



**Clay Bullard** | Chief Executive Officer

**J. Kevin Stitt** | Governor

OHCA 2026-08

May 1, 2026

**RE: Telehealth Originating Site Facility Fee**

Dear Provider,

The Oklahoma Health Care Authority (OHCA) is implementing policies to provide coverage for telehealth originating site facility fees for SoonerCare members provided on or after Feb. 1, 2026.

This update reflects recent rule changes to Oklahoma Administrative Code (OAC) 317:30-3-27 and establishes reimbursement for eligible facilities that host telehealth visits for SoonerCare members.

**Policy Overview**

SoonerCare covers telehealth as a method of delivering certain otherwise-covered medical services when services are provided using real-time, interactive audio and video communication and all other program requirements are met. Telehealth is not an expansion of covered services, but an option for service delivery.

Effective Feb. 1, 2026, OHCA will reimburse an originating site facility fee to eligible facilities that host an on-site patient telehealth visit for covered telehealth services furnished by a physician, advanced practice registered nurse or physician assistant at a site distant from the originating site, and whose services cannot be accessed in the patient's home or school setting. In addition, this applies only to provider services that are not otherwise reasonably accessible to the patient.

**What is Being Added**

- Coverage of HCPCS code Q3014 (Telehealth originating site facility fee).
- Payment is made to the originating site (the location where the SoonerCare member is physically located at the time of the telehealth visit).
- The facility fee is separate from and in addition to the professional service billed by the distant-site provider.
- The facility fee may be billed once per day, per member, and must be directly associated with a covered telehealth service.

**Eligible Originating Sites**



**ADDRESS**

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



**WEBSITES**

[oklahoma.gov/ohca](http://oklahoma.gov/ohca)  
[mysoonerca.org](http://mysoonerca.org)



**PHONE**

Admin: 405-522-7300  
Helpline: 800-987-7767

Eligible originating sites include:

- Hospitals and outpatient hospital departments.
- Skilled nursing facilities.
- Physician and practitioner offices.
- Rural Health Clinics (RHCs).
- Federally Qualified Health Centers (FQHCs).
- Indian Health, Tribal and Urban Indian (I/T/U) clinics.
- Public health clinics.

The originating site must meet all telehealth site requirements under OAC 317:30-3-27, including requirements related to privacy, staffing, equipment, documentation and emergency procedures.

### **Originating Site Requirements**

When billing the originating site facility fee, the originating site must:

- Provide a private, secure space appropriate for clinical care.
- Maintain adequate telehealth technology and connectivity.
- Have at least one trained staff member on-site during the telehealth visit to support the encounter.
- Maintain documentation confirming the member's physical presence, the telehealth modality used, the distant-site provider, and on-site staff involvement. OHCA may request documentation substantiating compliance with these requirements as a condition of payment or during post-payment review.

### **Non-Covered Scenarios**

The originating site facility fee is not reimbursable when:

- The member's home or school is the originating site.
- No staff or facility resources are used to host the telehealth encounter.
- The service is reasonably accessible without telehealth.
- The fee is billed more than once per day, per member.
- Equipment and transmission costs are not reimbursable.

Providers should continue to follow existing telehealth billing requirements for professional services billed by the distant-site provider. If you have questions, please contact the OHCA Provider Services helpdesk at 800-522-0114 or visit the [Provider Resources page](#).

Sincerely,

A handwritten signature in black ink, appearing to read "S White". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Sherri White

Chief Operating Officer

## FAQs

### When can providers begin billing Q3014?

Effective Feb. 1, 2026.

### Which provider types may bill the originating site facility fee?

- Hospitals and outpatient hospital departments.
- Skilled nursing facilities.
- Physician and practitioner offices.
- Rural Health Clinics (RHCs).
- Federally Qualified Health Centers (FQHCs).
- Indian Health, Tribal, and Urban Indian (I/T/U) clinics.
- Public health clinics.

### How will claims be handled if submitted before systems changes are complete?

Providers can re-bill claims.

### Does this apply to fee-for-service and managed care?

Yes.