

OMES SERVICE MAP

WE ARE COMMITTED TO PROVIDING THE CENTRAL SERVICES YOU NEED, ENABLING YOU TO ACCOMPLISH YOUR MISSIONS AND SERVE OKLAHOMANS.

Level 1: Contact the OMES Service Desk by one of the methods below



Support Portal
Visit servicedesk.ok.gov to request services, report issues and review FAQs.



Email or phone support
Local: 405-521-2444
Toll-Free: 866-521-2444
ServiceDesk@omes.ok.gov



Chat support
servicedesk.ok.gov Select live chat and type **speak with a live agent** to start a session.



Business Process Optimization Team
Share ideas for process improvements with this team.
Business Process Optimization Team Chief Administrative Officer
Lauren Kelliher · 405-522-8085 · lauren.kelliher@omes.ok.gov

Information Services

Provides shared technology systems and services to all state agencies, oversees technology investments and establishes state standards.

State CIO
Joe McIntosh
joe.mcintosh@omes.ok.gov
Office: 405-898-0717
Cell: 405-219-9382

Finance

Supports the financial strategy and execution of the agency through Agency Business Services, OMES buyers and account representatives.

OMES CFO
Megan Meers
megan.meers@omes.ok.gov
405-570-5263

Human Capital Management

Supports Oklahoma state agency efforts in HR, benefits, talent management and learning and development from recruitment to retirement.

Chief HR Officer
Emily Roberson
emily.roberson@omes.ok.gov
405-203-6107

Capital Assets Management

Provides essential services and quality solutions through facilities, real estate, construction, fleet, property re-utilization, printing and distribution.

Administrator
Nathan Wald
nathan.wald@omes.ok.gov
405-343-6539

Central Purchasing

Performs procurement functions, provides oversight of state agencies' procurement activities as defined by statute and ensures fair and equitable processes.

State Purchasing Director
Amanda Otis
amanda.otis@omes.ok.gov
405-521-2115

Risk, Assessment and Compliance

Enhances OMES auditing duties to ensure agency compliance with state standards and oversees the state's risk insurance portfolio modernization.

Director
Janet Morrow
janet.morrow@omes.ok.gov
405-521-4684

Outreach and Account Management

Functions as the communications arm to state agencies, representing them at the cabinet level to ensure seamless navigation of shared services; maintains relationships with media on behalf of OMES.

Director
Bonnie Campo
bonnie.campo@omes.ok.gov
405-534-4086

Employees Group Insurance Division

Administers self-funded HealthChoice plans for state, education and local government employees and retirees; contracts with alternative commercial carriers.

Administrator
Yasmine Barve
yasmine.barve@omes.ok.gov
405-717-8627

Central Accounting and Reporting

Establishes policies and procedures for state financial transactions and oversees execution in accordance with statutes, regulations and reporting standards.

State Comptroller
Felicia Clark
felicia.clark@omes.ok.gov
405-717-8865

Grants Management

Collaborates with state agencies to provide guidance on implementation and use of ARPA dollars.

Director
Parker Wise
parker.wise@omes.ok.gov
405-521-2213

Budget, Policy and Gaming Compliance

Serves Oklahomans by providing objective information and analysis to ensure a balanced budget and effective stewardship of public resources.

Director
Brandy Manek
brandy.manek@omes.ok.gov
405-521-3786

Level 2: Contact division director using information listed above.

FOR FURTHER ASSISTANCE, CONTACT YOUR OMES ACCOUNT MANAGER

Level 3: Contact OMES Deputy Director Jerry Moore
Jerry Moore · jerry.moore@omes.ok.gov · 405-522-5828

Level 3: Contact State CFO John Laws
John Laws · john.laws@omes.ok.gov

Level 4: Contact OMES Executive Director John Suter
John Suter · john.suter@omes.ok.gov