## EXHIBIT – TECHNOLOGY CATEGORIES

## The Bidder must meet the following mandatory requirements corresponding with each Technology Category that is being proposed for consideration. The Bidder may respond to one or more of the Technology Category Services requested.

1. **Information Technology (IT) Assessment, Planning and Solicitation Assistance**

Examples of IT Assessment, Planning and Solicitation Assistance services include but are not limited to: conducting IT assessments, including enterprise architecture and cloud assessments; staff knowledge, skills and abilities assessments; strategic and tactical planning; network performance and strategic and tactical planning; specification development, SOW development, RFP development; and training development and delivery

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1. **Project Management**

Examples of included Project Management deliverables-based services: utilizing the State agency’s tools and processes, using off-the-shelf tools or using Suppliers’ own proprietary tools and processes to manage some or all of the full life cycle processes of a project. The State may specify specific methodology experience such as Agile, Iterative, Waterfall and RAD Project management experience within the SOW solicitation.

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1. **Application Development and Maintenance, Support and Transition Planning**

Examples of included deliverables-based services: researching; analyzing; requirements gathering; designing; programming; testing; documenting, and implementing; applying changes to the software language and/or database in which the application is written; documenting and implementing maintenance transition plan; defining and documenting reporting requirements; and participating in disaster recovery planning and documentation.

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1. **Independent Verification and Validation (IV&V) and Quality Assurance (QA)**

Examples of included deliverables-based services: verifying project management practices and contract compliance by reviewing, analyzing, and testing project artifacts to determine whether deliverables meet business, functional, technical, quality, and performance requirements; establishing bidirectional traceability of user requirements from requirements elicitation, through design, development, deployment; participating in design reviews, code reviews and walkthroughs. Examples of included deliverables-based services: project phasing including considerations as to the content, realism, practical and business factors associated with the phasing of the project, the project’s likelihood of success given the agreed upon phasing.

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1. **Technology Upgrade/Migration and Transformation**

Examples of included deliverables-based services: assessing the current application portfolio, evaluating technology assets before beginning technology transformation and Business Case development for justification of an initiative. Also included are: technology transformations, which may include, appropriate Return on Investment (ROI), benchmarks and milestones. The following activities may also be included: planning, analysis, proof of concept, deployment, implementation, integration, remediation, data migration, documentation, application programming and support services; and training support.

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1. **Business Intelligence and Data Warehouse**

Examples of included services: architectural design, extraction, transformation and loading of data sources; planning, assessment, product installation and tuning; prototype development, deployment, data cleansing, data mart development and support; reporting analytic development; customer support; business intelligence, data warehousing, and analytics SDLC services; data migration, integration with data mining; integration with business intelligence tools and/or systems; data scrubbing; data transformation; training and knowledge transfer.

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