

PROCESS
TIMELINE

Complaint
filed.
Process
begins.



DAY
1



DAY
30

Hearings and
mediation
must take
place within
30 business
days from
the filing of
the
complaint.

COMPLAINT PROCESS

Employee has 10 business days from the event to file a complaint.



*ALJ = Administrative Law Judges
 *CSD = Civil Services Department
 *HCM = Human Capital Management
 *OAG = OK Attorney General



OKLAHOMA