

Workday@OK ALERT



Workday Alert 23-05

Date: Feb. 27, 2023

To: All Appointing Authorities, Agency Finance Officers, Agency Payroll Officers, and subscribers to the OMES CAR Newsletter

From: Jake Smith, HCM Administrator and Liz Brandon, Director of Workday Operations

Re: iOS devices unable to access Workday via mobile app on latest version

To all interested parties:

Workday has informed us they are aware of iPhone users experiencing login issues when attempting to access Workday@OK from the mobile app. This occurs after users update to the latest Workday Mobile App version (2023.08.077238).

We advise iOS users to refrain from updating the Workday@OK app at present. If users have already updated, we recommend accessing Workday@OK via your mobile browser. Workday is investigating the issue and will notify us when it is resolved. We will send updates as necessary.

Note: Android users should not be affected by this update.

Thank you,

Jake Smith
HCM Administrator

Workday@OK Alerts

Workday@OK alerts are intended to serve as a resource for agency leaders with regards to actionable items within the Workday@OK system.