## <u>Stakeholder Public Meeting: Termination of Waivers</u> Public Comments

## Following the Stakeholder Public Meeting on July 22, 2015, the following comments were made:

Q: How many total members transitioning from My Life; My Choice and Sooner Seniors to Advantage Program?

A: There will be 107 members who transition from My Life; My Choice and Sooner Seniors.

Q: How will DHS notify OHCA that the process has been completed, in order to close-out, open cases?

**A:** DHS plan is to notify Amy in (DHS systems) and OHCA with a closer date and open date of the transition to ADvantage. The goal is to close the active case (MLMC &SS) on the OHCA side a day prior to activating the ADvantage eligibility. This process will allow OHCA Reps time to close-out any active cases prior to switching over to the ADvantage program.

**Q**: I have a question; if August and September is projected to have 40 members per month, what about the 27 remaining member's timeframe for transitioning to ADvantage. Will this allotted amount per month for (August and September) be sufficient time to transition 107 members by the October 1, 2015?

**A:** The 40 per month is a projection per month. The 40 per month number is not a set limit, we anticipate the process will be expedited as quickly as possible. Depending on how quickly we get the assessments. That process is already occurring; our staff has already received some assessments that will be sent out next week.

**Q:** My Agency has 10 members transitioning to ADvantage; I have two case managers who might have three or four members transitioning. I feel it might be hard to schedule three or four members in a short period of time. Is this something that has been considered, when it come to the turnaround timeframe for multiple assessment visits?

**A:** We are keeping track of who the members are currently under by identifying those members. We are aware that some agencies or case manager may have multiple members. Therefore we will stagger those members to allow the agencies and case managers allotted time to schedule those assessment visits.

Q: Basically the goal is to have a two day turnaround once we receive the assessment request?

**A:** The goal is really within a week. However, we would really like to expedite the service because some services maybe expiring, therefore this will allow us update the 6g services before it expires and transition the member over to ADvantage.

**Q**: We have some member who may have more hours approved than the Traditional ADvantage. Do you see this being a problem?

**A**: DHS recommend that the provider send in a UCAT or ADvantage 19 Form or summary with the request for justification with the service plan.

## 1915c Waiver Amendment Termination; My Life; My Choice and Sooner Senior Waivers Public Comments

Long Term Care Administration has received (1) public comments on the Termination of My Life; My Choice and Sooner Senior programs:

Comment: I am not sure I understand all of the language but if this is associated with the Advantage Waiver and you plan to discontinue it I am 100% against it. My family and I are taking care of my 93 year old mother and have been since 2006. I have been able to keep working because there is someone to get her bathed, fed and up in the mornings. She goes to an adult daycare during the day on days she doesn't have dialysis. All these services are critical to me and my family because it allows us to have a life and still keep her in our home. She is also a previous open heart patient and diabetic so she has lots of health issues.

**Response:** The Oklahoma Health Care Authority (OHCA) will not be terminating the ADvantage program. The 1915c Amendment is terminating My Life; My Choice and Sooner Senior waivers and transitioning those members to ADvantage waiver program by October 1, 2015. This 1915c Amendment will not affect any current ADvantage member coverage.

## 7/21/2015: Member Transition Letter

**Comment:** Waiver Administration Coordinator (WAC) received a call from Sooner Seniors waiver member asking about the "Member Transition Letter". Member wanted to know what changes he should expect with the transition of his waiver services to the ADvantage program.

**Response:** WAC let member know that his services and providers should remain the same as the ADvantage waiver offers the same services and providers as the Sooner Seniors waiver.

**Comment:** Member had questions about Self-Direction and his ability to pay his workers the same rate that he pays them currently.

**Response:** WAC informed member that ADvantage contracts with a different FMS for their Self-Direction program but that contracted FMS will work with him on a budget worksheet that meets his needs.