Care Management Request for Proposal

Attachment J – Glossary of Terms

Glossary of Terms

A

A.M. Best
A.M. Best is a rating agency that focuses on the insurance industry

AC
Access Control

ACA
The Patient Protection and Affordable Care Act, often shortened to the Affordable Care Act (ACA) is a United States federal statute signed into law in 2010.

ACEI/ARB Adherence
Angiotensin-converting enzyme inhibitor (ACEI) or an angiotensin receptor blocker (ARB) for patients with both diabetes and hypertension.

Access Control (AC)
NIST SP 800-53 and MARS-E 2.0 security control family.

Adaptive Maintenance
Modification of a software product performed after delivery to keep a software product usable in a changed or changing environment.

ADT
Admission, Discharge, or Transfer

AE
Administrative Entity

Alerts
Near real-time clinical alerts or reminders.

ASC
Ambulatory Surgical Center

ASCII
American Standard Code for Information Interchange

Assessments
Evaluations

AT
Awareness and Training

Atlantes
Atlantes, by DXC Technology, is the OHCA legacy Care Management System.

AU
Audit and Accountability

Audit and Accountability (AU)
NIST SP 800-53 and MARS-E 2.0 security control family.

Awareness and Training (AT)
NIST SP 800-53 and MARS-E 2.0 security control family.

B

BE
Oklahoma Health Care Authority Division of Business Enterprises

BHS
Behavioral Health Services

BMI
Body Mass Index

BRE
Business Rules Engine

Business Day
Weekdays excluding State of Oklahoma official holidays. State of Oklahoma holidays may be found on the ok.gov website.

Business Rules Engine (BRE)
A business rules engine is a software component that executes business rules or decision logic separately from application code.

Business Rules Management System
A software used to define, deploy, execute, monitor and maintain the variety and complexity of decision logic that issued by operational systems within an organization or enterprise.

C

CA
Certification, Accreditation, and Security

CAD
Coronary Artery Disease

CAP
Corrective Action Plan

CCD
Continuity of Care Document

CCMS
Clinical Care Management System

Central Repository
A central place in which an aggregation of data is kept and maintained in an organized way.

CEO
Chief Executive Officer

Certification, Accreditation and Security (CA)
NIST SP 800-53 and MARS-E 2.0 security control family

CFR
Code of Federal Regulations

CHF
Congestive Heart Failure

CIO
Chief Information Officer

CM
Configuration Management

CMS
Centers for Medicare and Medicaid Services

CMS Seven Conditions and Standards
On April 11, 2011, the CMS issued new standards and conditions that must be met by the states in order for Medicaid technology investments to be eligible for enhanced Federal Financial Participation (FFP). The CMS Conditions and Standards are a standard for modular, flexible, interoperable design with an emphasis on reusability.

Configuration Management (CM)
NIST SP 800-53 and MARS-E 2.0 security control family.

Contingency Planning (CP)
NIST SP 800-53 and MARS-E 2.0 security control family.

Core System
The Care Management System specified in the RFP without the HIE, EHR and Direct Messaging Components.

Corrective Maintenance
Reactive modification of a software product performed after delivery to correct discovered problems.

COTS
Commercial-Off-the-Shelf Solution

CP
Contingency Planning

.csv
A file format, comma-separated values, stores tabular data (numbers and text) in plain text. Each record consists of one or more fields, separated by commas.

D

DB2
DB2 is an IBM relational database system.

DDI
Design, development, and implementation

Direct Messaging or Direct Secure Messaging

Direct secure messaging (Direct) is a standardized protocol for exchanging clinical messages and attachments.

DOB

Date of Birth

Dx

Diagnosis

DXC Technology

The fiscal agent for Oklahoma Health Care Authority, formerly Hewlett Packard Enterprises.

E

EHR

Electronic Health Record

EDW

Enterprise Data Warehouse

EITA

Electronic Information Technology Accessibility

Emerging Technology

New technologie**s** that are currently developing or will be developed over the next five to ten years, and which will substantially alter the business and social environment. These include, but are not limited to, information technology, wireless data communication, man-machine communication, on-demand printing, bio-technologies, and advanced robotics.

eMPI

Enterprise Master Person Index or Enterprise-wide Master Person Index

EPSDT

Early Periodic Screening, Diagnosis, and Treatment

ED

Emergency Department

ESB

Enterprise Service Bus

F

FA
Fiscal Agent

FAX (fax)
Fax (short for facsimile) is the telephonic transmission of scanned printed material.

FDSH
Federal Data Services Hub

FFP
Federal Financial Participation

FFY
Federal Fiscal Year (October 1 thru September 30)

FIPS
Federal Information Processing Standards

FISMA
Federal Information Security Management Act

G

GIS
Geographical Information System

H

HbA1c
 A term commonly used in relations to diabetes. By measuring the HbA1c, clinicians are able to get an overall picture of what a patient's average blood sugar levels have been over a period of weeks/months.

HEDIS
Healthcare Effectiveness Data and Information Set (HEDIS) is a set of performance measures, developed and maintained by the National Committee for Quality Assurance (NCQA).

HIE
Health Information Exchange

HIPAA

Health Insurance Portability and Accountability Act of 1996

HIPAA Rules

The Privacy, Security, Breach Notification, and Enforcement Rules at 45 C.F.R Parts 160 and Part 164

HITECH

The Health Information Technology for Economic and Clinical Health Act

HITECH Act

The Privacy, Security, Breach Notification, and Enforcement Rules at 45 C.F.R Part 160

HMP

OHCA Health Management Program

Hotspotting

A data-driven process for timely identification of extreme patterns in a defined region of the healthcare system.

HPE

Hewlett Packard Enterprise. The former name of the enterprise information technology company now named DXC Technology.

HTTP

Hypertext Transfer Protocol

I

IA

Identification and Authentication

IBM

International Business Machines Corporation)

Identification and Authentication (IA)

NIST SP 800-53 and MARS-E 2.0 security control family.

iCE

 interChange, Oklahoma's legacy MMIS operated by DXC Technology.

ID
Identification

IEEE
Institute of Electrical and Electronic Engineers.

Incident Response (IR)
NIST SP 800-53 and MARS-E 2.0 security control family.

IP
An Internet Protocol address is a numerical label assigned to each device connected to a computer network that uses the Internet Protocol for communication.

IR
Incident Response

ISD
OMES Information Services Division

IV&V
Independent Verification and Validation

K

Key Staff
A staff member with a decision-making role.

L

LMP
Last menstrual period

LOC
Level of care

LPM
Liters per Minute

M

MA
Maintenance

M & O – Maintenance and Operations
The period after System implementation when the IT solution's components, data and infrastructure are maintained in the production environment and monitored to ensure they continue to meet business needs.

MARS-E
Minimum Acceptable Risk Standards for Exchanges

Maintenance (MA)
NIST SP 800-53 and MARS-E 2.0 security control family.

.mdb
File format used by Microsoft Access

MEDai
Legacy predictive modeling software provided by DXC Technology

Media Protection (MA)
NIST SP 800-53 and MARS-E 2.0 security control family

Medicaid
Medicaid is a social health care program for families and individuals with limited economic resources.

Members
Another term for enrollees of SoonerCare

MITA 3.0
CMS Medicaid Information Technology Architecture standard Version 3.0

CMS MECT
CMS Medicaid Enterprise Certification Toolkit

MMIS
Oklahoma's federally certified Medicaid Management Information System.

MMIS Integration Service
Web services or other system processes for integrating MMIS data and processes with external systems. The services and processes are based on industry standards where they exist.

MP
Media Protection

N

Near Real-Time
Referring to a quality of service level designed for applications that do not requirement transmission to take place in real time, but nearly so. That is to say the transmission must take place within a reasonably short time from the exact moment as the event itself takes place in the real world.

NDC
National Drug Code

NICU
Neonatal Intensive Care Unit

NIST
The National Institute of Standards and Technology

O

OAC
Oklahoma Administrative Code

ODMHSAS
Oklahoma Department of Mental Health and Substance Abuse Services

OHCA
Oklahoma Health Care Authority

OKDHS
Oklahoma Department of Human Services

OMES
The Oklahoma Office of Management and Enterprise Services (OMES) is a government agency which manages and supports the basic functioning of the government of Oklahoma.

Oracle SOA Suite
Oracle SOA Suite is a part of the Oracle Fusion Middleware family of software products.

OSDH
Oklahoma State Department of Health

P

PASRR
Pre-Admission Screening and Resident Review

.pdf
Portable Digital Format. A file format.

PCP
Primary Care Physician

PE
 Physical and Environmental Protection

Perfective Maintenance
Perfective maintenance involves making enhancements to improve processing performance, interface usability, or to add desired, but not necessarily required, system features. The objective of perfective maintenance is to improve response time, system efficiency, reliability, or maintainability.

Personnel Security (PS)
NIST SP 800-53 and MARS-E 2.0 security control family.

PHI
Protected Health Information

Physical and Environmental Protection (PE)
NIST SP 800-53 and MARS-E 2.0 security control family.

PII
Personally identifiable information

PL
Planning

Planning (PL)
NIST SP 800-53 and MARS-E 2.0 security control family.

POC
Plan of Care

Providers
A health care provider is an individual or an institution that provides preventive, curative, or rehabilitative health care services in a systematic way to individuals, families or communities.

PS
Personnel Security

Q

QIO
Quality Improvement Organization

R

RA
Risk Assessment

Registry
A place to store detailed information about people with a specific disease or condition.

RFC 1918
A formal document from the Internet Engineering Task Force (IETF) that is the result of committee drafting and subsequent review by interested parties. RFC 1918 contains the standards by which networking equipment assigns IP addresses in private networks.

Response Time
The time elapsed after depressing the Enter key or clicking a button that submits the screen for processing until the response is returned.

RFP
Request for proposal

Risk Assessment (RA)
NIST SP 800-53 and MARS-E 2.0 security control family.

RN
Registered Nurse

S

SA
System and Services Acquisition

SaaS
Software as a Service

SAML
Security Assertion Markup Language

SANS
SysAdmin, Audit, Network, Security Institute

SC
System and Communications Protection

SDLC
Software Development Life Cycle

SEI
Software Engineering Institute

Service Authorization Request
A request to provide a service that must be pre-approved.

Service Plan/Plan of Care
A service plan / plan of care prior-authorizes the named providers or provider types and services or category of services.

SFY
State Fiscal Year (July 1st to June 30th)

SI
System and Information Integrity

SME
Subject Matter Expert

SOA
Service Oriented Architecture

SOAP
Simple Object Access Protocol

Software Warranty
A written guarantee, issued to the purchaser of an article by its manufacturer, promising to repair or replace it if necessary within a specified period of time:

SoonerCare
Oklahoma's Medicaid program.

SSN
Social Security Number

Stakeholders
A person, group, or organization that has interest or concern in an organization.

State Entity
A governmental entity is that which is closely affiliated, generally by government ownership or control, with State and local governments.

State of Oklahoma Business Day
Business days not subject recognized as the State of Oklahoma Secretary of State as a State Holiday.

SMM
State Medicaid Manual

Subcontractor
A person or business which has a contract with a Contractor to provide some portion of the work or services on a project which the Contractor has agreed to perform.

System
The new Care Management System.

System and Communications Protection (SC)
NIST SP 800-53 and MARS-E 2.0 security control family.

System and Information Integrity (SI)
NIST SP 800-53 and MARS-E 2.0 security control family.

System and Services Acquisition (SA)
NIST SP 800-53 and MARS-E 2.0 security control family.

T

TEFRA
Tax and Equity and Fiscal Responsibility Act of 1982

Train the Trainer
A train-the-trainer model enables experienced personnel to show a less-experienced instructor how to deliver courses, workshops and seminars.

.txt
File format used by Text

U

UAT
User Acceptance Testing

UCAT
Uniform Comprehensive Assessment Tool

User
Care Manager or OHCA Contractor

V

VPAT
Voluntary Product Accessibility Template

VPN
Virtual Private Network

W

WBS
Work Breakdown Structure

X

.xls
File format used by Microsoft Excel