TAXONOMY ASSIGNMENTS

July 2024

WEBINAR DESCRIPTION

An overview of OHCA's SoonerCare taxonomy process, with information on where to find your SoonerCare assigned taxonomy code.

Recommended audience: All Oklahoma Medicaid providers and staff.

DISCLAIMER

- SoonerCare policy is subject to change.
- The information included in this presentation is current as of July 2024.
- Stay informed with current information found on the OHCA public website by visiting oklahoma.gov/ohca.

HOW DOES SOONERCARE ASSIGN THE TAXONOMY?

SOONERCARE TAXONOMY

SoonerCare uses taxonomy codes from the NUCC.org website.

SoonerCare does not use taxonomy codes from NPPES, which is where providers apply for NPI numbers.

HOW DO I FIND MY SOONERCARE TAXONOMY?

OKLAHOMA
Health Care Authority

Provider Portal

My Home | Eligibility | Claims | Prior Authorizations | Referrals | Files Exchange | Financial | Letters | Reports | Resources

Contact Us | Logout

My Home

Thursday 06/20/2024 02:06 PM CST

User Details

Welcome provider

- My Profile
- Manage Accounts

Provider

Name

Provider ID

Taxonomy

SC Provider Number

Provider Services

- Member Focused Viewing
- Search Payment History

Welcome Health Care Professional!

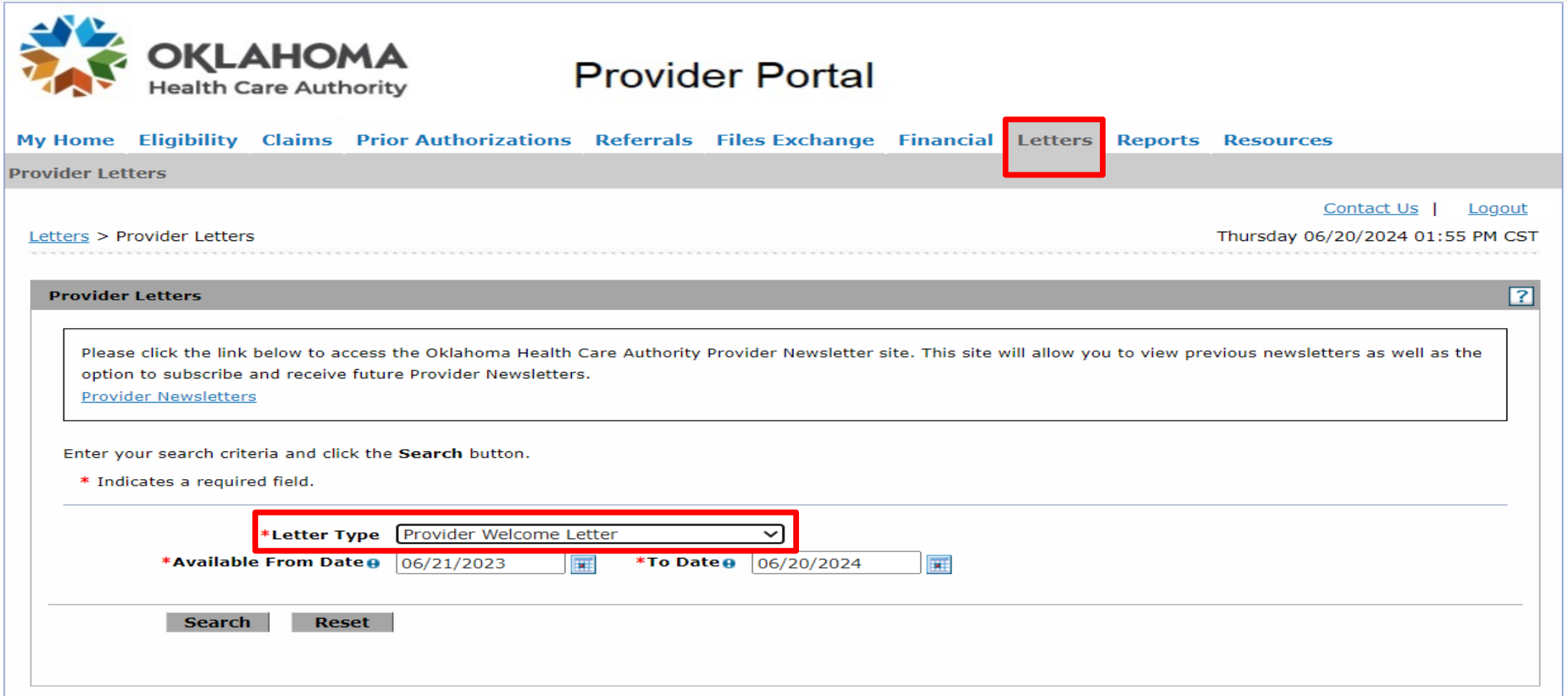
We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and submit claims, our secure site provides access to payment history and the ability to search for helpful information under the Resources menu.

- Contact Us
- Soonercare Education
- Referrals
- PA Notice
- Update Provider Files
- Upload Service Quality Review Records

Helpful Links

- Insure Oklahoma Employer/Agent Portal

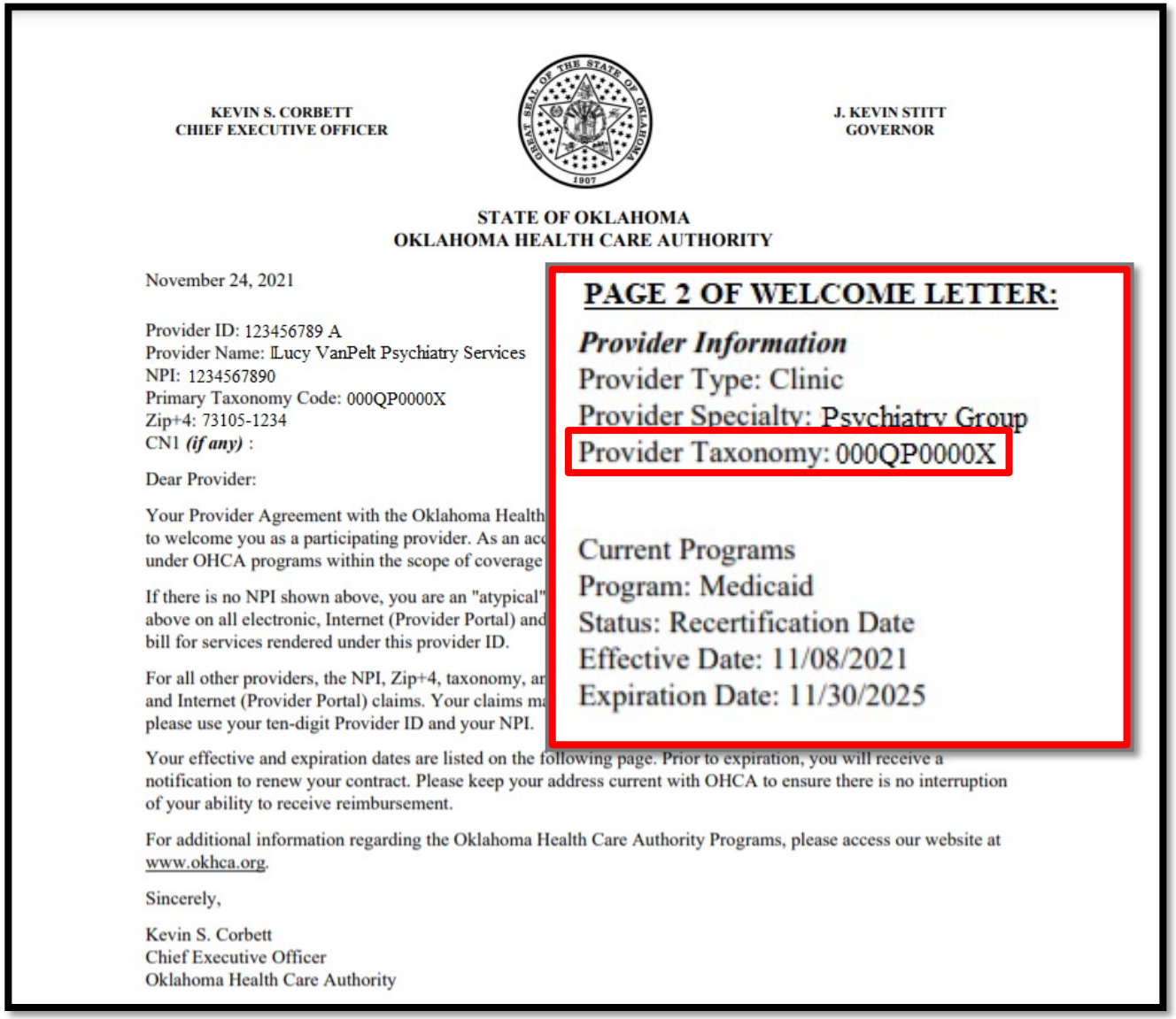
SOONERCARE WELCOME LETTER



SOONERCARE WELCOME LETTER

Upon application approval, official contacts will receive:

- Welcome letter containing important contract information.
  - Provider ID
  - Primary taxonomy code
  - Zip +4
  - CN1 (if applicable)
  - Program
  - Effective date
  - Expiration date
- PIN letter containing secure provider portal login instructions.



KEVIN S. CORBETT
CHIEF EXECUTIVE OFFICER

J. KEVIN STITT
GOVERNOR

STATE OF OKLAHOMA
OKLAHOMA HEALTH CARE AUTHORITY

November 24, 2021

Provider ID: 123456789 A
Provider Name: ILucy VanPelt Psychiatry Services
NPI: 1234567890
Primary Taxonomy Code: 000QP0000X
Zip+4: 73105-1234
CN1 ***(if any)*** :

Dear Provider:

Your Provider Agreement with the Oklahoma Health
to welcome you as a participating provider. As an acc
under OHCA programs within the scope of coverage

If there is no NPI shown above, you are an "atypical"
above on all electronic, Internet (Provider Portal) and
bill for services rendered under this provider ID.

For all other providers, the NPI, Zip+4, taxonomy, ar
and Internet (Provider Portal) claims. Your claims ma
please use your ten-digit Provider ID and your NPI.

Your effective and expiration dates are listed on the following page. Prior to expiration, you will receive a notification to renew your contract. Please keep your address current with OHCA to ensure there is no interruption of your ability to receive reimbursement.

For additional information regarding the Oklahoma Health Care Authority Programs, please access our website at www.okhca.org.

Sincerely,

Kevin S. Corbett
Chief Executive Officer
Oklahoma Health Care Authority

PAGE 2 OF WELCOME LETTER:

Provider Information
Provider Type: Clinic
Provider Specialty: Psychiatry Group
Provider Taxonomy: 000QP0000X

Current Programs
Program: Medicaid
Status: Recertification Date
Effective Date: 11/08/2021
Expiration Date: 11/30/2025

WHY IS USING THE ASSIGNED TAXONOMY IMPORTANT?

USING ASSIGNED TAXONOMY

There are many different taxonomy codes available, but SoonerCare does not use all of them.

You must use the SoonerCare assigned taxonomy when filing claims to SoonerCare and/or our contracted entities or your claims will be denied.

RESOURCES

PROVIDER ENROLLMENT

Phone: 800-522-0114, option 5

Hours: Monday, Tuesday, Thursday, Friday • 8 a.m.-5 p.m.
Wednesday • 1-5 p.m.

Email: ProviderEnrollment@okhca.org

Web: oklahoma.gov/ohca/providers/provider-enrollment.html

HELPFUL RESOURCES

- Taxonomy Compliance Edits
  - Provider Letter 2024-14
- OHCA Call Center
  - 800-522-0114 or 405-522-6205; option 1
- Agency Website
  - oklahoma.gov/ohca
- Provider Training
  - oklahoma.gov/ohca/providers/provider-training

HELPFUL RESOURCES

- Aetna Better Health of Oklahoma
  - AetnaBetterHealth.com
  - 844-365-4385 (TTY: 711)

- Humana Healthy Horizons in Oklahoma
  - Humana.com
  - 855-223-9868 (TTY: 711)

- Oklahoma Complete Health
  - OklahomaCompleteHealth.com
  - 833-752-1664 (TTY: 711)

TRAINING RESOURCES

Provider Education Specialists:

- Education specialists provide education and training as needed for providers either virtually or telephonically.
- Requests for assistance should be emailed to: SoonerCareEducation@okhca.org. (Requests should include the provider's name and ID, contact information and a brief description of what assistance is being sought.)
- For immediate claims or policy assistance, please contact the OHCA provider helpline at 800-522-0114.

QUESTIONS?

OKLAHOMA
Health Care Authority

GET IN TOUCH

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105

oklahoma.gov/ohca
MySoonerCare.org

Agency: 405-522-7300
Helpline: 800-987-7767