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## **IMMEDIATE RELEASE**

### **PIKEPASS INTEROPERABLE WITH NTTA**

*August 10 - Oklahoma PIKEPASS customers may use PIKEPASS on NTTA tollroads*

**OKLAHOMA CITY, Okla.** (August 4, 2014) — The Oklahoma Turnpike Authority (OTA) has finalized an interoperability agreement with the North Texas Tollway Authority (NTTA), which will begin August 10, 2014.

“We are excited to announce that PIKEPASS customers will be able to use their transponders in North Texas,” said Tim Stewart, OTA director. “This added accommodation is an example of how we continually listen to our customers and provide innovative ways to make faster, safer and easier.”

NTTA operates the Dallas North Tollway, George Bush Turnpike, Sam Rayburn Tollway, LBJ TEXpress, Addison Airport Toll Tunnel and the Chisholm Trail Parkway—all of which will be interoperable with the Oklahoma PIKEPASS. NTTA TollTag customers will have the same convenience on all Oklahoma turnpikes. Both NTTA and OTA passed resolutions to allow interoperability.

Although customers should only need one transponder, users who have both TollTag and PIKEPASS should call to determine if one or two accounts work best. It may be better for customers keep both their OTA and NTTA accounts. However, due to double billing, OTA recommends users call PIKEPASS Customer Service at 1-800-PIKEPAS (1-800-745-3727) or NTTA Customer Service at 1-972- 818-NTTA (1-972-818-6882) to determine the needs of the individual driver. The customer’s PIKEPASS account must be in good standing to qualify for interoperability on NTTA toll roads.

For more information about this project and the Oklahoma Turnpike Authority, please visit [www.PIKEPASS.com](http://www.PIKEPASS.com).

#### **1. When can I use my PIKEPASS transponder in North Texas and will the NTTA Sticker TollTag transponder work on Oklahoma turnpikes?**

Yes. Beginning August 10, 2014 the Oklahoma Turnpike Authority (OTA) will be interoperable with the North Texas Toll Authority (NTTA). After that date your PIKEPASS will work in North Texas and your NTTA Sticker TollTag will work in Oklahoma.

#### **2. Where in Texas can I use my PIKEPASS transponder?**

You can use your PIKEPASS transponder to travel on toll roads, bridges and tunnels in the Dallas/Ft. Worth Metroplex operated by the North Texas Tollway Authority (NTTA). These include: Dallas North Tollway, George

Bush Turnpike, Sam Rayburn Tollway, LBJ Texpress, Addison Airport Toll Tunnel and Chisholm Trail Parkway. (Your PIKEPASS account must be in good standing with an active transponder.)

**3. Where in Oklahoma can I use my NTTA Sticker TollTag transponder?**

Starting August 10th, 2014 you can use your NTTA Sticker TollTag transponder on all ten (10) Oklahoma Turnpike Authority (OTA) turnpikes. These include: Turner, Will Rogers, H.E. Bailey, Indian Nation, Muskogee, Cimarron, John Kilpatrick, Cherokee, Creek and Chickasaw. Your NTTA account must be in good standing to qualify for Interoperability on OTA roads.

**5. Will my NTTA Sticker TollTag transponder work for Tulsa Airport parking?**

No. At this time only the PIKEPASS transponder will work for Tulsa Airport parking.

**6. Will my OTA PIKEPASS transponder work for Dallas/Ft. Worth or Love Field Airport parking?**

No. At this time only the NTTA Sticker TollTag transponder will work for Dallas/Ft. Worth or Love Field Airport parking.

**7. Can I use my NTTA Hard-Case TollTag or License Plate Mounted transponder on Oklahoma toll roads?**

No, the Oklahoma Turnpike Authority's PIKEPASS system will only work with NTTA's newer Sticker TollTag transponder. Customers with a sticker type NTTA TollTag transponder can use Oklahoma toll roads at the same discounted rate PIKEPASS customers receive.

To replace older NTTA Hard-Case or License Plate Mount transponders with new sticker type TollTag transponders free of charge stop by one of the NTTA TollTag stores, visit the NTTA website at [www.ntta.org](http://www.ntta.org) or call NTTA Customer Service at 1-972-818-NTTA (1-972-818-6882).

**8. Can I use my PIKEPASS Hard-Case PIKEPASS or License Plate Mounted transponder on NTTA toll roads?**

Yes, all PIKEPASSes will work with NTTA toll roads.

**9. I already have a PIKEPASS and an NTTA account; can I keep both?**

Yes. In some situations it may be better for you to keep both accounts. However, it is recommended that you call PIKEPASS Customer Service at 1-800-PIKEPAS (1-800-745-3727) or NTTA Customer Service at 1-972- 818-NTTA (1-972-818-6882) to determine if one or two accounts work best to address your needs and driving situation. Even if you have both an NTTA and a PIKEPASS account you should only use one transponder. (See FAQ #32.)

**10. I already have a PIKEPASS and an NTTA Sticker TollTag transponder mounted in my vehicle; can I use both?**

No. To minimize the risk of double billing it is strongly recommended that you display or use only one transponder on your windshield. Please call PIKEPASS Customer Service at 1-800-PIKEPAS (1-800-745-3727) or NTTA Customer Service at 1-972- 818-NTTA (1-972-818-6882) to assist you in determining which transponder you should remove.

**11. Who do I contact if I have problems with my PIKEPASS transponder or questions about tolls in Oklahoma?**

Contact PIKEPASS Customer Service at 1-800-PIKEPAS (1-800-745-3727) or visit the PIKEPASS website at [www.pikepass.com](http://www.pikepass.com).

**12. Who do I contact if I have problems with my NTTA Sticker TollTag transponder or questions about tolls on NTTA roads?**

Contact NTTA Customer Service at 1-972- 818-NTTA (1-972-818-6882) or visit the NTTA website at [www.ntta.org](http://www.ntta.org).

**13. Will my PIKEPASS account be correctly charged if I tow a trailer on NTTA roads?**

Yes. As you travel the NTTA roads your vehicle and trailer will be automatically classified, according to the total vehicle axle count, and the appropriate toll will be charged.

**14. I use my PIKEPASS transponder when riding my motorcycle. Will I be able to use it to travel the Dallas/Ft. Worth Metroplex toll roads operated by the North Texas Tollway Authority (NTTA)?**

Yes.

**15. I received an NTTA ZipCash Bill; what should I do?**

NTTA sends ZipCash invoices to Vehicle Owners that travel on NTTA toll roads but do not have a valid NTTA TollTag account or an interoperable PIKEPASS account.

If you received an NTTA ZipCash invoice and you had either a valid PIKEPASS or a valid NTTA transponder properly mounted in your vehicle during the travel you will need to:

- a. If you were using an NTTA transponder, please contact NTTA Customer Service at 1-972-818-NTTA (1-972-818-6882) for assistance in determining possible problems with your NTTA transponder. To pay your ZipCash invoice visit the NTTA website at [www.ntta.org](http://www.ntta.org) or call NTTA Customer Service at 1-972-818-NTTA (1-972- 818-6882).
- b. If you were using a PIKEPASS transponder, please contact PIKEPASS Customer Service at 1-800-PIKEPAS (1-800-745-3727) or visit one of our store locations for assistance in determining possible problems with your PIKEPASS transponder.

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**About Oklahoma Turnpike Authority**

Oklahoma Turnpike Authority was established in 1947 to construct, operate and maintain Oklahoma turnpikes. Today, Oklahoma turnpikes are the safest and quickest ways to travel across the state. Oklahoma Turnpike Authority is managing multiple renovations throughout the state to maintain and operate the turnpike system to the highest standard. To learn more about the Oklahoma Turnpike Authority and recent projects, visit, [www.pikepass.com](http://www.pikepass.com).