

# RAC SERVICE MAP

RISK AND COMPLIANCE IS RESPONSIBLE FOR PROVIDING RISK MANAGEMENT SERVICES AND COMPLIANCE OF OMES STATUTES AND STANDARDS.

## Level 1: Contact the OMES Service Desk by one of the methods below



### Support Portal

Visit [servicedesk.ok.gov](https://servicedesk.ok.gov) to request services, report issues and review FAQs.



### Email or phone support

Local: 405-521-2444, Toll-Free: 866-521-2444  
[ServiceDesk@omes.ok.gov](mailto:ServiceDesk@omes.ok.gov)



### Chat support

[servicedesk.ok.gov](https://servicedesk.ok.gov) Select live chat and type **speak with a live agent** to start a session.

## Level 2: Contact department management using information listed below.

### Risk Management

Protects the assets of the State of Oklahoma and political subdivisions through administering Oklahoma's self-insurance programs and commercial insurance programs, with the exception of state employees group insurance; and strives to reduce costs associated with insurance and losses.

#### Risk Manager

**DeAnn Robinson**

[DeAnn.Robinson@omes.ok.gov](mailto:DeAnn.Robinson@omes.ok.gov)

### Compliance

Protects the assets of the State of Oklahoma and political subdivisions through administering Oklahoma's self-insurance programs and commercial insurance programs, with the exception of state employees group insurance; and strives to reduce costs associated with insurance and losses.

#### Privacy and IT Compliance Manager

**Casey Walker**

[Casey.Walker@omes.ok.gov](mailto:Casey.Walker@omes.ok.gov)

## Level 3: Contact Risk and Compliance Director Janet Morrow

Janet Morrow · [Janet.Morrow@omes.ok.gov](mailto:Janet.Morrow@omes.ok.gov)