



Date of Issuance: 4/3/2023 **Solicitation/Event No.** 3080000379

Requisition No. 3080002733 **Amendment No.** 2

Hour and date specified for receipt of offers is changed: No Yes, to: _____ CST

Pursuant to OAC 260:115-7-30(d), this document shall serve as official notice of amendment to the solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent. Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

- (1) Sign and return a copy of this amendment with the solicitation response being submitted; or,
- (2) If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date printed clearly in the subject line of the email.

RETURN TO: OMESCPeBID@omes.ok.gov

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Description of Amendment:

a. This is to incorporate the following:

On behalf of the State of Oklahoma, the Office of Management and Enterprise Services (OMES) gives notice of the following questions concerning this solicitation, received during the Q&A period, which closed on 3/22/2023 . All questions and procurement/agency responses are detailed below:

Q1: Could you please define the number of sworn and non-sworn users that will access the system? If it doesn't, can you provide the number of users who will be using the system?

Response: The total number of potential users is 215 which is a combination of sworn and non-sworn users. This question needs clarification from the vendor because we only need approximately 10 management licenses if that is what they are referencing. If they need total system users, then the number is approximately 215, but we won't purchase that many because not everyone will be on the system at the same time.

Q2: Are signed references and descriptions required at the time of proposal or can these signed copies and narratives be requested later in the process?

Response: As the references are part of the scoring criteria, they must be turned in with your bid response by 3PM, day of closing, April 12, 2023.

Q3: Is the State requiring the digital evidence files to be encrypted at the storage level or application level?

Response: Application Level while following the FBI's CJIS Security Policy, version 5.9.2 dated 12/07/22, section 5.10.1.2.2.

Q4: Is the State requiring a VPAT for this proposal?

Response: Please see the Bidder Instructions, 8.1 E and also refer to Attachment D – IT Terms regarding VPATs, Section 3.

Q5: Is the State requiring SLAs for this proposal?

Response: Please see the Bidder Instructions and Exhibit 1.

Q6: Is the State requiring a SOW for this proposal?

Response: Please see the Bidder Instructions and Exhibit 1.

Q7: File types listed # 2.1.11 in Exhibit 1 – Is the State expecting the software to open the applicable program from the digital evidence software system? a. If so, what extensions specifically will need to have this functionality?

Response : The state expects the software to be able to store necessary file extensions. The end user should have the software on their computers to open the necessary file extensions.

Q8: Will you consider a cloud based SaaS solution ? Or the solution has to be Hybrid?

Response: The OSBI will consider a cloud-based solution provided they are certified FEDRamp Moderate. The OSBI will consider a Hybrid solution provided the encryption keys are stored locally at OSBI.

Q9: How much data do you currently have to store?

Response: We currently don't store digital evidence on servers and that is the reason why we are looking at software to store everything that we have to place on an external device, so the estimate would be approximately 20 terabytes.

Q10: How much data do you estimate will be collected on a yearly basis?

Response: It is estimated that we will use approximately 20 terabytes, at minimum, a year for digital evidence storage. Since we have never stored digital evidence on servers, this is only an estimate and will be subject to change as this software is employed and utilized.

Q11: Please confirm the number of system users.

Response: The total number of potential users is 215 which is a combination of sworn and non-sworn users. This question needs clarification from the vendor because we only need approximately 10 management licenses if that is what they are referencing. If they need total system users, then the number is approximately 215, but we won't purchase that many because not everyone will be on the system at the same time.

Q12: Please share the "Responding Bidder Information' Form (Ref. Page 6 of the Bidders Instruction).

Response: This has now been posted to the website and I've also attached to this email.

Q13: Is "Certificate of Insurance and Workers' Compensation" a separate form, If yes, then then kindly share the form (Ref. Page 6 of the Bidders Instruction)

Response: This is just a declaration/certificate of insurance from your insurance carrier.

Q14: Is W-8BEN form required with the submission ? (Ref. - Bidder document file name - fw8ben)

Response: Not at this time. If awarded and required prior to award, you will be notified.

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Q15: Is the State requesting an on-premise software solution to be installed on the state servers?

Response: Yes.

Q16: Will the state host all data associated with the software solution on the state servers?

Response: Yes

Q17: Could the state provide specifications on the Nimble arrays that will be utilized for this system?

Response: No. This information can't be released.

Q18: Since it appears the state is requesting to host the application and data on state servers, could you please confirm that the Information Technology Certification and Accreditation (Exhibit 4) is **not** required?

Response: The requirement used to be for "hosted solutions" only; now a Security Assessment must be completed prior to award and passed anytime a supplier or third party will have access to any State data which includes PPI/HIPAA/PHI.

Q19: Is there is an existing system that needs to be replaced, and if so, can you please share details of the existing system and any challenges faced with it?

Response: No existing system.

Q20: Does OSBI prefer 100% on-premise solution or also open to considering cloud-based solution? And if cloud-based solution is considerable then is it going to be shared cloud or private cloud?

Response:

a. Our policy so far we're willing to go cloud, provided that they're certified FEDRamp Moderate. For a SaaS, this includes not only the platform provider (Google, Microsoft, AWS), but also the software and services being provided by the vendor.

b. A hybrid solution, where the encryption keys are stored locally at OSBI. That way, if the files are stolen from the cloud provider, they are encrypted and unusable.

Q21: In reference to specification 2.1.3 in Attachment A, Exhibit 1: Unique permission and privileges implies restricted viewing access to evidence with limited time period. Is that correct?

Response: Yes.

Q22: In reference to specification 2.1.8 in Attachment A, Exhibit 1: What is the approximate size of the data that is frequently accessed and the size of data that is occasionally accessed (stored in archive)?

Response: The OSBI currently does not maintain a digital evidence storage system, so all digital evidence is stored on external devices such as a USB drive, CD, or DVD. This could amount to 300Kb up to 128Gb.

Q23: In reference to specification 2.1.8 in Attachment A, Exhibit 1: What is the estimated size of data to be stored and managed?

Response: Currently, the OSBI does not store digital evidence on servers. It is estimated that the OSBI would store approximately 15 to 20 Terabytes annually.

Q24: Are there any integrations required with internal or external systems?

Response: No.

Q25: In reference to specification 2.1.3 in Attachment A, Exhibit 1: What are the number of users that require permissions to view, comment, edit, download, or copy shared files and folders?

Response: Approximately 215 users.

Q26: Are there any specific compliances besides CJIS and FIPS that we as a vendor need to comply?

Response: Yes, but there are extra points if it can be on the Nimble and price is also part of it scoring.

Q27: In reference to 2.2.1 Non-Mandatory specification in Attachment A, Exhibit 1, let's assume that the software proposed is not compatible with and deployable on existing OSBI HP Nimble data storage arrays then in such a scenario Is OSBI open to other storage devices?

Response: Yes.

Q28: What are the requirements and expectations for end-user training and support?

Response: The OSBI expects as part of the pricing package that the vendor will provide end-user training and support as referenced in the Bidder Instructions.

Q29: What is the required or expected go-live date for the software?

Response: It is expected that the go-live date be within six (6) months of the BID acceptance date with the acquisition of a purchase order.

Q30: In reference to the section 8.1 B in Bidder Instructions, Lead Time is the time from when a Purchase Order is placed until the software is ready to go live in production. Is that correct?

Response: Yes

Q31: Can you please provide us with the specifications or data sheet of local Nimble storage device to store the digital evidence?

Response: Cannot disclose Nimble specs for security reasons. VM's could be built on the Nimble if bidder has the specifications needed.

Q32: Is data migration not a part of this solicitation contract? If yes, then what is the estimated size of the data to migrated?

Response: No.

Q33: Is this as new system or just the licenses?

Response: This is a new system the OSBI is looking to purchase.

Q34: Can an alternate bid be proposed for equipment/storage?

Response: Yes.

Q35: RFP Language: For this project, we are trying to obtain software that will allow us to store all of our digital evidence in a central location so all OSBI personnel can access it as needed. Attachment A

Question: How many users will be accessing the system?

Response: Approximately 215 users, but not all at the same time.

Q36: RFP Language: Software system must be able to connect to an existing domain to centralize account management, set access permissions, and allow users to access applications with single sign-on authentication (SSO). Exhibit 1 2.1.1

Question: What are the different access or permission levels required? Will you estimate how many of each is needed?

Response:

Standard User Access (Investigators, Lab Personnel) – Approximately 160
Advanced User Access (Supervisors, ICAC Personnel) – Approximately 55

Q37: RFP Language: Exhibit 1 2.1.1

Question: What type of MDTs/laptops are being used?

Response: The OSBI does not use Mobile Dispatching Terminals (MDTS). Dell Latitude laptops are primarily used by the OSBI.

Q38: RFP Language: Exhibit 1 2.1.1

Question: Who is the State's LTE provider?

Response: AT&T

Q39: RFP Language: Exhibit 1 2.1.1

Question: Does the State need redaction functionality to be included, or should that be listed as a value-added option?

Response: List redaction functionality as a value-added option.

Q40: RFP Language: Currently, all digital evidence is stored digitally on devices such as CDs, DVDs, Thumb Drives, and external hard drives. Attachment A

Question: What are the State's plans for the existing evidence? Does the State want to merge it into the new system, or let it follow the regular retention schedule on the existing storage device?

Response: The existing evidence will not be merged and will be maintained as is.

Q41: Do users need to capture evidence from devices, such as smart phones, tape recorders, etc.?

Response: Yes

Q42: The state currently uses Axon Investigate FKA Input Ace, Do you know how many Axon Investigate users the Bureau of Investigation would want to have access to moving forward?

Response: The OSBI does not use the aforementioned product listed in the question. The OSBI is an investigative agency and employs no uniform officers, therefore, no body-worn cameras are used by this agency.

Q43: Please confirm that the State is asking for an on-premise solution (vs. hosted) and that the State will be providing the server and back-up solution, in addition to the existing OSBI HP Nimble data storage arrays.

Response: The OSBI is asking for an on-premise solution and will be providing the server and back-up solution. The OSBI will consider a cloud-based solution provided they are certified FEDRamp Moderate.

Q44: How many OK SBI locations will be accessing the central digital evidence repository?

Response: A minimum of 11 locations.

Q45: Please confirm that Exhibit 4, Security Assessment and Accreditation only needs to be completed and submitted with the bid response if the proposed solution is hosted (and is NOT required if proposed solution is on-premise).

Response: As long as the supplier will not have access to any HIPAA, PPI, or PHI, and is not hosting the solution, correct, no Security Assessment will be required.

Q46: Please break down the total # of users needing access to the system by the following:

- a. Standard Users (Patrol, Detectives, Deputies) - **Approximately 160**
- b. Advanced Users (Supervisors, IT, Administrators, Photo Lab, Records, Prosecutors, Transcribers, CSIs) - **Approximately 53**
- c. Processing Users (Lab, Crime Scene) - **This number is included in the Standard Users**
- d. Video & Audio (not Photo) Redaction Users - **Approximately 2**

Q47: Does the State desire integration with an existing system (ex: RMS or LIMS)?

- a. If so, to which systems?

Response: No

Q48: Is this project funded? Is there budget available?

Response: The project is funded, but the dollar amount will not be disclosed at this time.

Q49: Considering the numerous requests for clarification, will the State consider extending the deadline for Response submissions by at least one week?

Response: The Bid closing date was extended from the original 4/4/2023 date to 4/12/2023.

b. All other terms and conditions remain unchanged.

Supplier Company Name (**PRINT**)

Date

Authorized Representative Name (**PRINT**)

Title

Authorized Representative Signature