

DENTAL UPDATES AND CHANGES

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December 2021



CLASS DESCRIPTION

This class will provide information regarding the most recent changes and updates for dental providers.

Recommended Audience: All dental staff

DISCLAIMER

- SoonerCare policy is subject to change.
- The information included in this presentation is current as of December 2021.
- Stay informed with current information found on the OHCA public website: <https://oklahoma.gov/ohca>

AGENDA

- Contract Renewals
- Dental Updates
- Soon-to-be Sooners Dental
- Expansion Eligibility
- Adult Limited Dental Benefits
- Resources
- Questions


CONTRACT RENEWALS

CONTRACT RENEWAL TIMELINE


Group dental contracts expired Nov. 30, 2021.

- Providers must use the administrative login to access the individual and group contract renewals.
- The contract renewal is completed through the OHCA secure provider portal.

CONTRACT RENEWAL

 **User Details**

Welcome


 **Provider**

Name

Provider ID


Taxonomy

SC Provider Number


 **Provider Services**


▶ [Search Payment History](#)


Welcome Health Care Professional!





We are committed to make it easier for physicians and other providers to perform their business. In addition to providing the ability to verify member eligibility and submit claims, our secure site provides access to payment history and the ability to search for helpful information under the Resources menu.


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CONTRACT RENEWAL

Contract Renewal

Your contract with the SoonerCare program will expire on the date listed below.

Contract	Expiration Date
Medicaid	9/30/2021

Do you want to renew your contract now?

- Yes, I would like to renew my contract now.
- No, I will renew my contract later.



CONTINUE

DENTAL UPDATES

COVID-19 VACCINATION

Effective July 1, 2021, dental providers may bill for administration of COVID-19 vaccinations utilizing the following codes:

- D1701 – Pfizer-BioNTech COVID-19 vaccine administration (first dose).
- D1702 – Pfizer-BioNTech COVID-19 vaccine administration (second dose).
- D1703 – Moderna COVID-19 vaccine administration (first dose).
- D1704 – Moderna COVID-19 vaccine administration (second dose).
- D1707 – Janssen (Johnson & Johnson) COVID-19 vaccine administration.

For documentation requirements and more information, please see [global message](#) 11/19/21.

DENTAL CODE UPDATES

D5820 and D5821 - Interim Partial Dentures

- A tooth number is no longer required to be reported on the prior authorization or claim.

D1520 Space Maintainer – removable, unilateral

- The area of oral cavity designation is required to be reported on the prior authorization and claim.
 - 01 - Maxillary
 - 02 - Mandibular

D8050 and D8060 – Interceptive Orthodontic Treatment

- These codes will no longer be accepted after Dec. 31, 2021. They have been discontinued by the ADA. See the CDT 2022 for more information.

ELECTRONIC SUBMISSIONS

The Oklahoma Health Care Authority transitioned to a fully electronic prior authorization (PA) and claims process July 1, 2021.

- All dental claims, PAs and any related documents should be submitted electronically through the SoonerCare provider portal at the time of submission.
- See global messages 4/20/21 and 6/9/21 for more information.

PENDING DOCUMENT STATUS

Prior authorization requests missing required documentation will temporarily be electronically returned to providers via the provider portal (global message 11/4/21).

- Review prior authorization status frequently.
- Pending document status will allow the upload of missing documents.

PENDING DOCUMENT STATUS

- The Remarks field will display remarks from OHCA.
- If the Status says *pending documents*, a reason will display.
- Select **View Original Request** to add requested documents.

Prior Authorization Number

Submission Date 02/26/2021 Media Type WEB Date Received 02/26/2021
Decision Date _ Update Received _ Date Mailed 02/26/2021

Requesting Provider Information +

Member Information +

Attachments -

Transmission Method	File	Control #
EL-Electronic Only	PA15.jpg	

Other Information +

Diagnosis Information +

Remarks -

Remarks

2/26/2021 OHCA Remarks: Please send R/L BW's and TX plan

Service Details information -

Line	Authorized From Date	Authorized To Date	Requested From Date	Requested To Date	Units	Units Used	Dollars	Dollars Used	Code	Status
A	02/26/2021	02/26/2021	02/26/2021	02/26/2021	1	0	-	-	D3330-END THXPY. MOLAR TOOTH	Pending Documents

Payment Method 1-Pay System Calculated Price

Reason

068-Request pending for additional documentation.

[View Original Request](#) [Print Preview](#)

ATTACH REQUESTED DOCUMENTS

- Add all requested documents.
- Once all documents have been uploaded, select **Submit**.
- A confirmation message will appear at the top of the screen.

Attachments

Transmission Method	File	Control #	Action
EL-Electronic Only	HCA-13D Updated.pdf		

Click to collapse.

*Transmission Method:

*Description:

Service Details

From Date	To Date	Code	Modifiers	Tooth Number	Units	Cancel
03/01/2019	06/01/2019	D4342-PERIODONTAL SCALING 1-3TEETH			1	<input type="checkbox"/>
03/01/2019	06/01/2019	D4342-PERIODONTAL SCALING 1-3TEETH			1	<input type="checkbox"/>
03/01/2019	06/01/2019	D4342-PERIODONTAL SCALING 1-3TEETH			1	<input type="checkbox"/>
03/01/2019	06/01/2019	D4342-PERIODONTAL SCALING 1-3TEETH			1	<input type="checkbox"/>
03/01/2019	06/01/2019	D4342-PERIODONTAL SCALING 1-3TEETH			1	<input type="checkbox"/>

Informational
The request has been submitted successfully.

Authorization Request [Back to View Authorization Response](#)

OTHER DENTAL UPDATES

- Nursing facilities and ICF/IID facilities are required to provide eligible adults with the adult limited dental benefits under the daily rate.
- Caries risk assessments are not required for prior authorizations for adults ages 21 and older (global message 10/21/21).
- Four quadrants of SRP will not be approved in conjunction with a recent D1110 oral prophylaxis (global message 10/11/21).
- OHCA has seen a huge increase in the number of PAs due to Medicaid expansion, which has caused an increase in turnaround time. We apologize for the inconvenience and appreciate your patience (global message 10/11/21).

**SOON-TO-BE-
SOONERS
DENTAL**

SOON-TO-BE-SOONERS (STBS)

Upon the Governor's signature with a target date of Jan. 1, 2022, a limited dental benefit will be available for STBS members to protect and maintain the health of the unborn baby from outcomes like low birth weight; etc. The STBS populations are covered under CHIP, or Title XXI, and can be citizens or non-citizens.

To receive pregnancy related services under Title XXI, the pregnant woman must:

- be otherwise ineligible for any other categorically SoonerCare eligibility group;
- reside in Oklahoma, with the intent to remain, at the time services are rendered;
- have household income at or below 185% FPL; and
- not be covered by creditable insurance, as defined in the Health Insurance Portability and Accountability Act (HIPAA).


Soon-to-be-Sooners policy: [OAC 317:35-22-1](#).

STBS DENTAL CODES

D0120 Periodic oral evaluation	D1110 Prophylaxis
D0140 Limited oral evaluation	D1206 Fluoride varnish
D0150 Comprehensive oral evaluation	D4341 Scaling & root planing 4 or more teeth/quadrant*
D0220 Intraoral – periapical first radiographic image	D4342 Scaling & root planing 1-3 teeth/quadrant*
D0230 Intraoral – periapical each additional radiographic image	D4346 Scaling in presence of inflammation*
D0272 Bitewing – 2 radiographic images	D7140 Extraction erupted tooth
D0274 Bitewing – 4 radiographic images	D7210 Extraction erupted tooth

STBS ELIGIBILITY

Individuals receiving services under STBS will display *Soon to be Sooners* on the eligibility screen of the secure provider portal.

Eligibility 		
Coverage	Effective Date	End Date
Mental Health and Substance Abuse	11/22/2021	11/22/2021
Soon to be Sooners	11/22/2021	11/22/2021

EXPANSION ELIGIBILITY

EXPANSION ELIGIBILITY

Eligibility		
Coverage	Effective Date	End Date
Mental Health and Substance Abuse	07/06/2021	07/06/2021
Expansion Healthy Adult Program	07/06/2021	07/06/2021

Eligibility		
Coverage	Effective Date	End Date
SoonerCare Choice	07/01/2021	07/01/2021
Non Emergency Transportation	07/01/2021	07/01/2021
Mental Health and Substance Abuse	07/01/2021	07/01/2021
Title 19	07/01/2021	07/01/2021

Both programs are eligible for the adult limited dental benefits.

**ADULT LIMITED
DENTAL
BENEFITS**

ADULT LIMITED DENTAL BENEFITS

- Healthy Adult Program (HAP) expansion members ages 19-20 fall under EPSDT guidelines and will have the same dental benefits as those available to TXIX members ages 0-20.
- Healthy Adult Program (HAP) expansion members ages 21 and older, and current TXIX adults ages 21 and older, have an expanded limited dental benefit that began July 1, 2021.

ADULT LIMITED DENTAL BENEFITS

- Comprehensive oral evaluation
 - Periodic oral evaluation
 - Limited oral evaluation
 - Dental prophylaxis, including fluoride
 - Scaling and root planing
 - Scaling in the presence of generalized moderate or severe gingival inflammation
- Images
 - Fillings
 - Smoking and tobacco use cessation counseling
 - Medically necessary extractions
 - Medical and surgical services
 - Full dentures
 - Partial dentures

COST SHARING & COPAYMENTS

- Emergency dental services do not have copays.
- \$4 copay for adults per visit until the cost sharing is met.
- Populations that do not have copays:
 - Native Americans/Alaskan Native members
 - Pregnant women
 - Institutionalized individuals/1915c HCBS Waiver members
 - Individuals receiving hospice
 - Individuals receiving Medicaid services due to being eligible for the Breast and Cervical Cancer (BCC) Program

RESOURCES

HELPFUL CONTACT INFORMATION

- [Dental prior authorization](#)
 - 405-522-7401
- OHCA provider helpline
 - 800-522-0114, option 1
- [OHCA provider contracts](#)
 - 800-522-0114, option 5
- [Internet help desk](#)
 - 800-522-0114, option 2,1
- SoonerRide
 - 877-316-3459

HELPFUL LINKS

- [OHCA public website](#)
- [Adult limited dental benefit guide](#)
- [Medicaid expansion](#)
- [Dental provider page](#)
- [Dental newsletter](#)

TRAINING RESOURCES

- Provider education specialists:
 - Education specialists provide education and training as needed for providers either virtually or telephonically.
 - Requests for assistance should be emailed to SoonerCareEducation@okhca.org. Requests should include the provider's name and ID, contact information and a brief description of what assistance is being sought.
 - For immediate claims or policy assistance, please contact the OHCA provider helpline at 800-522-0114.
- Monthly webinars
- How-to videos

QUESTIONS?



OKLAHOMA
Health Care Authority

GET IN TOUCH

4345 N. Lincoln Blvd.
Oklahoma City, OK 73105

oklahoma.gov/ohca
mysoonercare.org

Agency: 405-522-7300
Helpline: 800-987-7767

