



Date of Issuance: 9/21/2020

Solicitation No. 2200000011

Requisition No. 2200000532

Amendment No. 2

Hour and date specified for receipt of offers is changed: No Yes, to: _____ CST

Pursuant to OAC 260:115-7-30(d), this document shall serve as official notice of amendment to the solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent.

Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

Sign and return a copy of this amendment with the solicitation response being submitted; or,

If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date in the subject line of the email.

ISSUED FROM:

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Contracting Officer

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RETURN TO: OMESCPeBID@omes.ok.gov

Description of Amendment:

a. This is to incorporate the following:

Below are the answers to supplier questions received. No further questions will be accepted.

Closing date has not been changed

1. **Can the District Attorneys Council provide a more detailed Statement of Work?**
The UVED Program seeks a vendor to: (1) assist in identifying uninsured vehicles operating on Oklahoma roadways, via ALPR cameras or other means, statewide across Oklahoma; (2) mail violation notices to vehicle owners; (3) process payments of the \$174 enrollment fee; (4) staff a customer service center for citizens with questions about the notices received; (5) provide a case management system/database for use by Program employees; and (6) prepare evidentiary packets for prosecution, as necessary.
2. **In the response above you specified that “The UVED Program seeks a vendor to: (1) assist in identifying uninsured vehicles operating on Oklahoma roadways, via ALPR cameras or other means.” Please confirm that the vendor may present an alternative solution/method to identify uninsured vehicles operating on Oklahoma roadways which does not utilize cameras.**
Yes, this is confirmed
3. **Can the District Attorneys Council provide an estimate on the number of fixed cameras, mobile cameras and LPR trailers they anticipate purchasing?**
During its first two years of operation, the UVED Program utilized five (5) mobile ALPR cameras and sixteen (16) fixed-pole ALPR sites (multiple cameras per site). The fixed-pole cameras were limited to the major metropolitan areas of OKC and Tulsa; the mobile units traversed the state. UVED will provide location data for prior camera sites, and UVED investigators will assist in identifying new locations. Ideally, UVED will have representation in all 77 Oklahoma counties.

4. Is there an expectation to continue to use the fixed and mobile hardware that currently exists? If so, can DAC provide the number of existing fixed and mobile cameras?
There is no expectation to use the hardware currently in existence; it is not UVED property and will not be operating after November 9, 2020.
5. Will the state be supplying a list of insured vehicles to be matched against, or a list of known uninsured vehicles? In what format will this data be provided? How frequently will it be updated?
Yes, the State, via partnership with the Oklahoma Insurance Department and its vendor, will provide a list of uninsured vehicles, updated weekly.
6. Is it desirable to have the LPR detections gathered by this system available to law enforcement agencies throughout the state for near-real-time alerting on vehicles of interest and for investigative queries?
Data specifically collected by the UVED Program is statutorily limited to use by the Program; however, data gathered by non-UVED sources may be used secondarily for Program purposes.
7. Is it desirable to have access to LPR detections occurring in Oklahoma from other commercially deployed camera systems made available for more coverage and to generate more alerts on uninsured vehicles?
Data gathered by non-UVED sources may be used for Program purposes, so access to other detection systems is desirable.
8. Will the state be responsible for providing power and network connectivity at each camera location?
No, all infrastructure will be the vendor's responsibility.
9. Will the installation of the cameras at the sites be contracted separately by the state?
No, all infrastructure will be the vendor's responsibility.
10. Can the state provide any known statistics regarding the number of vehicles that will be scanned during a year and any statistics regarding the average number of vehicles that will be found to be violators?
Oklahoma Insurance Department data indicates at least 200,000 uninsured vehicles exist in Oklahoma. To date, UVED has enrolled 23,000+ citizens in its diversion program.
11. Can the state provide estimates regarding the average ticket amount that will be paid for each violation?
The enrollment fee per notice is set by statute at \$174.00.
12. Does the state expect the bidder to follow through with the citations process through any required collections?
Yes
13. Are the current 16 fix LPR Sites, is there power and connectivity for the new vendor to use?
Yes
14. At the current 16 fixed LPR Sites, are these located at intersections or are these highway sites?
Intersections
15. Is the mobile solution scanning parked vehicles or vehicles in motion?
Current practice involves scanning vehicles in motion (by cameras mounted on vehicles parked alongside roadways), but that could be unnecessary if the number of fixed cameras were increased.
16. How many citations are mailed annually?
Since inception (mid-December 2018), the number of notices sent by the Program has been approximately 4,000/month (48,000/year). Note: This is a gross estimate that does not address various data issues encountered over the first 22 months of the Program.
17. Of the number of citations mailed annually, how many citations are actually paid annually?
Taking into account all factors, the UVED Program estimates a pay rate of 40-50%.
18. Please share how insurance status on out-of-state vehicles is obtained.
Data is obtained from Oklahoma Insurance Verification System (OKIVS)
19. Also, please share any additional information possible regarding how the diversion program is handled. Is there a requirement for a course to be taken? If the pledge to not drive uninsured in future is not honored, what then happens?
There are no course requirements; a citizen failing to respond to a UVED notice, or failing to maintain insurance throughout the diversion term, may be prosecuted in Criminal Court

20. Bidder Instructions, Mandatory Requirements, Section 8.1.C.A.iii requires that the Bidder shall “Provide Customer Service (Call Center) reachable via toll-free number during business hours, with prompt response time.” What has been the average daily inbound customer service call volume, and what percentage of calls are basic/administrative verses those that are directed to the District Attorneys Council (DAC) UVED Program investigators?
To the best of our knowledge, the current vendor's Call Center receives several hundred UVED-related calls per week; at the DAC, UVED receives an additional 50-100 calls/emails per week directly from citizens
21. Bidder Instructions, Mandatory Requirements, Section 8.1.C.A.v.a requires that the Bidder shall “Provide payment processing system featuring: a.) Robust capabilities (e.g., online, credit/debit, check processing).” What is the breakout by number and dollar amount of all forms of UVED Program enrollment fee payments by type (online, credit/debit card, check, ACH, etc.) since the inception of the UVED Program?
To the best of our knowledge, the two most popular forms of payment are credit/debit (either online or by phone) and check (by mail)
22. Bidder Instructions, Preparation of Bids, Section 8.1.D states that “As referenced in subsection 8.2.H,...proposed first draft of Statement of Work (SOW), including data migration from the existing system, are required to be included in the Bid.”
 Regarding the need to migrate data:
 a.) Approximately how many records will be migrated?
UVED anticipates enrollment in the Program will be at or near 25,000
 b.) Who hosts the data sources to be migrated?
UVED will request a full report of enrollees from current vendor, as appropriate
 c.) What period of time do these records cover?
November 1, 2018 - present
 d.) What is the nature of this data?
Identifying information for each of the current Program enrollees
23. Bidder Instructions, Mandatory Requirements, Section 8.1.C.A.iv.a requires that the Bidder shall “Provide Data management system featuring: a) Reliable distribution of violation notices, including management of returned mail.”
 a.) What is the UVED Program estimated time required from a notice of violation date to determine violator as non-responsive?
Currently, a second notice follows the first after 30 days; in our experience, a citizen intending to respond will do so within 90 days
 b.) What is the maximum number of notices that should be sent to a violator?
Currently, a maximum of three (3) notices should be received by a citizen
24. Attachment A, Purpose, states “Potential violations are reviewed by law enforcement officers (DAC investigators) for evidentiary sufficiency, then by UVED Director/Prosecutor for invitation into Program; qualifying citizens receive a Notice directly from vendor, followed by a second Notice, as needed.” How many and what percentage fail to adhere to program requirements?
A better mechanism for identifying and addressing Program failures is needed; currently, records are checked individually as time allows by UVED investigators, who estimate at least 20% of enrollees fail to maintain insurance during the diversion period
25. Attachment A, Purpose, states “Potential violations are reviewed by law enforcement officers (DAC investigators) for evidentiary sufficiency, then by UVED Director/Prosecutor for invitation into Program; qualifying citizens receive a Notice directly from vendor, followed by a second Notice, as needed.” What is the average enrollment rate into the UVED Program, as a percentage of notices sent?
During the first six (6) months of 2020 (January 1 - June 30), 24,439 notices were sent and 8,852 citizens enrolled in the Program (approximately 36%)
26. Attachment B, Section 8.1 states “Any combination of primary and excess or umbrella insurance may be used to satisfy the limits of coverage for Commercial General Liability, Auto Liability and Employers’ Liability.” Does the provision to use any combination of primary and excess or umbrella insurance to satisfy the limits of coverage apply to Directors and Officers insurance and to Security and Privacy Liability insurance?
No, the provision does not apply to Director insurance or sec and privacy liability. The next sentence of that clause does say “Unless agreed between the parties and approved by the State Purchasing Director: the minimum acceptable insurance limits are as follow:” This means the State Purchasing Director can approve an acceptable alternative but this would be done prior to award (not pre-approved before submitting a bid response).
27. What are the current cameras being used?
Tattile

- 28. Will any existing equipment be carried over as part of this contract?
No
- 29. Will a schema of current data be provided?
Yes
- 30. Is there an API to access current data?
Unknown
- 31. Where is current data stored?
In the current vendor's database
- 32. How many records are in the current dataset?
UVED anticipates enrollment in the Program will be at or near 25,000
- 33. What is the total number of enrollments since program inception?
Current number of enrollees is 23,683 (as of 9/20/20)
- 34. What is the total number of enrollments in the last year?
15,760 (9/1/19 - 8/31/20)
- 35. What is the monetary collection rate of enrollments?
During the first six (6) months of 2020 (January 1 - June 30), 24,439 notices were sent and 8,852 citizens enrolled in the Program (approximately 36%)
- 36. Is it mandatory that insurance violators enter the diversion program?
Yes
- 37. What happens if someone does not enter the diversion program once notified?
A citizen failing to respond to a UVED notice may be prosecuted in Criminal Court
- 38. Are notifications eligible to be referred to a collection agency?
No

b. All other terms and conditions remain unchanged.

Supplier Company Name (**PRINT**)

Date

Authorized Representative Name (**PRINT**) Title

Authorized Representative Signature