1. Please describe how to access the provider scorecard?
A. Provider scorecards are available on the OHCA secure provider portal by accessing the “Letters” tab at the top of the page and selecting “Sooner Excel Scorecard” from the “Letter Type” dropdown menu.

2. How often are scorecards updated? The only one I can access is from November 2021.
A. Scorecards are updated quarterly; the first scorecard after November 2021 is for July 2022, which will be available before the end of July.
3. If patients are transitioned from SoonerCare Choice to Title XIX, are they removed from our panel for performance payments?
A. The member’s care will not be included in the provider’s performance payments as the member is no longer part of the SoonerCare Choice program and will not be assigned to a provider’s panel.

4. Why have we not received payment when performing G0447?
A. Code G0447 reimburses upfront at $0. Following best practices for coding G0447 will allow the provider to be eligible for the quarterly Sooner Excel performance incentive payment.