DENTAL UPDATES AND CHANGES

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December 2021
CLASS DESCRIPTION

This class will provide information regarding the most recent changes and updates for dental providers.

Recommended Audience: All dental staff
DISCLAIMER

• SoonerCare policy is subject to change.

• The information included in this presentation is current as of December 2021.

• Stay informed with current information found on the OHCA public website: https://oklahoma.gov/ohca
AGENDA

• Contract Renewals
• Dental Updates
• Soon-to-be Sooners Dental
• Expansion Eligibility
• Adult Limited Dental Benefits
• Resources
• Questions
CONTRACT RENEWALS
CONTRACT RENEWAL TIMELINE

Group dental contracts expired Nov. 30, 2021.

- Providers must use the administrative login to access the individual and group contract renewals.

- The contract renewal is completed through the OHCA secure provider portal.
Welcome Health Care Professional!

We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and submit claims, our secure site provides access to payment history and the ability to search for helpful information under the Resources menu.
# CONTRACT RENEWAL

Your contract with the SoonerCare program will expire on the date listed below.

<table>
<thead>
<tr>
<th>Contract</th>
<th>Expiration Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medicaid</td>
<td>9/30/2021</td>
</tr>
</tbody>
</table>

**Do you want to renew your contract now?**

- [ ] Yes, I would like to renew my contract now.
- [ ] No, I will renew my contract later.

[CONTINUE]
DENTAL UPDATES
COVID-19 VACCINATION

Effective July 1, 2021, dental providers may bill for administration of COVID-19 vaccinations utilizing the following codes:

- D1701 – Pfizer-BioNTech COVID-19 vaccine administration (first dose).
- D1703 – Moderna COVID-19 vaccine administration (first dose).
- D1704 – Moderna COVID-19 vaccine administration (second dose).
- D1707 – Janssen (Johnson & Johnson) COVID-19 vaccine administration.

For documentation requirements and more information, please see global message 11/19/21.
DENTAL CODE UPDATES

D5820 and D5821 - Interim Partial Dentures
• A tooth number is no longer required to be reported on the prior authorization or claim.

D1520 Space Maintainer – removable, unilateral
• The area of oral cavity designation is required to be reported on the prior authorization and claim.
  - 01 - Maxillary
  - 02 - Mandibular

D8050 and D8060 – Interceptive Orthodontic Treatment
• These codes will no longer be accepted after Dec. 31, 2021. They have been discontinued by the ADA. See the CDT 2022 for more information.
The Oklahoma Health Care Authority transitioned to a fully electronic prior authorization (PA) and claims process July 1, 2021.

• All dental claims, PAs and any related documents should be submitted electronically through the SoonerCare provider portal at the time of submission.

• See global messages 4/20/21 and 6/9/21 for more information.
PENDING DOCUMENT STATUS

Prior authorization requests missing required documentation will temporarily be electronically returned to providers via the provider portal (global message 11/4/21).

• Review prior authorization status frequently.

• Pending document status will allow the upload of missing documents.
The Remarks field will display remarks from OHCA.

If the Status says pending documents, a reason will display.

Select View Original Request to add requested documents.
ATTACH REQUESTED DOCUMENTS

• Add all requested documents.

• Once all documents have been uploaded, select Submit.

• A confirmation message will appear at the top of the screen.
OTHER DENTAL UPDATES

• Nursing facilities and ICF/IID facilities are required to provide eligible adults with the adult limited dental benefits under the daily rate.

• Caries risk assessments are not required for prior authorizations for adults ages 21 and older (global message 10/21/21).

• Four quadrants of SRP will not be approved in conjunction with a recent D1110 oral prophylaxis (global message 10/11/21).

• OHCA has seen a huge increase in the number of PAs due to Medicaid expansion, which has caused an increase in turnaround time. We apologize for the inconvenience and appreciate your patience (global message 10/11/21).
SOON-TO-BE-SONERS
DENTAL
SOON-TO-BE-SOONERS (STBS)

Upon the Governor’s signature with a target date of Jan. 1, 2022, a limited dental benefit will be available for STBS members to protect and maintain the health of the unborn baby from outcomes like low birth weight; etc. The STBS populations are covered under CHIP, or Title XXI, and can be citizens or non-citizens.

To receive pregnancy related services under Title XXI, the pregnant woman must:
• be otherwise ineligible for any other categorically SoonerCare eligibility group;
• reside in Oklahoma, with the intent to remain, at the time services are rendered;
• have household income at or below 185% FPL; and
• not be covered by creditable insurance, as defined in the Health Insurance Portability and Accountability Act (HIPAA).

<table>
<thead>
<tr>
<th>STBS DENTAL CODES</th>
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</thead>
<tbody>
<tr>
<td><strong>D0120 Periodic oral evaluation</strong></td>
</tr>
<tr>
<td><strong>D0140 Limited oral evaluation</strong></td>
</tr>
<tr>
<td><strong>D0150 Comprehensive oral evaluation</strong></td>
</tr>
<tr>
<td><strong>D0220 Intraoral – periapical first radiographic image</strong></td>
</tr>
<tr>
<td><strong>D0230 Intraoral – periapical each additional radiographic image</strong></td>
</tr>
<tr>
<td><strong>D0272 Bitewing – 2 radiographic images</strong></td>
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<tr>
<td><strong>D0274 Bitewing – 4 radiographic images</strong></td>
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</tbody>
</table>
STBS ELIGIBILITY

Individuals receiving services under STBS will display Soon to be Sooners on the eligibility screen of the secure provider portal.

<table>
<thead>
<tr>
<th>Eligibility</th>
<th>Coverage</th>
<th>Effective Date</th>
<th>End Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mental Health and Substance Abuse</td>
<td></td>
<td>11/22/2021</td>
<td>11/22/2021</td>
</tr>
<tr>
<td>Soon to be Sooners</td>
<td></td>
<td>11/22/2021</td>
<td>11/22/2021</td>
</tr>
</tbody>
</table>
EXPANSION
ELIGIBILITY
Both programs are eligible for the adult limited dental benefits.
ADULT LIMITED DENTAL BENEFITS
ADULT LIMITED DENTAL BENEFITS

• Healthy Adult Program (HAP) expansion members ages 19-20 fall under EPSDT guidelines and will have the same dental benefits as those available to TXIX members ages 0-20.

• Healthy Adult Program (HAP) expansion members ages 21 and older, and current TXIX adults ages 21 and older, have an expanded limited dental benefit that began July 1, 2021.
ADULT LIMITED DENTAL BENEFITS

• Comprehensive oral evaluation
• Periodic oral evaluation
• Limited oral evaluation
• Dental prophylaxis, including fluoride
• Scaling and root planing
• Scaling in the presence of generalized moderate or severe gingival inflammation

• Images
• Fillings
• Smoking and tobacco use cessation counseling
• Medically necessary extractions
• Medical and surgical services
• Full dentures
• Partial dentures
**COST SHARING & COPAYMENTS**

- Emergency dental services do not have copays.
- $4 copay for adults per visit until the cost sharing is met.
- Populations that do not have copays:
  - Native Americans/Alaskan Native members
  - Pregnant women
  - Institutionalized individuals/1915c HCBS Waiver members
  - Individuals receiving hospice
  - Individuals receiving Medicaid services due to being eligible for the Breast and Cervical Cancer (BCC) Program
RESOURCES
HELPFUL CONTACT INFORMATION

• Dental prior authorization
  - 405-522-7401

• OHCA provider helpline
  - 800-522-0114, option 1

• OHCA provider contracts
  - 800-522-0114, option 5

• Internet help desk
  - 800-522-0114, option 2,1

• SoonerRide
  - 877-316-3459
HELPFUL LINKS

• OHCA public website

• Adult limited dental benefit guide

• Medicaid expansion

• Dental provider page

• Dental newsletter
TRAINING RESOURCES

• Provider education specialists:
  - Education specialists provide education and training as needed for providers either virtually or telephonically.
  - Requests for assistance should be emailed to SoonerCareEducation@okhca.org. Requests should include the provider’s name and ID, contact information and a brief description of what assistance is being sought.
  - For immediate claims or policy assistance, please contact the OHCA provider helpline at 800-522-0114.

• Monthly webinars
• How-to videos
QUESTIONS?
GET IN TOUCH

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105

oklahoma.gov/ohca
mysoonercare.org

Agency: 405-522-7300
Helpline: 800-987-7767