

Serving Oklahomans through SoonerCare

Ellen M. Buettner | Chief Executive Officer

J. Kevin Stitt | Governor

OHCA 2024-11

May 22, 2024

RE: SoonerSelect Dental Process Revisions

Dear Provider,

The SoonerSelect dental contracted entities (CEs) are required to administer medically necessary, covered dental services in a manner that is no more restrictive than what is required by OHCA in the SoonerCare fee-for-service program (see O.A.C. 317:55-3-10). Dental CEs may request to implement alternative processes for administration of medically necessary, covered dental services under the SoonerSelect dental program. Requested alternatives are subject to OHCA review and approval.

Both dental CEs recently requested to implement changes related to claims processing policies and procedures. OHCA subject matter experts (SMEs) reviewed the proposed revisions, assessed appropriateness of the proposed practices, and ensured alignment across dental plans. OHCA approved the requested changes. Complete details of the changes can be found <u>here</u>. The proposed revisions were also presented to OHCA's Medical Advisory Committee (MAC) on Thursday, May 2, 2024. View the <u>meeting agenda</u>.

The approved changes are effective for the SoonerSelect dental program for dates of service on or after June 1, 2024.

If you have any questions, comments or concerns, please reach out to either dental CE at:

DentaQuest: 833-479-1007 or <u>okproviders@dentaquest.com</u> LIBERTY Dental Plan: 888-902-0342 or <u>okprinquiries@libertydentalplan.com</u>

Thank you for your continued service to Oklahoma's SoonerCare and SoonerSelect members.

Sincerely,

Rein

Traylor Rains State Medicaid Director



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