This presentation provides information about the SoonerCare provider contract process for chiropractors and includes helpful resources for providing Oklahoma Medicaid services.

**Recommended audience:**
Chiropractors providing alternative treatments for pain management to SoonerCare adults.
DISCLAIMER

SoonerCare policy is subject to change. The information included in this presentation is current as of May 2022.

The most current information can be found on the OHCA public website at www.oklahoma.gov/ohca.
AGENDA

• Coverage and Limitations
• Contracting as a SoonerCare Provider
• Resources
• Questions
COVERAGE AND LIMITATIONS
ALTERNATIVE TREATMENTS FOR PAIN MANAGEMENT

To decrease use and misuse of opioid medications, OHCA implemented alternative treatments for pain management effective January 1, 2022.

The program consists of coverage for chiropractic care outside of a hospital setting for adults with acute, subacute, and chronic spinal/back pain or injury.
MANUAL SPINAL MANIPULATION

Manual spinal manipulation for the treatment of acute or chronic back pain is the only chiropractic service covered by SoonerCare.

Manual spinal manipulation includes manipulation of the five regions of the spinal column for the treatment of back pain by a licensed chiropractor.
<table>
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<th>CPT Codes</th>
<th>98940</th>
<th>98941</th>
<th>98942</th>
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- **for adults ages 21 and older**
- **limited to 12 visits per calendar year**
- **requires prior authorization**
CPT Codes

99202
99203
99212
99213

for evaluation or re-evaluation

one initial eval, one re-eval per calendar year

do not require prior authorization
Providers should use the Search Fee Schedule feature located under the Resources tab on the OHCA secure provider portal to ensure coverage of services and pricing.

Reimbursement of Medicare primary claims are paid coinsurance and deductible of Medicare.
• Services must be medically necessary for the affected member.
• Primary diagnosis of acute or chronic spinal pain, or a primary diagnosis of neuromusculoskeletal disorder related to the spinal column.
• Prior authorization request documentation must include attestation that services are being used in lieu of or to decrease opioid treatment.
• No retro Prior authorizations.
• Prior authorization is not a guarantee of payment.
• Services must be approved prior to rendering treatment.

Full guidelines are available on the Medical Authorization webpage or by clicking here.
NOTES

There is **no requirement** for ordering or referring provider for the manual spinal manipulation codes, or for the evaluation codes.

Providers should not bill members for services that are available from other SoonerCare providers (i.e., x-rays and physical therapy).
CONTRACTING AS A SOONERCARE PROVIDER
ELIGIBLE PROVIDERS

OAC 317:30-5-720 Eligible providers:

• Must be appropriately licensed, in good standing in the state in which they practice and working in accordance with the Oklahoma Chiropractic Practice Act or other applicable statutes.

• Entered into a provider agreement with OHCA to provide chiropractic services. Current Medicare contracted providers must separately apply to have a Medicaid contract in order to render chiropractor services to Fee-For-Service members.
NEW CONTRACTS

The SoonerCare provider enrollment application is found on the provider enrollment page by clicking the New Contracts link, or by visiting www.ohcaprovider.com/Enrollment/Site/Home/createuser.aspx.
Choose an Individual contract if payments will report to your employer, or you are a sole proprietor and payments will report to your SSN or personal FEIN.
Choose a Business contract if you are set up as a corporation (Inc., PC, PLLC, Partnership, LLC, etc.).
APPLICATION SUBMISSION

New provider contracts are processed by Provider Enrollment within 4-6 weeks of submission.

OHCA will acknowledge receipt of the application with an application tracking number (ATN). The ATN or SSN/FEIN may be used to check the status of the application here. See Global Message 8/4/20.

If the application is returned for corrections, email notifications will be sent to the enrollment contact submitted on the application.

- Initial email: the first notification that corrections are needed.
- Second email: sent 15 days after the initial email as a reminder.
- Expiration email: sent 30 days after the initial email as notification the contract is expired, and a new application is required.
APPLICATION APPROVAL

Upon application approval, official contacts will receive:

• Welcome Letter containing important contract information.
  - Provider ID
  - Primary Taxonomy Code
  - Zip +4
  - CN1 (if applicable)
  - Program
  - Effective Date
  - Expiration Date

• PIN Letter containing secure provider portal login instructions.
RESOURCES
CHIROPRACTOR RESOURCES

• Introduction to SoonerCare webinar

• 1500 Claim Submission webinar

• Medical Prior Authorizations

• Alternative Treatments for Pain Management policy

• Alternative Treatments for Pain Management global message 12/20/21
PROVIDER ENROLLMENT

• Phone: 800-522-0114, option 5

• Hours: 8 a.m. – 5 p.m. Mon., Tues., Thurs., Fri.
  1 – 5 p.m. Wed.

• Email: ProviderEnrollment@okhca.org

• Web: https://oklahoma.gov/ohca/providers/provider-enrollment.html
OHCA PUBLIC WEBSITE

OHCA’s public website is the best source for current SoonerCare information: www.oklahoma.gov/ohca.

• A Provider Toolkit is available to help providers locate helpful information online more efficiently.

• Find service-specific information such as rules, manuals, prior authorization, forms and contracts for enrolling in the SoonerCare program and other important topics based on the services you provide on the Provider Types page.

• Policy and rules are available to review online.
HELPFUL TELEPHONE NUMBERS

• OHCA call center
  - 800-522-0114 or 405-522-6205; option 1

• Internet help desk.
  - 800-522-0114 or 405-522-6205; option 2, 1

• EDI help desk.
  - 800-522-0114 or 405-522-6205; option 2, 2
HELPFUL LINKS

• Agency website
  - www.oklahoma.gov/ohca

• OHCA provider portal
  - www.ohcaprovider.com

• Provider training
  - www.oklahoma.gov/ohca/providers/provider-training

• Provider Quick Reference Guide
• OHCA Resource Guide
TRAINING RESOURCES

• Provider education specialists:
  - Education specialists provide education and training as needed for providers either virtually or telephonically.
  - Requests for assistance should be emailed to: SoonercareEducation@okhca.org. (Requests should include the provider's name and ID, contact information, and a brief description of what assistance is being sought.)
  - For immediate claims or policy assistance, please contact the OHCA provider helpline at 800-522-0114.

• Monthly webinars
• How-to videos
GET IN TOUCH

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105

oklahoma.org/ohca
mysoonercare.org

Agency: 405-522-7300
Helpline: 800-987-7767