**EXHIBIT 1**

The goals for the build partner are broken up into multiple phases: 0 - 12 months, 12+ months.

The goal for the first phase is to provide for a unified customer experience for the 20+ services provided through Adobe AEM products. Initially the transition will start with the 4 pilots to the new scaled infrastructure. Initial research will be provided however some supplemental research might be required as per requirements before transitioning to the unified frontend. Some key features for the 0 - 12 month plan:

1. The platform shall continue to support maintaining the current single source of truth even while utilizing the new customer data generated by the Adobe AEM products. The platform will be in a hybrid state with multiple integrations from FAST, Idemia, and Granicus.
	1. FAST
		1. FastDS-VS is an integrated propriety software solution to administer driver and vehicle services to motor vehicle agencies. It is commercial off-the-shelf (COTS) software that accommodates most differences in jurisdiction laws and practices through configuration, not the creation or modification of program code
		2. Oklahoma currently leverages the vehicle modules of FAST for Motor Vehicle (MV) services
	2. Idemia/D360
		1. Idemia provides identity-related security services, case management, facial recognition and other biometric identification products.
		2. Idemia’s D360 provides a full view on the customer using the history of visits and information.
		3. Oklahoma currently leverages IDEMIA for Drivers License (DL) services
	3. Granicus
		1. Granicus is a third-party vendor that provides authentication, website, mobile apps, and other customer touch points on the State of Oklahoma website for DL services
2. There shall be minimal integrations from Adobe into the platform that could cause any potential technical debt.

Some key features of the 12+ plan:

1. The pilots are turned off and any new pilots shall be run on the Adobe Infrastructure
2. Work in collaboration with the data platform team and leverage the data lake needed for the unified customer view
3. Integration with the full Adobe Analytics including the Customer AI to start building the needed customer 360 view