



**Date of Issuance:** 09/12/2022

**Solicitation No.** 0900000553

**Requisition No.** 0900016568

**Amendment No.** 4

Hour and date specified for receipt of offers is changed:  No  Yes, to: \_\_\_\_\_ CST

Pursuant to OAC 260:115-7-30(d), this document shall serve as official notice of amendment to the solicitation identified above. Such notice is being provided to all suppliers to which the original solicitation was sent.

Suppliers submitting bids or quotations shall acknowledge receipt of this solicitation amendment prior to the hour and date specified in the solicitation as follows:

Sign and return a copy of this amendment with the solicitation response being submitted; or,

If the supplier has already submitted a response, this acknowledgement must be signed and returned prior to the solicitation deadline. All amendment acknowledgements submitted separately shall have the solicitation number and bid opening date in the subject line of the email.

**ISSUED FROM:**

Cristy D. Newton  
Contracting Officer

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**RETURN TO:** [OMESCPeBID@omes.ok.gov](mailto:OMESCPeBID@omes.ok.gov)

**Description of Amendment:**

a. This is to incorporate the following:

Managed LAN:

1. Is the State looking for a new install or a walk in and take of existing LAN infrastructure?  
ANSWER: It depends on the specific requirements of the government entity and agency. It could be a new install in some cases or a take over of LAN infrastructure. Or, it could be used for remote sites where we have limited support.

2. What are the potential number of total sites?  
ANSWER: This will vary, depending on the agency. In some cases it might be a few and other cases could be a large number, depending on the need.

3. Is there a breakdown as to the type of locations and the number of small, medium and large?  
ANSWER: There could potentially be some small, some medium, and some large, depending on the needs.

4. What approximate number of devices switches, voice, APs would be associated with a small, medium and large?  
ANSWER: This will vary, depending on the agency needs.

5. Is the customer looking to own equipment or lease?  
ANSWER: Most of the time, the customer will own the equipment, but there might be some use cases where that is not the case.

6. The RFP includes LAN and phone system support is there also interest in Wi-F services?  
ANSWER: There would likely be interest in wi-fi services, depending on the agency and government entities needs.

7. Is there a preference of a CPE vendor for your LAN services?

ANSWER: There may be a preference, depending on the agency needs.

8. If there is a requirement for Wi-Fi is it indoor only or could it include outdoor and open spaces?

ANSWER: It could be for indoor or outdoor.

9. Is the customer interested in networking visibility. Fully managed by vendor or jointly managed?

ANSWER: The customer would likely be interested in networking visibility, but it depends on their requirements.

Managed Phone Support:

10. What is the contract term?

ANSWER: The initial Contract term, which begins on the effective date of the Contract, is one year and there are three one-year options to renew the Contract.

11. What specific skillsets are required? Field technicians? Remote support? Design and Engineering?

ANSWER: There will likely need to be skillsets for field technicians, remote support, and design/engineering.

12. What pricing format would the State prefer? Hourly rates, full-time employee cost, per user cost?

ANSWER: Hourly rates.

13. Are there any existing equipment maintenance contracts that we would be expected to support?

ANSWER: This is possible, but it depends on the agency and government entity.

14. Can you provide any details around existing user counts? How many users on Avaya equipment, Mitel, O365 etc?

ANSWER: We have some Mitel, O365/Teams, and Cisco.

b. All other terms and conditions remain unchanged.

\_\_\_\_\_  
Supplier Company Name (**PRINT**)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Authorized Representative Name (**PRINT**)      Title

\_\_\_\_\_  
Authorized Representative Signature