July 12, 2013

Re: SoonerCare Provider Agreement - Attachment B to Addendum One for Choice Medical Home Providers

Dear Medical Home Provider:

In accordance with paragraph 6.2 of Addendum One to your SoonerCare Provider Agreement, OHCA is notifying you that Attachment B may have been modified from the one you originally executed. An incorrect version of Attachment B was posted on OHCA’s Electronic Provider Enrollment site for some provider types. You may or may not have executed a contract with the incorrect Attachment B.

Please exchange the Attachment B you currently have with the new one. The new attachment is available on OHCA’s website at www.okhca.org under “Provider Enrollment”. This attachment is part of your provider contract and should be filed with it.

The changes are as follows:

1. The requirements for 24/7 availability and e-mail communication for Tier 1 providers are required, not optional. These are 1.11 and 1.12 on the new Attachment B.
2. The requirement for continuity of scheduling which was formerly Section 2.2 for Tier 2 providers is now required for Tier 1 providers and is shown as 1.10
3. The requirement for Tier 2 providers to complete behavioral health screenings (formerly Section 2.3) has been deleted.

If you have questions, please contact Provider Services at 1-800-522-0114, option 1.

Thank you for your services to our SoonerCare Members,

OHCA Legal Division – Provider Contracting