

RAC SERVICE MAP



Business Process Optimization Team
Share ideas for process improvements with this team.
Business Process Optimization Team Chief Administrative Officer
Lauren Kelliher · 405-522-8085 · lauren.kelliher@omes.ok.gov

RISK, ASSESSMENT AND COMPLIANCE IS RESPONSIBLE FOR PROVIDING RISK MANAGEMENT SERVICES, ASSESSMENT OF PARTNER AGENCIES' UTILIZATION AND COMPLIANCE OF OMES STATUTES AND STANDARDS.

Level 1: Contact the OMES Service Desk by one of the methods below



Support Portal

Visit servicedesk.ok.gov to request services, report issues and review FAQs.



Email or phone support

Local: 405-521-2444, Toll-Free: 866-521-2444
ServiceDesk@omes.ok.gov



Chat support

servicedesk.ok.gov Select live chat and type **speak with a live agent** to start a session.

Risk Management

Protects the assets of the State of Oklahoma and political subdivisions through administering Oklahoma's self-insurance programs and commercial insurance programs, with the exception of state employees group insurance; and strives to reduce costs associated with insurance and losses.

Director of Strategy
Melissa Forrestier
melissaforrester@omes.ok.gov
405-522-6970

Assessment

Leverages digital technology to identify opportunities to improve business and purchasing practices; partners with state agencies on how processes can be more effective; identifies improvement opportunities; and serves Oklahoma taxpayers by providing transparency.

Assessment and Standards Manager
Blaine Bridges
blaine.bridges@omes.ok.gov
405-522-1305

Compliance

Provides support and guidance related to compliance requirements and external audit responses for divisions of OMES; reviews and makes recommendations to OMES leadership and partner agencies; ensures adherence to all relevant laws, regulations, policies and ethical standards.

Compliance Manager
Lisa McKim
lisa.mckim@omes.ok.gov
405-522-0248

Open Records Requests

Facilitates the public's access to government records to maintain transparency in compliance with the Oklahoma Open Records Act, including records available for public inspection/copying and excluding records designated as confidential under state or federal law.

Public Record Coordinator
Brittany Coley-Roberts
brittany.coleyroberts@omes.ok.gov
405-522-1345

Level 2: Contact department management using information listed above.

FOR FURTHER ASSISTANCE, CONTACT YOUR OMES ACCOUNT MANAGER

Level 3: Contact Risk, Assessment and Compliance Director Janet Morrow

Janet Morrow · janet.morrow@omes.ok.gov · 405-521-4684

Level 4: Contact OMES Deputy Director Jerry Moore

Jerry Moore · jerry.moore@omes.ok.gov · 405-522-5828

Level 5: Contact OMES Executive Director John Suter

John Suter · john.suter@omes.ok.gov