Health Management Program Changes in the 1115(a) Waiver

Oklahoma Health Care Authority’s (OHCA) Health Management Program (HMP) serves SoonerCare members ages 4 through 63 with chronic illnesses who are at highest risk for adverse outcomes and increased health care expenditures. With the contract term for the HMP administrator expiring in 2013, OHCA plans to use the re-bidding process as an opportunity to make modifications to maximize the impact and effectiveness of the program.

OHCA proposes changes to the HMP that will be amended through the SoonerCare Choice Renewal Application. All modifications will become effective, July 1, 2013:

- Current HMP Nurse Care Managers will be renamed to health coaches as part of the “next generation” in health management. All provider requirements will remain the same. Health coaches will perform the same services as outlined in Section 41(a) of the SoonerCare Choice Waiver Special Terms and Conditions (STC), as well as additional services including disease registry and population management.

- Health coaches will be embedded within select practices statewide that have been identified as serving a high number of HMP beneficiaries with chronic disease, multiple co-morbidities, and are at risk for poor outcomes. HMP members who are not a member of a practice with an embedded health coach will receive HMP services through internal designated OHCA staff.