Nov. 5, 2021

RE: Patient Center Medical Home Revision-Effective Jan. 1, 2022

Dear Provider,

Beginning Jan. 1, 2022, the Oklahoma Health Care Authority will implement a redesign of the SoonerCare Choice patient-centered medical home SoonerExcel program. SoonerExcel is a performance-based reimbursement program that recognizes providers when they have achieved excellence through improving quality and providing effective care for our members.

As part of the redesign, SoonerExcel measures and incentives will be realigned to focus on improved health outcomes and quality of care for all SoonerCare Choice members. Some current SoonerExcel measures will be retired and replaced with measures focused on diabetes control and obesity, while the existing emergency department utilization and behavioral health screenings measures will continue.

In addition to the realignment of measures, the quarterly SoonerExcel letters will be replaced with a provider scorecard. The provider scorecard will highlight the new target performance areas for each contracted provider, as well as a comparison to statewide performance.

To prepare you for the upcoming changes, baseline scorecards will be made available on the SoonerCare provider portal by Nov. 15, 2021. Providers may log into the SoonerCare Provider Portal and select the link for “Letters” then select “SoonerExcel Scorecards” from the dropdown menu. Baseline data will only be made available for the existing ED utilization and behavioral health screenings measures. There will be no historical data for diabetes control and obesity provided.

Performance measure summaries and payment criteria will be published on the Patient-Centered Medical Home website. Webinars and provider trainings will begin November 2021. Announcements and instructions on how to register will be sent through global messages.

If you need assistance or have questions about the SoonerExcel scorecard, please email medhomecomments@okhca.org.

Thank you for the services you provide to our SoonerCare members.

Sincerely,

Melody Anthony
State Medicaid Director

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Melody Anthony
State Medicaid Director

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Chief Executive Officer

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Governor