iOS/iPadOS Updates
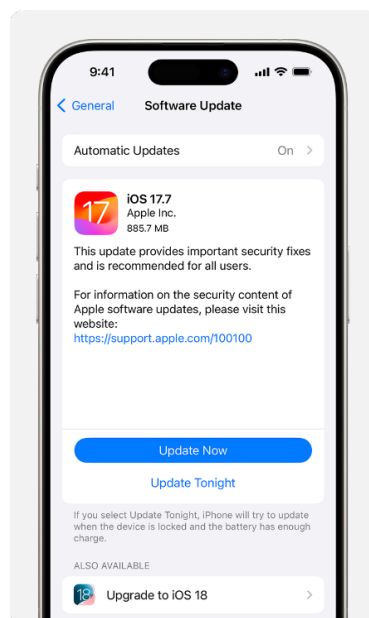

Keep your data secure by ensuring your mobile devices fully updated.

Update your iPhone or iPad wirelessly

1. Plug your device into power and connect to the internet with Wi-Fi.
2. Go to Settings > General, then tap Software Update.
3. If you see more than one software update option available, choose the one that you want to install.
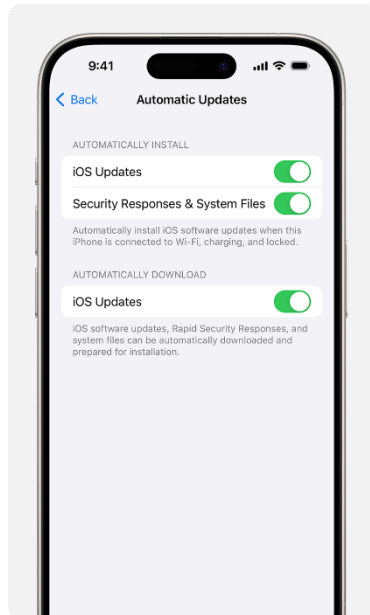
4. Tap Install Now. If you see Download and Install instead, tap it to download the update, enter your phone passcode, then tap Install Now. If you don't know your passcode, please contact the service desk.

Customize Updates

Your device can update overnight while it's charging and connected to Wi-Fi.

Turn on updates

1. Go to Settings > General > Software Update.
2. Turn on Automatic Updates.
3. Turn on iOS Updates. Your device updates to the latest version of iOS or iPadOS. Some updates might need to be installed manually. Please manually check for updates regularly.

Install Rapid Security Responses

Rapid Security Responses deliver important security improvements quicker, before they are included in future software updates.

To get Rapid Security Responses automatically:

1. Go to Settings > General > Software Update.
2. Tap Automatic Updates.
3. Turn on Security Responses & System Files.

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