**ATTACHMENT A**

**SOLICITATION NO. 0900000530**

This Solicitation is a Contract Document and is a request for proposal in connection with the Contract awarded by the Office of Management and Enterprise Services as more particularly described below. Any defined term used herein but not defined herein shall have the meaning ascribed in the General Terms or other Contract Document.

**PURPOSE**

The Contract is awarded as a statewide contract on behalf of the Office of Management and Enterprise Services for the full catalog of Avaya products and services.

**1.** **Contract Term and Renewal Options**

The initial Contract term, which begins on the effective date of the Contract, is one year and there are [4] one-year options to renew the Contract.

**2.** **Certain Contract requirements and terms are set forth below as Exhibit 1.**

Exhibit 1

Scope of Work

1. PPRODUCTS AND SERVICES
   1. Supplier must provide the full catalogue of Avaya products and services.
   2. Supplier shall provide a full line of networking data and Voice over Internet Protocol products and services for Avaya including on-prem and cloud offerings.
   3. Services in support networking equipment may include but are not limited to:
      1. maintenance,
      2. technical services (may include, but are not limited to),
         1. hardware
         2. installation
         3. configuration
         4. design
         5. warranty
         6. maintenance services
         7. repair
      3. managed services (may include, but are not limited to), and
         1. management of Customer owned equipment or
         2. a defined set of services to Customer.
      4. training
2. E-RATE - UNIVERSAL SERVICE FUND DISCOUNT
   1. To the extent the services offered are subject to the E-rate discount program, all award Contract Suppliers must commit to participation in the Federal Communication Commission's E-rate discount program established under authority of the Federal Telecommunications Commission Act of 1996.
   2. Participation in, and implementation of, this program must be provided without the addition of any service or administration fee by the Contract Supplier.
   3. In order to participate in E-Rate Suppliers must appear on the USAC website as those who have a Service Provider Identification Number or “SPIN.”E-rate applicants must deduct the value of ineligible components bundled with eligible services unless those ineligible components qualify as “ancillary” to the eligible services under FCC rules. This process is called “cost allocation”. Supplier must separate and illustrate the cost allocation for each component and service in a bundled offering provided to E-rate eligible State entities enabling each entity to properly apply for E-rate coverage of allowable services.
   4. The Supplier shall not currently be subject to the Red Light Rule by the FCC, and will notify the applicant if they are later placed on Red Light Status with the FCC.
   5. The Supplier must be able to honor the applicant’s request for Service Provider Invoicing. Service Provider Invoicing is a billing arrangement where the Supplier invoices the applicant for the discounted portion of the products and services the applicant requests.
   6. The Supplier should invoice USAC for the non-discounted portion of the applicant’s products and services as a reimbursement.
   7. Products sold in the E-rate category do not carry the state’s administrative fee cost as part of Attachment C, section 6.