



Q&A: Introduction to SoonerCare – Part Two: Programs and Benefits

1. Through Insure Oklahoma, they just have medical benefits? And no Title 19 or Healthy Adult Expansion coverage?

Beginning July 1, 2021, the Insure Oklahoma Employer Sponsored Insurance (ESI) was revised to cover individuals with qualifying income from 139 – 200% FPL. Insure Oklahoma Individual Plan and Employer Sponsored Insurance members who qualified for SoonerCare adult expansion were transitioned into that program on July 1.

2. When will the managed care plans start? Is it still in October?

The transition to managed care has been paused and will not begin in October 2021.

3. Which of the coverages requires a referral and which require a PCP assignment?

SoonerCare Choice is the patient-centered medical home model in which members choose a PCP and referrals for some services are required.

4. Can you assign a PCP on the portal with client's permission and, if so, how?

No, PCP assignment is not available on the OHCA secure provider portal, but members may request assignment to a specific PCP via the member portal, or by calling the member helpline at 800-987-7767.

5. Will the managed care or expansion coverage have any vision benefits?

The transition to managed care is on hold and will not affect SoonerCare members. Vision coverage for SoonerCare adults over the age of 21 is limited to services related to eye disease or injury.

6. Can you tell us some more information about the bariatric program and the coverage offered? Difference between physician coverage and fees and inpatient service coverage and fees?

Please refer to the medical guidelines that are located on the [MAU web page](#). Questions can be emailed to MAUadmin@okhca.org.



ADDRESS

4345 N. Lincoln Blvd.
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WEBSITES

okhca.org
mysoonerca.org



PHONE

Admin: 405-522-7300
Helpline: 800-987-7767



The inpatient methodology payment for facilities can be found in [Policy 317:30-5-47 Reimbursement for inpatient hospital services](#). The physician reimbursement methodology payment can be found online at <https://oklahoma.gov/ohca/providers/types/physicians/physician-reimbursement-methodology.html>. To determine the payment method for specific services, the current fee schedule can be found online at <https://oklahoma.gov/ohca/providers/claim-tools/fee-schedule.html> under the Title XIX Fee Schedule dated 7/1/2021. There you will be able to search by the HCPC code and see the payment method assigned to the specific code.

7. Is there a flier with information for providers for the adult expansion on how we bill and what is covered?

A benefit comparison chart is available online at <https://oklahoma.gov/content/dam/ok/en/okhca/docs/individuals/mysoonerare-portal/benefits-charts/SoonerCare%20Benefit%20Comparison.pdf>.

8. Sometimes the reason a client is denied SoonerCare is not categorically related. Can you explain why this happens and give an example?

Prior to Medicaid expansion, adults needed a categorical relationship to an existing SoonerCare member to qualify for SoonerCare themselves. A categorical relationship is not required for eligibility for SoonerCare adult expansion.

9. I would like to know if you can apply for the adult expansion for 30 days? I have started a new job and benefits aren't available until Oct. 1. I also have a pre-existing condition.

There is no minimum time limit that members may utilize SoonerCare coverage. Additionally, SoonerCare can act as a supplemental insurance to primary insurance coverage.

10. If a referral is required and the PCP fills out the SC-10 form, can they list “see electronic signature” on the form? The original electronic signature would be on the referral order in the electronic medical record. Or does the PCP need to physically sign the SC-10?

Electronic signatures are acceptable. Also, referrals can be signed by the provider or their designee.



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