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**Ellen M. Buettner** | Chief Executive Officer

**J. Kevin Stitt** | Governor

OHCA 2024-27

November 26, 2024

**RE: SoonerSelect Dental Changes to Claims Processing for Therapeutic Pulpotomies and Gross Pulpal Debridement for DentaQuest**

Dear Provider,

The SoonerSelect dental contracted entities (CEs) are required to administer medically necessary, covered dental services in a manner that is no more restrictive than what is required by OHCA in the SoonerCare fee-for-service program (see O.A.C. 317:55-3-10). Dental CEs may request to implement alternative processes for administration of medically necessary, covered dental services under the SoonerSelect dental program. Requested alternatives are subject to OHCA review and approval.

DentaQuest recently requested permission to implement changes related to claims processing policies and procedures for a therapeutic pulpotomy (D3220) and/or gross pulpal debridement (D3221). The requested change is to allow DentaQuest to recoup payment of a D3220 or D3221 from the subsequent filing of endodontic therapy (CDT codes D3310, D3320, D3330) on the same tooth by the same provider and/or location.

OHCA subject matter experts (SMEs) reviewed the proposed changes. Complete details of the changes, including OHCA decisions, can be found as an attachment to this letter. OHCA decisions were presented to OHCA's Medical Advisory Committee (MAC) on Nov. 7, 2024.

The approved changes are effective for DentaQuest providers and members for dates of service on or after **Dec. 9, 2024**.

If you have any questions or comments about the implementation of this request to change service provisions, please contact DentaQuest at 833-479-1007 or [okproviders@dentaquest.com](mailto:okproviders@dentaquest.com).



**ADDRESS**

4345 N. Lincoln Blvd.  
Oklahoma City, OK 73105



**WEBSITES**

[oklahoma.gov/ohca](http://oklahoma.gov/ohca)  
[mysoonerCare.org](http://mysoonerCare.org)



**PHONE**

Admin: 405-522-7300  
Helpline: 800-987-7767

Thank you for your continued service to Oklahoma's SoonerCare and SoonerSelect members.

Sincerely,

A handwritten signature in black ink, reading "Traylor Rains". The signature is written in a cursive style with a large, stylized initial "T" and a long, sweeping flourish at the end.

Traylor Rains  
State Medicaid Director



## SoonerSelect Dental Contracted Entity (CE) Requests to Change Service Provisions

The SoonerSelect Dental Contract at Section 1.7: Covered Benefits and Section 1.8: Dental Services Utilization Management states that dental contracted entities (CEs) may not impose prior authorization guidelines/criteria or utilization management practices that are more restrictive than OHCA without OHCA prior approval.

On October 16, 2024, **DentaQuest** submitted a formal request to OHCA for review and approval to change service provisions.

OHCA subject matter experts (SMEs) reviewed the requests, evaluating them in comparison to OHCA historical processes and practices, standard business practice in other markets, and available data to determine whether to approve the requests.

OHCA decisions are noted in the in the table below:

DentaQuest's Requests to Change Service Provisions			
DENTAL PROCEDURE CODE	OHCA CLAIMS PROCESSING PROTOCOL	MODIFICATION TO CLAIMS PROCESSING PROTOCOL	OHCA DECISION
<ul style="list-style-type: none"><li><b>D3220</b> and <b>D3221</b></li></ul>	OHCA will continue with their historical and current practice of allowing separate payment for D3220/D3221 when filed on the same tooth by the same provider and/or location on a different date of service than the D3310/D3320/D3330.	Allow DentaQuest to recoup the payment of D3220 or D3221 from the subsequent filing of D3310, D3320, and D3330 on the same tooth by the same provider and/or location.	Approved For dates of service on or after December 9, 2024.