



# Home & Community Based Services Focus Group Sessions

## Save The Date!

As part of an Oklahoma Health Care Authority (OHCA) effort to further improve Medicaid and the care and services offered to Oklahomans, OHCA has asked Guidehouse to conduct key independent assessment activities of the State’s home and community-based services (HCBS) Medicaid waivers. Inherent to assessing any home and community-based services program is ensuring that external insights are harnessed from diverse stakeholders with a vested interest in program performance and operational excellence.

Through focus group sessions, Guidehouse will be collecting information and feedback to understand your perspectives as providers regarding strengths and opportunities for improvement within the HCBS system and to support the following goals:

1. Discuss further collaborative efforts across providers, operating agencies and OHCA
2. Introduce further efficiencies for both the state workforce and HCBS providers
3. Improve / modernize practices to fully adhere and align with evolving federal expectations for states
4. Maximize the use of data, technology, and subject matter experts

As part of this process, **Guidehouse will host 2-hour focus groups with Medicaid HCBS providers during the weeks of August 29<sup>th</sup> – September 2<sup>nd</sup> and September 5<sup>th</sup> – 9<sup>th</sup>.** We invite you to participate in these focus group sessions and have worked with our OHCA contacts to identify meeting locations within the McAlester, Oklahoma City, Tulsa, Lawton, and Woodward regions. Providers are encouraged to attend the focus group sessions that are located closest to their home or work setting. Focus group locations and dates are in the table below.

Region:	Date & Time:	Address:
Woodward, OK	August 30 <sup>th</sup> , 2022 10:30 a.m.- 12:30 p.m. CT	High Plains Technology Center, 3921 34th St., Woodward, OK 73801
Lawton, OK	August 31 <sup>st</sup> , 2022 12-2 p.m. CT	Lawton Library, 110 SW 4th St., Lawton, OK 73501
Oklahoma City, OK	September 1 <sup>st</sup> , 2022 10:30 a.m.-12:30 p.m. CT	Oklahoma Health Care Authority, 4345 N Lincoln Blvd., Oklahoma City, OK 73105
McAlester, OK	September 7 <sup>th</sup> , 2022 12-2 p.m. CT	Kiamichi Technology Center, 301 Kiamichi Dr., McAlester, OK 74501
Tulsa, OK	September 8 <sup>th</sup> , 2022 12-2 p.m. CT	Central County Library, 400 Civic Center, Tulsa, OK 74103

**\*\*Disclaimer: locations are not affiliated with and did not sponsor any of the focus groups.**

Attendance is capped to 15 individuals per session. If you would like to attend, **please RSVP using the information below by August 24<sup>th</sup>!** RSVPs will be sorted on a first-come, first-served basis.

All conversations and comments shared during the focus group will be kept anonymous and we (Guidehouse) will use your feedback to identify overarching themes and trends to inform the work ahead. Guidehouse looks forward to collaborating with you throughout this process and we thank you in advance for your time and participation.

To RSVP, visit <https://forms.office.com/r/9ds55AeCKV>

If you are unable to access the web link, please contact Courtney Piccolo at [cpiccolo@guidehouse.com](mailto:cpiccolo@guidehouse.com) to RSVP.