-23 budget work program.

Ms. Stacy moved to approve budget revision #1. Dr. Gina seconded the motion.

ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

PRESENTATION

Commissioner Slatton Hodges presented an update on 988. She stated that 988 was passed in Federal legislation so that across the nation there would be an easy to remember number that anyone could call from a landline or a cell phone when they were experiencing a mental health or addiction crisis. When the legislation was passed, 988 was going into place July 5th. This is when nationally and here in Oklahoma went live. She explained that the purpose of 988 is to decrease the involvement and stress on law enforcement who were having to answer all mental health and addiction calls made to 911. She stated there are a few things Oklahoma wanted to be able to leverage 988 for; number one is the suicide reach in Oklahoma. In addition, a goal for Oklahoma is to drive down the number of persons who are addicted to substances so that they can live the life they would like and reach their full potential.

Commissioner Slatton Hodges stated the first goal of the crisis continuum of care is that there is someone to talk to anytime that someone needs it. This would be 24/7, including weekends. If a person is truly experiencing a crisis, a trained licensed mental health professional will be able to talk to them, assess risk, and

evaluate through the phone call what next steps should be. She stated that in order to provide this, Oklahoma did an RFP and listed all requirements. The Department selected a group called Solari. Solari has been doing this in Arizona for 15 years. They developed a very sophisticated software platform for doing this work, as well as a data collection system, knowing how to maximize any Medicaid revenue that could come into the system. Solari had already worked through these things. After review of many options, Solari was selected as the Call Center operator. Solari had never worked outside of Arizona. Solari decided they wanted to partner with Oklahoma. They moved here and got a business in downtown. Oklahoma staff was hired and were up and running and ready to go for the July 5th launch date.

Commissioner Slatton Hodges stated that in addition to the 988 call number, you can also text or chat on 988. When Oklahoma started out, there was anywhere from 65% and 75% in-state answer rate. There were two call centers in Oklahoma that were connected to the National Suicide Hotline, one that worked between the hours of 8 a.m. and 8 p.m. and one that works 24/7. But, close to 30% of the calls went outside of Oklahoma to be answered because the capacity.

Commissioner Slatton Hodges reviewed what happens when calling 988. The call center will get basic information and begin to ascertain what is going on and the risk level. The information is private and confidential. The 988 call center can connect a person to a provider should that need be necessary. There is also a follow-up component which helps.

Commissioner Slatton Hodges stated there are mobile crisis teams statewide. Monthly evaluations are done to see where calls came from and where the mobile crisis was dispatched, and if additional mobile crisis teams needed. These evaluations will continue for the next 12 months to ensure Oklahoma is providing the access needed where the demands are.

Commissioner Slatton Hodges showed the Board the list of who is utilized as providers to have mobile crisis teams that the Department has trained and continues to monitor. The 988 call center will dispatch the mobile crisis team anywhere in the state to go out and have a face-to-face intervention. She continued by stating that most of the time, the mobile crisis team can take care of things from start to finish; if the consumer needs a higher level of care, the mobile crisis team will transport the patient accordingly.

Commissioner Slatton Hodges stated that follow-up appointments and dispatch of transportation can be done through 988.

Commissioner Slatton Hodges reviewed the alternate transportation which went into place November 1st. Since the beginning, there have been over 8,000 transports across the state. She presented slides to reflect the data collected.

Commissioner Slatton Hodges stated that since July 5th, 988 call center has received over 5,000 calls, more than 1,000 text and has dispatched more than 500 times with mobile crisis. She stated that Oklahoma school systems are putting the 988 information on the student's badges. Oklahoma is in the top 10 states in our answer rates, length of time to answer and our call volume. Commissioner Slatton Hodges shared the 988 dashboard with the Board and discussed how to utilize it. She stated the Department is starting a campaign to let people know about 988. There was a soft launch. The Department has employees who have volunteered to man booths and hand out information at community events around the state. There is a website www.988oklahoma.com. Stickers, magnets, and powerpoint presentations are available at this website.

Mr. Heath Hayes stated nationally the moniker of 988 Suicide and Crisis Lifeline. Oklahoma specifically calls it 988 Mental Health Lifeline. He reviewed the website with the Board. He shared his favorite few testimonial videos located on the website.

NEW BUSINESS

There was no further business discussed.

ADJOURNMENT

Mr. Moini moved to adjourn the meeting. Dr. Wilsie seconded the motion.

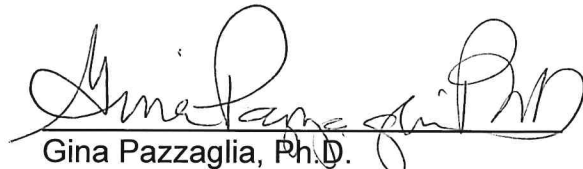
ROLL CALL VOTE

Ms. Holland	Yes	Ms. O'Doherty	Yes
Dr. Wilsie	Yes	Ms. Stacy	Yes
Mr. Moini	Yes	Ms. Stomprud	Yes
Dr. Gina	Yes		

Next Board meeting is scheduled for November 18, 2022 at 9 a.m.



Kim Holland, APRN-CNP

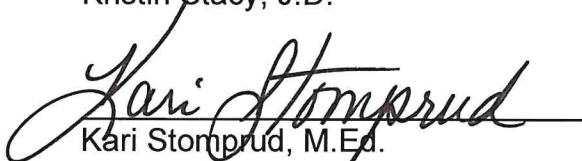


Gina Pazzaglia, Ph.D.

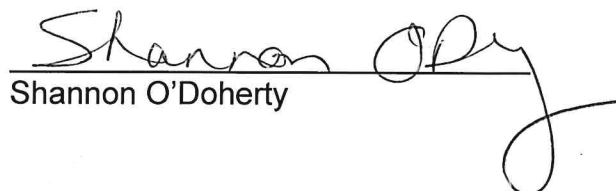
Kristin Stacy, J.D.




Hossein Moini



Kari Stomprud, M.Ed.



Shannon O'Doherty



Carisa Wilsie, Ph.D.

