

Licensing Portal Initial Login

1. Access the Licensing Portal

- Navigate to <https://okwrb.portalus.thentiacloud.net/webs/portal/#/>
- Select “Licensing” on the home screen to begin the account setup process.



Welcome to Oklahoma Water Resources Board

Licensing

Apply for and manage your well driller/pump installer license and operator certificate(s).

Licensing

Search Licensed Firms

Search for, or verify, Oklahoma licensed well drilling and pump installation firms.

Public Search



Oklahoma Water Resources Board
3800 North Classen Boulevard
Oklahoma City, OK 73118
Phone: 405-530-8800
Fax: 405-530-8900
Email: welldrillers@owrb.ok.gov

Powered by [Thentia Cloud](#)

2. Reset Password (Existing Firms)

- Firms already established with the Oklahoma Water Resources Board (OWRB) should press **“Reset Password”** for their initial login.
- **Do Not** click “Register for an Account”
- Existing firms already have an account.
- If your firm does not have an email on file, contact OWRB for assistance at 405-530-8967.



Licensing

— Or —

Forgot your password? [Reset Password](#)

Don't have account yet? [Register for an Account](#)

3. Enter the Firm’s Email Address

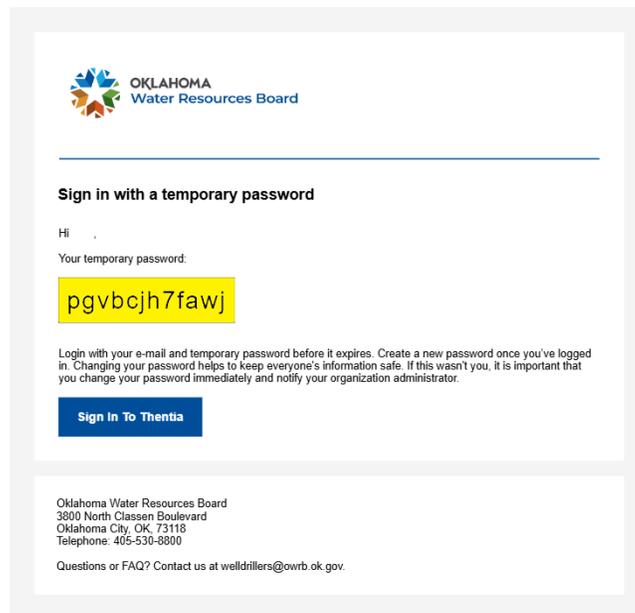
- **You must also open your firm’s email account to complete these steps.**
- Enter the email address that was provided to the OWRB for the firm’s account.



Licensing

Enter the email address you use to sign in and we will send you a password reset email

4. Check the firm's email account for the temporary password email issued by the portal system. **The email with the temporary password will likely have the title of Confirm your login from Thentia Cloud - Do not reply <noreply@thentiacloud.com>**
5. Example of the Temporary Password email



6. Enter the Temporary Password

- Type the temporary password back in the portal.



Licensing

We have just sent you an email with a temporary password. It should arrive within a few minutes.

Enter your temporary password here to verify your email and proceed with setting up your account.

Next

7. Create a New Password

- Enter a new password to complete the reset.



Licensing

Create a password for your account

Password

- ✘ A minimum of 8 characters
- ✘ At least 1 lower case
- ✘ At least 1 upper case
- ✘ At least 1 number
- ✘ At least 1 special character

Confirm password

- ✘ Passwords must match

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8. Setup Secondary Authentication

- Choose the authentication option that best fits your needs.
- This secondary verification will be required each time you log in.



Licensing

Choose the method you want to use for two-stage authentication.

- Enter Security Code (Email)**
Enter a security code that you receive by email each time you sign in.
- Answer Security Questions**
Answer one of your security questions each time you sign in.

Next

- Security Code- If selected, a security code will be sent to the firm's email. Type in the security code to complete the reset.



Licensing

To verify your identity, check your email for the security code and enter it here:

Didn't receive a code? [Resend Code](#)

Submit

- Security Questions- If selected, choose three (3) questions and enter answers for each question to complete the reset.



Licensing

Change the security questions used to verify your identity when you sign in to your account. Make a selection for all three security questions, and enter the corresponding answer for each question you have selected.

Important: Answers are case-sensitive. When you sign in, the system will consider an answer like "example" to **not** be a match if the answer specified here is capitalized as "Example".

Security question 1 ▼

Security question 2 ▼

Security question 3 ▼

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If, at any point, you need help or have questions, please contact the Well Drillers Section of the Oklahoma Water Resources Board at **(405) 530-8967**