



**Ellen M. Buettner** | Chief Executive Officer

**J. Kevin Stitt** | Governor

OHCA-2025-05

February 21, 2025

**RE: SoonerSelect Cumulative Refill Too Soon Threshold for Oklahoma Complete Health and Oklahoma Complete Health Children's Specialty Program**

Dear Provider,

The SoonerSelect contracted entities (CEs) are required to administer medically necessary, covered services in a manner that is no more restrictive than what is required by OHCA in the SoonerCare fee-for-service (FFS) program (see O.A.C. 317:55-3-10). CEs may request to implement alternative processes for administration of medically necessary covered services under the SoonerSelect program. Alternatives requested are subject to OHCA review and approval.

Oklahoma Complete Health (OCH) and Oklahoma Complete Health Children's Specialty Program recently requested to implement changes related to pharmacy refill thresholds. This request is to add a 100-day duration of claims history look-back with 90% cumulative refill too soon threshold logic to OHCA's standing 80% refill threshold. The additional 90% threshold impacts all drug classes except transplant medications and ophthalmic drops.

OHCA subject matter experts (SMEs) reviewed OCH's proposed revisions and assessed the appropriateness of the proposed practices. OHCA decisions were presented during the OHCA's Medical Advisory Committee (MAC) on Jan. 9, 2025, meeting.

The approved changes are effective for Oklahoma Complete Health and Oklahoma Complete Health Children's Specialty Program members for dates of service on or after Feb. 1, 2025.

If you have any questions or comments about the implementation of this request to change service provisions, please contact Oklahoma Complete Health at 833-752-1664, or Oklahoma Complete Health Children's Specialty Program at 833-752-1665, or online at [OklahomaCompleteHealth.com](https://OklahomaCompleteHealth.com).

Thank you for your continued service to Oklahoma's SoonerCare and SoonerSelect members.

Sincerely,

Melody Anthony  
Interim State Medicaid Director



**ADDRESS**

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



**WEBSITES**

oklahoma.gov/ohca  
mysoonerCare.org



**PHONE**

Admin: 405-522-7300  
Helpline: 800-987-7767