

#	Question	Answer
1	Can you repeat the information re; MD SCRIPT	For some items needing a specific signed form such as a Certificate of Medical Necessity the signature on the form is being waived as long as the supporting documentation identifies the medical need for the service requested
2	Did you get the letter from AAHomeCare with suggestions of what needs to be addressed for your DME supplier to be able to take care of COVID+/suspected patients?	I have not. Please submit to traylor.rains@okhca.org
3	<p>1. Can a licensed therapist bill for telehealth for family counseling while our state is under pandemic guidelines and shelter in place advisement?</p> <p>2. Can a licensed therapist bill a family session completed over the phone for telehealth if the client/family does not have access to telehealth technology?</p> <p>3. Can therapist candidates and counselors under supervision do telehealth sessions while our state is under pandemic guidelines and shelter in place advisement?</p>	Please see the recorded webinar for behavioral health found at www.okhca.org/COVID19
4	Are there any changes to Date Span or	Date Spans on Prior Authorizations for Oxygen and Enteral Therapy that had an original end date in March or April were extended for 90 days.
5	Will the PA for a hospital bed be required at this time? If so what specific documentation needs to be attained for this.	No changes at this time. Prior Authorization is still needed and must contain a CMN and clinical documentation to support the answers marked yes on the CMN
6	Amount of supplies able to be serviced such as 30 or 90 days	No changes have been made to the amount allowed to bill. If you have a specific code with concerns please send it to DMEAdmin@okhca.org
7	What about the need for new AAC devices? Any changes?	No changes at this time. Prior Authorization is still required along with all current supporting documentation and video clip of member utilizing equipment
8	Medicaid was supposed to start covering cpaps but we were told it was put off until July. Will COVID delay this ?	C-paps are currently covered with a Prior Authorization for members age 0-20. Members 21 and older will be covered with a Prior Authorization effective 7/1/2020 and there is no plan to delay this implementation
9	Can we now dispense DME from our PCP office if we are the medical home provider.	DME items need to continue to be provided by a contracted DME provider
10	Are patients able to receive more than a 30 day supply at this time?	No changes have been made to the amount allowed to bill. If you have a specific code with concerns please send it to DMEAdmin@okhca.org

11	I had a DDS case worker tell me that after June 30th PA's for our patients will have to go through the DME. Is there protocol as to how to submit these as of July 1st? Will ADvantage Program follow the same guideline? This is only 2 1/2 months out.	Material for training and training sessions are in the process of being set up. Trainings will be posted on the OHCA public website.
12	Can we now dispense DME from our PCP office if we are the patients medical home?	DME items need to continue to be provided by a contracted DME provider
13	Have any discussions continued from the meeting with the Executive Team of OHCA with OMEPA that took place on April 6? More Specifically has OHCA decided to postpone the new rate cuts to DME that are set to begin July 1 as we are still in the middle of the Covid-19 crisis?	Currently, OHCA still intends to implement the new rates July 1, 2020.