Oklahoma Department of Libraries

Solicitation # [INSERT NUMBER]

Online Homework Help and Job Seeker Assistance Product RFP

Reference Questionnaire

[INSERT NAME], [TITLE]

[ORGANIZATION]

[PHONE] | [EMAIL]

|  |
| --- |
| 1. Based on your experience working with this company, how would you describe their professional competency to implement and support a statewide license to the product?  [INSERT ANSWER] |
| 2. Describe the company’s adherence to set deadlines.  [INSERT ANSWER] |
| 3. Describe your level of satisfaction with the **content** and its ability to meet the needs of your community.  [INSERT ANSWER] |
| 4. Describe your level of satisfaction with the **interface** and its ability to meet the needs of your community.  [INSERT ANSWER] |
| 5. Describe your level of satisfaction with **technical support** and its ability to meet the needs of your community.  [INSERT ANSWER] |
| 6. How likely are you to work with this company again based on your previous experience(s)?  [INSERT ANSWER] |

*See next page*

Your signature certifies that you completed this reference questionnaire independently from the product supplier and that it reflects your opinion or that of your organization alone. Both digital and physical signatures are acceptable.

Signature