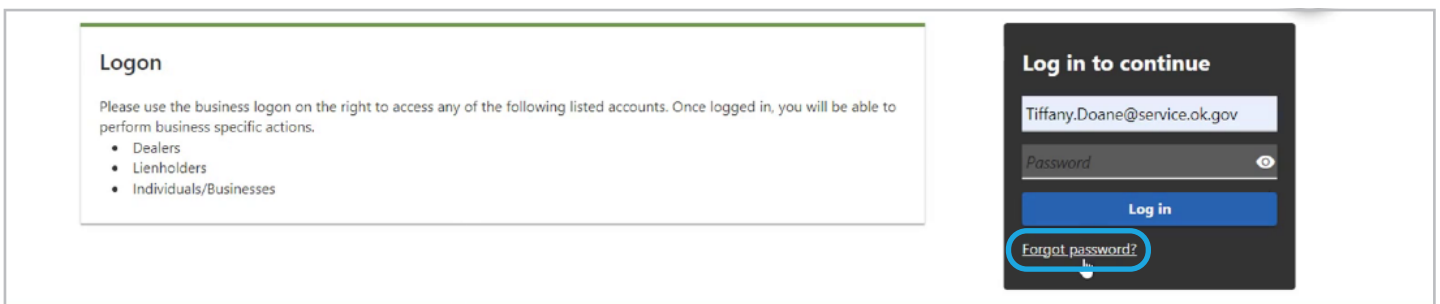


How to Reset a Password OkCARS

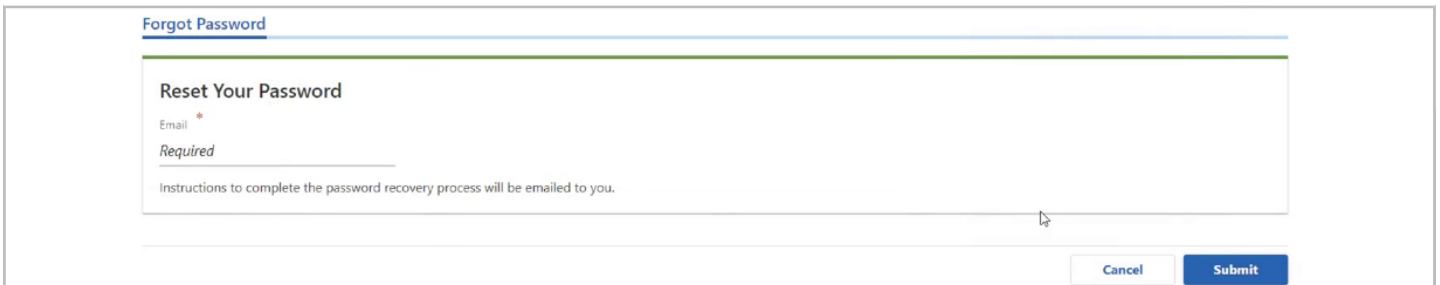
QUICK REFERENCE GUIDE

Objective: This quick reference guide details how dealers can reset their OkCARS password.

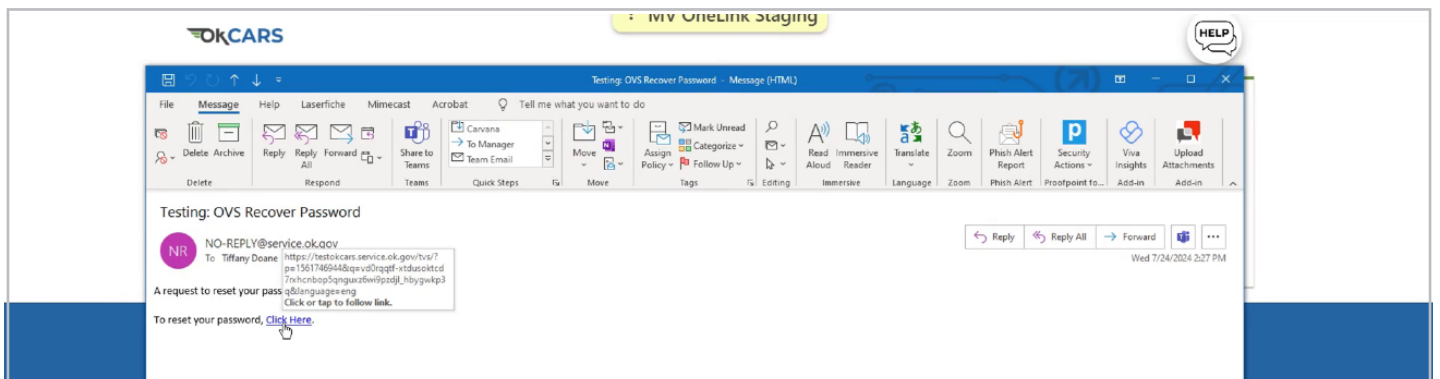
STEP 1 Navigate to the OkCARS webpage and click the **“Forgot Password?”** link.



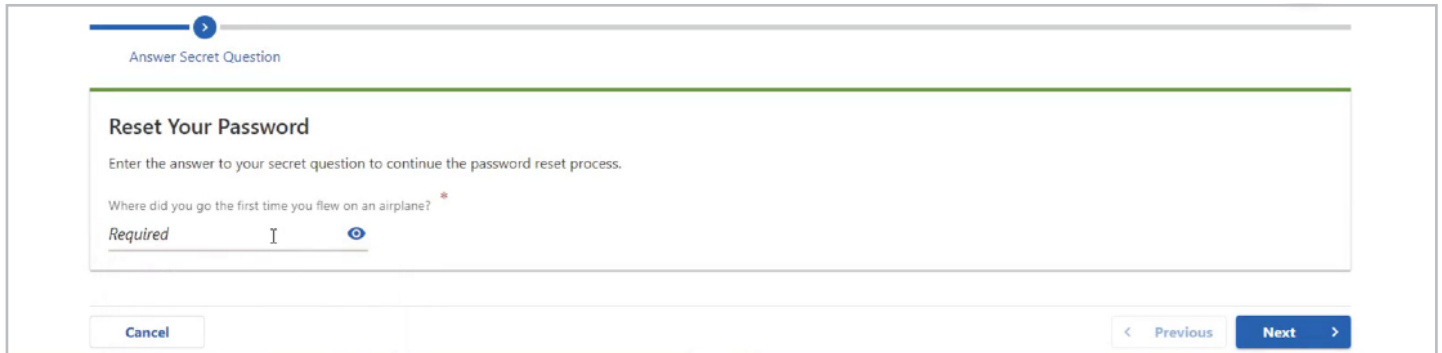
STEP 2 Enter the **email address** connected to the OkCARS account.



STEP 3 Open the email you receive from Service Oklahoma. Select the **“Click Here”** link.

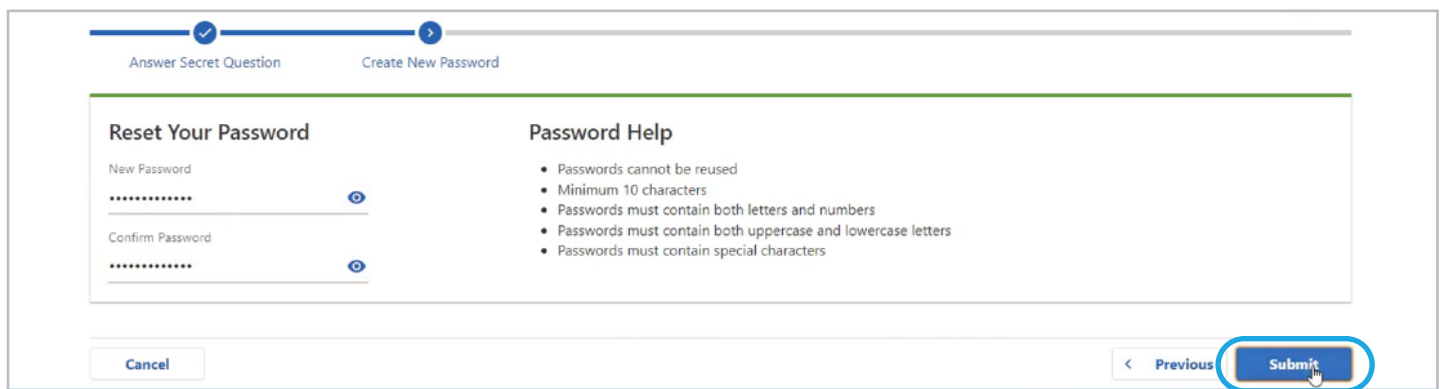


STEP 4 Enter the answer to the **secret question** and once prompted, type in a **new password**.



The screenshot shows a web interface for 'Answer Secret Question'. At the top, a progress bar has a blue circle with a right-pointing arrow. Below it, the text 'Answer Secret Question' is displayed. The main content area is titled 'Reset Your Password' and contains the instruction: 'Enter the answer to your secret question to continue the password reset process.' Below this is a text input field with the placeholder text 'Where did you go the first time you flew on an airplane?' and a red asterisk indicating it is required. The input field is currently empty, with a cursor at the end. To the left of the input field is the word 'Required' and to the right is an eye icon. At the bottom of the form, there are three buttons: 'Cancel' on the left, 'Previous' in the middle, and 'Next' on the right. The 'Next' button is highlighted in blue.

STEP 5 **“Submit”** to confirm and update your password.



The screenshot shows a web interface for 'Create New Password'. At the top, a progress bar has two blue circles with checkmarks. Below it, the text 'Answer Secret Question' and 'Create New Password' are displayed. The main content area is split into two columns. The left column is titled 'Reset Your Password' and contains two text input fields: 'New Password' and 'Confirm Password'. Both fields are filled with dots and have eye icons to the right. The right column is titled 'Password Help' and contains a bulleted list of requirements: 'Passwords cannot be reused', 'Minimum 10 characters', 'Passwords must contain both letters and numbers', 'Passwords must contain both uppercase and lowercase letters', and 'Passwords must contain special characters'. At the bottom of the form, there are three buttons: 'Cancel' on the left, 'Previous' in the middle, and 'Submit' on the right. The 'Submit' button is highlighted with a blue border and a mouse cursor is pointing at it.

If you have any questions on this process,
reach out to dealersupport@service.ok.gov