SoonerSelect Contracted Entity (CE) Requests to Change Service Provisions

SoonerSelect contracts[1] state that CEs may not impose prior authorization guidelines, criteria or utilization management practices that are more restrictive than OHCA without OHCA prior approval. OHCA implemented a 'Request to Change Service Provision Process' wherein CEs may submit requests for review that deviate from current fee-for-service prior authorization guidelines, criteria or utilization management practices. These requests are reviewed by OHCA subject matter experts (SMEs), evaluating them in comparison to OHCA historical processes and practices, standard business practice in other markets, and available data to determine whether to approve the requests. OHCA's decision(s) is noted below:

- **Requesting CE(s)**:
  - Humana Healthy Horizons in Oklahoma
- **Date Modification Requested**: July 6, 2026
- **Procedure Code(s)**:
  - H2015 Comprehensive Community Support Services
- **Proposed Modification**:
  - Annual utilization cap for member ages 21 and up: 360 units
  - Member must meet Oklahoma Administrative Code criteria for a Serious Mental Illness (SMI), Serious Emotional Disturbance (SED) or Substance Use Disorder (SUD) diagnosis and demonstrate medical necessity for Peer Support Services.
- **Reason for Proposed Modification**:
  - Current plan relies on retrospective review rather than proactive controls, limiting the ability to prevent excess utilization in real time and manage high-risk utilization patterns effectively.
- **Impact**:
  - **Member**: Ensures services are medically necessary, preserves access for appropriate users.
  - **Provider**: Elimination of duplicate billing, reduce high-utilization outliers
  - **Financial**: Estimated savings from initial concept: 400K
  - **OHCA Decision**: Approved

[1] **Medical & Children's Specialty Program Contract Section References**: 1.7: Covered Benefits; 1.8: Medical Management; **Dental Contract Section References**: 1.7: Covered Benefits; 1.8: Dental Services Utilization Management

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