OKLAHOMA
Office of Management
& Enterprise Services

Mimecast training resources

Additional resources and training related to our transition to Mimecast, an industry leader in email security and protection, are below.

URL Protect

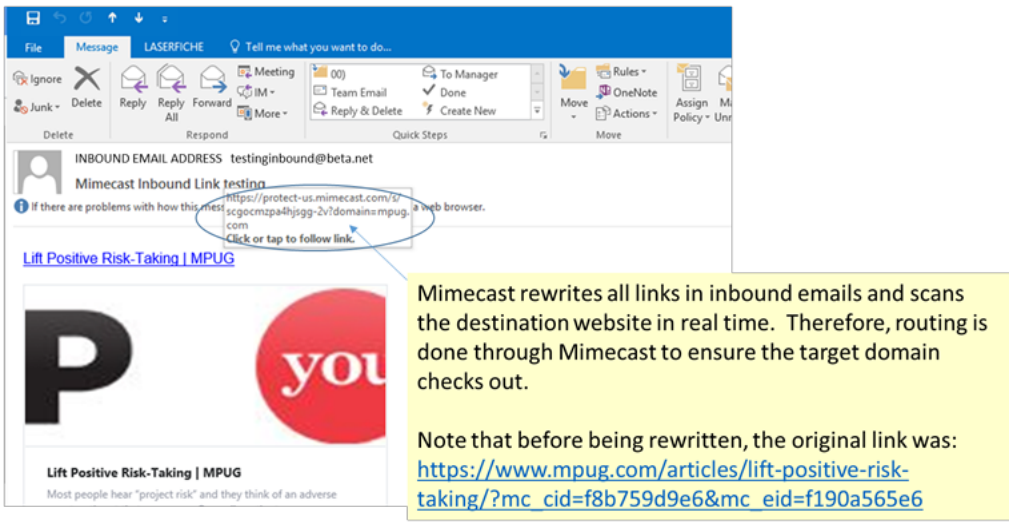
URL Protect provides comprehensive protection from URLs in email to prevent malicious links that may be related to spear-phishing and other targeted attacks. This feature will remove the need for _NoClick.

- To find out more about how URL Protect works, view this resource.

When a link is clicked, this triggers Mimecast to check the URL for malicious components before allowing you to get to the destination. This process is fairly seamless and happens in the background as the URL is scanned and cleared before allowing you to access the target location.

- Here is a breakdown of what happens:

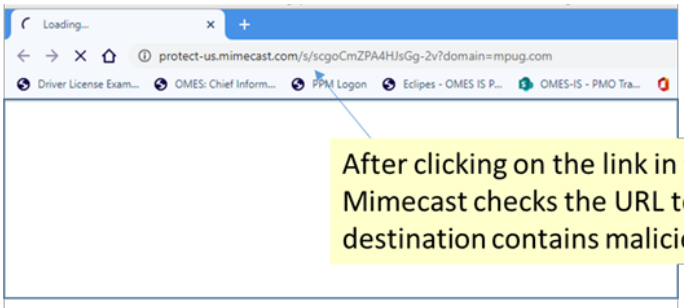
1. **Legitimate URL/Link Management.**



Mimecast rewrites all links in inbound emails and scans the destination website in real time. Therefore, routing is done through Mimecast to ensure the target domain checks out.

Note that before being rewritten, the original link was: https://www.mpug.com/articles/lift-positive-risk-taking/?mc_cid=f8b759d9e6&mc_eid=f190a565e6

2.



3.

Mimecast digest

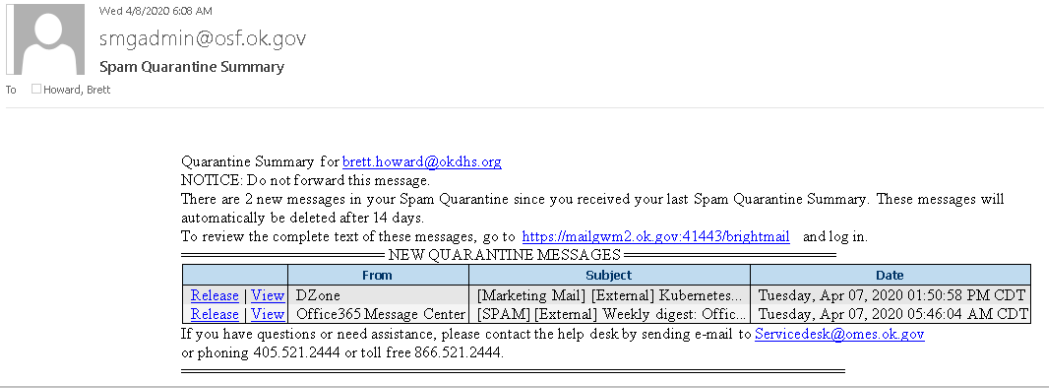
Mimecast will send a digest email to help manage potential spam, junk content and malware threats. You will receive a digest message, like you did when we used Symantec, if emails are blocked by the Mimecast system. These messages will be sent by postmaster@omes.ok.gov. You won't receive a quarantine message if there are no emails requiring your review.

To learn more about the digest email, view this resource.

Digest options: There are three actions that can be taken for each blocked email item:

- **Permit**: Allows all future messages from this sender. You will receive this message for this action: **This option should be selected only for known and trusted senders.**
- **Block**: Blocks all future messages from the sender and you will not receive the message.
- **Release**: Delivers the particular message from the sender but messages from this sender may be blocked in the future.

Old digest email:


Wed 4/8/2020 6:08 AM
smgadmin@osf.ok.gov
Spam Quarantine Summary
To Howard, Brett

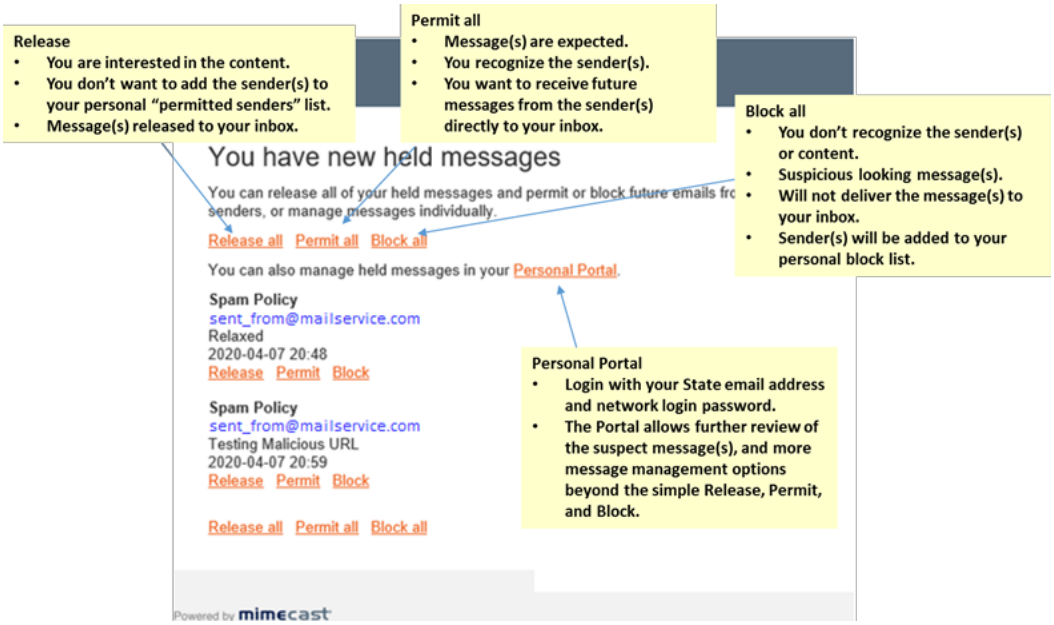
Quarantine Summary for brett.howard@okdhs.org
NOTICE: Do not forward this message.
There are 2 new messages in your Spam Quarantine since you received your last Spam Quarantine Summary. These messages will automatically be deleted after 14 days.
To review the complete text of these messages, go to https://mailgwm2.ok.gov:41443/brightmail and log in.

NEW QUARANTINE MESSAGES

	From	Subject	Date
Release | View	DZone	[Marketing Mail] [External] Kubernetes...	Tuesday, Apr 07, 2020 01:50:58 PM CDT
Release | View	Office365 Message Center	[SPAM] [External] Weekly digest: Offic...	Tuesday, Apr 07, 2020 05:46:04 AM CDT

If you have questions or need assistance, please contact the help desk by sending e-mail to Servicedesk@omes.ok.gov or phoning 405.521.2444 or toll free 866.521.2444.

New digest email:



Mimecast Personal Portal

You can log in to the Mimecast Personal Portal at any time to review your quarantine list and perform the actions noted above.

Your login will be your email address and your password will be the same as your office computer password. The Mimecast password will automatically remain in sync as your office password changes.

For more information on the Personal Portal, view this resource.