OHCA 2022-11

July 13, 2022

Re: PCMH Behavioral Health Screening Requirement

Dear Provider,

As part of your Soonercare Choice Patient-Centered Medical Home (PCMH) contract, all tier levels are required to conduct a behavioral health screening, brief intervention, and referral to treatment to all assigned panel members, five (5) years of age and above.

PCMH providers shall utilize approved screening tools and coordinate treatment for members with positive screens with the goal of improving outcomes for members with mental health and/or alcohol or substance use disorders.

Preliminary claims data, based on claims submitted during the 2022 Quarter 1 (January – March), indicated that most providers are conducting behavioral health screenings on less than 35% of their PCMH panel.

Although 2022 has been an educational year and audits are not currently being conducted, providers are still expected to comply with contractual requirements.

Several resources are available to assist your practice in coming into compliance with this requirement:

- OHCA hosted a targeted provider webinar on PCMH behavioral health screening in May 2022. The webinar recording, presentation materials, and related Q&A are found under the Previous Webinars section of the Provider Training webpage.
- The PCMH behavioral health screening webpage offers free screening tools in English and Spanish, resources on approved screening tools, coding and billing guidance, and information on OHCA’s psychiatric consultation program.
The SoonersExcel Performance Measures and Payment Criteria Manual contains all the technical specifications and requirements for the PCMH behavioral health screening performance measure.

Provider scorecards are available in the SoonerCare Provider Portal under the letters tab. Scorecards allow providers to see their performance across time for comparison with other providers for each of the performance measures.

Providers may contact SoonersCareEducation@okhca.org to request training with a Provider Education Specialist. Requests should include the provider's name and ID, contact information, and a brief description of the training need.

If you have questions, please call OHCA at 1-800-522-0114.

Thank you for your continued service to our SoonersCare members.

Sincerely,

Traylor Rains
State Medicaid Director