



Pharmacy Update

Pharmacy Help Desk Phone Numbers 405-522-6205 option 4 or 800-522-0114 option 4
Service Hours: Monday – Friday (8:30a – 7:00p); Saturday (9:00a – 5:00p); Sunday (11:00a – 5:00p)
Email: pharmacy@okhca.org OHCA Website: www.okhca.org

February 8, 2008

Substitution and Documentation Requirements

Recent audits by OHCA have revealed that some pharmacies may not be adequately documenting changes to prescription orders. For example, if a prescription is written for a medication that is not covered by SoonerCare, the pharmacy may call the prescriber to request that it be changed to a covered drug. This should be noted on the original prescription record. If it is not documented, the OHCA auditor may cite the pharmacy for non-compliance and recoup the payment for the prescription claim.

In at least one instance, the original prescription was written for BenzaClin but was ultimately dispensed as clindamycin solution. In another instance, the original prescription was written for Flonase, but was ultimately dispensed as flunisolide nasal solution. Both of these cases are examples of a non-equivalent product being substituted for the originally written prescription. In both cases, documentation supporting the change in therapy must be available to the auditors in order to support payment for the claims.

Another audit found that pharmacies do not have procedures in place to reverse claims that are not picked up. If there is no documentation to show that the prescription was ultimately transferred to the possession of the SoonerCare member or their guardian, then OHCA must presume that it was not dispensed and will recoup the payment. Pharmacies may track dispensing by keeping signature log or by an electronic log that captures the transaction via bar code scan.

Lidoderm® Prior Authorization

Lidoderm® will require prior authorization effective 02/19/2008. (This was originally scheduled to occur on 12/14/2007, but implementation was delayed.)

Criteria for Approval

- FDA approved indication
- Prior trial at recommended dosing with at least one agent from two of the following drug classes:
 - a) Tricyclic antidepressants
 - b) Anticonvulsants
 - c) Topical or Oral Analgesics
- Quantity Limit of no more than 3 patches/day or 90 patches/month

We appreciate the services you provide to Oklahomans insured by SoonerCare.