Dear Provider,

As you were previously informed, OHCA has upgraded our professional and Durable Medical Equipment (DME) claims processing system from Claim Check™ to ClaimsXten™ effective September 11, 2021. As part of this upgrade, and per Centers for Medicare and Medicaid Services requirements, OHCA will also be implementing National Correct Coding Initiative (NCCI) editing for professional and DME claims beginning January 1, 2022.

Webinars and provider trainings will begin in December 2021. Announcements and instructions on how to register will be sent through global messages. For more information regarding these updates, please see provider letters OHCA 2021-10 and OHCA 2021-12. System upgrades and NCCI editing for Outpatient Facility claims are expected to occur in early 2022.

During testing of the new system upgrades and NCCI editing, it has become apparent that some of our providers are not utilizing modifiers appropriately – specifically modifiers 25 and 59.

- **Modifier 25** is used to denote a significant, separately identifiable evaluation and management (E/M) service by the same physician or other qualified health care professional on the same day of a procedure or other service. More information regarding modifier 25 can be found here: [https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00097341](https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00097341)

- **Modifier 59** is used to indicate that a procedure or other service was distinct or independent from other non-evaluation and management (E/M) services performed on the same day. More information on modifier 59 can be found here: [https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00144545&_adf.ctrl-state=86hvaqjfk_4](https://www.novitas-solutions.com/webcenter/portal/MedicareJH/pagebyid?contentId=00144545&_adf.ctrl-state=86hvaqjfk_4)

Providers are encouraged to become familiar with NCCI modifiers and correct coding principles. [www.Medicaid.gov](http://www.Medicaid.gov) provides valuable information for providers regarding

Please make sure you are using correct coding principles, especially related to modifiers to ensure your claims will process correctly. If you have any questions or need further assistance, please call the OHCA provider helpline at 800-522-0114.

Thank you for the services you provide to our SoonerCare members.

Sincerely,

Melody Anthony
Chief Operating Officer/State Medicaid Director