MEMORANDUM

TO: Nancy McFarland, Procurement Manager

FROM: Kourtney Heard, Chief Compliance Officer

DATE: March 17, 2025

SUBJECT: Recommendation for Solicitation EV00000540

"The State Board of Education shall adopt a list of approved mobile panic alert systems" as provided by **70 O.S.§ 5-149.4**. Nineteen (19) proposals were received for Solicitation EV00000540. The Oklahoma State Department of Education (OSDE) recommends that the five (5) additional vendors listed below be approved as qualified suppliers with whom school districts may negotiate contracts for mobile panic button services. These are in addition to the (11) vendors previously approved. The suppliers will provide services and resources that include, connecting emergency service technologies to ensure real-time coordination among multiple first responder agencies; integrating with public safety answering point infrastructure to transmit 9-1-1 calls and mobile activations; automatically alerting designated school personnel when an emergency response is initiated on-site by smartphone application, phone call, text message, or other technology; providing emergency responders with floor plans, caller location, and other information to assist emergency responders during a 9-1-1 call; and integrating designated school personnel with emergency responders to provide real-time situational updates during an emergency. These entities meet the mandatory qualifications and have satisfactorily responded to all the requests within the RFI

Qualified Suppliers:
red italics indicate new vendors

22nd Century	CrisisGo	Intrado Life & Safety
911 Inform	Everbridge	Raptor Technologies
AT&T Enterprise	Hey HQ	Rave Wireless
Atlas Sound LP	Inspirit Group/StopIt Solutions	34 ED LLC/Centegix
Singlewire Software	United Data Technologies	Sachi Tech/PikMyKid
Safe Defend		

Reasons for Recommending Above Suppliers.

Mandatory Requirements:

- Must connect emergency service technologies to ensure real-time coordination among multiple first responder agencies within the district boundaries or neighboring district if not available.
- Must integrate with public safety answering point infrastructure to transmit 9-1-1 calls and mobile activations. Must currently have the Common Alerting Protocol Application Programing Interface (CAP API) available. Must list all 911 public safety software solutions the supplier has integrated with using the CAP API. These applications may include Computer Aided Dispatch, 911 Call Handling Equipment or 911 Mapping equipment used in a Call

Center to show the location of the 911 caller. The interface must provide two-way communication to fulfill the items listed in 2.5, 2.6 and 2.7 of this section. Must indicate the preferred monitoring system, software or web application that will be used to monitor the alerts by the 911 Emergency Communicators.

- Must automatically alert designated school personnel when an emergency response is initiated on-site by smartphone application, phone call, text message, or other technology. The alert must indicate the emergency type that has been activated (i.e. police, fire, medical, active shooter, etc).
- Must provide emergency responders with floor plans, caller location, and other information to assist emergency responders during a 9-1-1 call.
- Must integrate designated school personnel with emergency responders to provide real time situational updates during an emergency. This includes the ability, based on security preferences, to communicate between the emergency responders, 911 emergency communications, school officials or the person that activated the emergency button.

Preferences:

- Preference given to suppliers with established presence, at time of submission, in Oklahoma, including local support staff or partners, to ensure timely maintenance, support, and response to operational needs and emergencies within the state.
- Preference given to suppliers demonstrating ability to meet the unique needs of varying district sizes in Oklahoma by providing pricing tiers that are per user cost and volume based.

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Kourtney Heard, Chief Compliance Officer   Date

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Nancy McFarland, Procurement Manager   Date