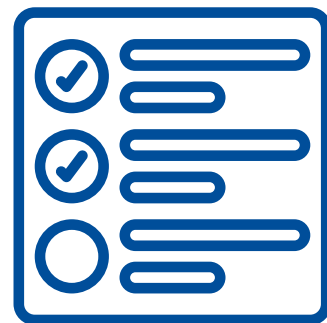> **"WE HAVE WORKED OVER THE PAST 18 MONTHS TO CUT RED TAPE AND PROVIDE OUR SERVICES MORE EFFICIENTLY. IN SHORT — WE GET STUFF DONE."**
>
> Jerry Moore, CIO
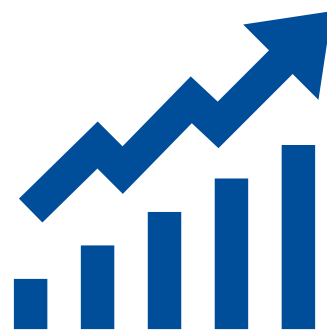
RIGHT WORK, RIGHT TIME

Number of projects completed increased by
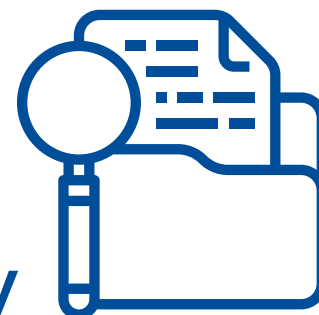
53%

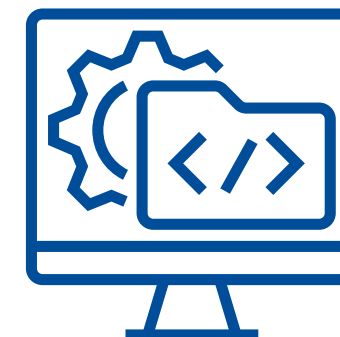Overall performance improved by

43%

Reduced project documentation requirements by

78%

EFFICIENCY

Reduced paperwork on IT projects by

82%

Cut down unnecessary processes by

73%

for software and licensing requests

IMPROVED TRANSPARENCY

Increased consistency for status reports by

60%

Created online dashboard for

100%

real-time visibility into all state IT projects