SoonerCare Provider Reimbursement Notice

OKC Metro Area (405) 522-6205 / Statewide Toll-Free (800) 522-0114

# Presumptive Eligibility Survey

## OHCA PRN 2013-14

November 7, 2013

## Dear Hospital Administrators,

The purpose of this survey is to determine the interest of qualified hospitals in participating in the Presumptive Eligibility program (PE) as required by new federal regulations. All states are required to provide a PE process for qualified hospitals that choose to participate in the program. Below are some of the details of the program.

To qualify for Oklahoma's PE Program, a hospital must first be deemed a qualified entity by the Oklahoma Health Care Authority (OHCA). A qualified entity means any entity that is determined by OHCA to be capable of making determinations of PE.

In addition, due to new federal requirements, qualified entities may not delegate the authority to determine presumptive eligibility to another entity. This means that only hospital staff may make PE determinations. PE determinations cannot be contracted to third party vendors or contracted staff.

#### To be deemed a qualified entity, a hospital must first be able to:

- Support any PE determination and application process as decided by OHCA, whether that process is paper based or an online application;
- provide any hospital staff unique log-on ID's for each and every person who makes PE determinations for your hospital through any automated system OHCA creates to determine PE;
- attend onsite or web-based training regarding the rules for determining PE, including training on new federal rules regarding Modified Adjusted Gross Income (MAGI) methodology;
- pass a test on the PE Program, including material regarding new federal rules of (MAGI) methodology and how the methodology determines PE;

# Once a hospital has been deemed a qualified entity that can make PE determinations, participating hospitals will be required to:

- Make **same day** PE determinations for all persons who present at the hospital who may be eligible for PE (All PE determinations must be made by hospital staff, and not contracted firms);
- complete the PE application, whether paper based or an online application, on the day individual presents at hospital in order to get paid for that day;
- provide written notice to all individuals for whom a PE determination was made about the PE determination result, regardless if the person was eligible or denied for PE services
- notify and follow up with all individuals for whom a PE determination is made of their need to fill out a full SoonerCare application, either paper based or online, within 15 days of the first day of PE coverage;
- notify OHCA of all PE approvals within five days of all PE determinations;

In order to maintain the quality assurance and program integrity of the PE program, all qualified entities enrolled in the PE program are required to comply with the following metrics:

- 1. At least **90%** of individuals determined eligible for PE submit the full application with the required time frame of 15 days after PE form completed
- 2. At least **90%** of individuals determined eligible for PE are found by OHCA to be eligible for SoonerCare.
- 3. At least **90%** of claims paid, measured in total dollar amount, are due to PE determinations for individuals that are found eligible for SoonerCare after the full application is submitted.
- 4. At least **90%** of individuals determined eligible for PE and found eligible for SoonerCare maintain that eligibility beyond the initial data exchange income verification check.
- 5. At least **90%** of claims paid, measured in total dollar amount, are due to PE determinations for individuals that maintain SoonerCare eligibility beyond the initial data exchange income verification check.

Based upon these conditions of the PE program, please answer the following questions:

- 1. I currently have **hospital staff** that can:
  - attend onsite or web-based training as provided by OHCA
  - can learn all the rules of PE, including the new MAGI methodology
  - and can support any PE determination and application method, regardless if that process is either paper based or an online application in order for my hospital to become a qualified entity that can make PE determinations.

Yes\_\_\_\_\_ NO \_\_\_\_\_

2. I currently have adequate hospital staff that can and are available to:

- make **same day** presumptive eligibility determinations for any individual who presents at the hospital who may be also presumptively eligible, regardless of the day or time.
- help individuals applying for SoonerCare benefits fill out paper applications or apply online.
- follow up with individuals who were deemed presumptively eligible to ensure that **at least 90%** of these individuals submit an application within 15 days of the presumptive eligibility determination.
- provide OHCA written notice within **5 days** of all Presumptive Eligibility decisions made by my hospital, regardless of whether or not the person was deemed eligible or ineligible.

Yes\_\_\_\_\_ NO \_\_\_\_\_

#### Finally, please tell OHCA of your overall interest in PE:

I am interested in learning more about PE: (Yes/No)

I am interested in in becoming a qualified entity with the state in order to make PE decisions: (Yes/No)

#### *Please send survey responses and any additional concerns or questions you have regarding the PE process to* <u>*ReimbComments@okhca.org*</u> by November 15, 2013.

If you have any questions or require additional information please contact me by email at <u>Kelly.Taylor@okhca.org</u> or by phone at (405) 522-7108.

Thank you for your continued service to Oklahoma's SoonerCare members.