



Member Town Hall

OHCA and our subcontractor, KFMC Health Improvement Partners, are interested in your input during the SoonerCare member town hall meetings scheduled for Friday, February 18. This is our ongoing effort to improve the quality of care for SoonerCare members.

The topics we plan to address and the questions we will ask can be found in the agenda below. Please review these questions and topics so you are prepared to give feedback during the meeting.

SoonerCare Member Town Hall Agenda	
Join the meeting	Members may join the virtual meeting via the Zoom link 15 minutes prior to the start of the meeting.
Welcome and Introductions	Dr. Nathan Valentine from OHCA will explain the goals of this meeting.
Social Determinants of Health	Member feedback on how the social determinants of health affect them, their family, and their community. Please see below for more information on social determinants of health and the discussion questions.
Smoking, Other Tobacco Use and Vaping	Smoking and tobacco use, as well as vaping, affect the health of members and their families. What can OHCA do to decrease smoking, other tobacco use and vaping among SoonerCare members?
Obesity	Being overweight or obese can impact one's health. What can OHCA do to decrease obesity among SoonerCare members?
Teen Pregnancy	Teenage pregnancy can have a profound impact on a teen's life. What can OHCA do to address issues related to teen pregnancy?
Closing	

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SoonerCare

Social Determinants of Health:

[Social determinants of health \(SDOH\)](#) are conditions in the places where people live, learn, work, and play that affect a wide range of health and quality of life risks and outcomes. We will ask about sources of stress and unmet needs,

1. Of the following areas, which are the top three affecting the health of you, your family, and your community?
2. Are there any areas of stress or unmet needs not addressed in this table?

Areas of stress or unmet need	Examples
Food	Limited or uncertain access to enough food, unable to get or pay for fresh foods (such as fruits and vegetables)
Housing	Homelessness, unsafe or unhealthy housing conditions, inability to pay mortgage/rent, frequent housing changes, eviction
Utilities	Difficulty paying utility bills, getting shut off notices, issues with access to a phone
Finances	Inability to pay for essential needs, medication underused due to cost, benefits denial, need to understand finances
Transportation	Difficulty getting or paying for transportation (medical or public)
Interpersonal Safety	Partner violence, elder abuse, community violence
Socio-Demographic Information	Race and ethnicity, education level, family income level, languages spoken
Childcare	Childcare, preschool, after-school programs, prenatal support services, kids clothing and supplies, summer programs
Education	English as a second language (ESL/ESOL), high school equivalency (GED), college training programs, need help understanding health care providers or paperwork
Employment	Under-employment, unemployment, job training, lack of good paying jobs
Health Behaviors	Smoking or other tobacco use, alcohol or other substance use, physical activity, diet, don't get health check-ups, don't use a primary care doctor
Health Care Access/Support	Can't find or get into a primary care doctor, can't find, or get into a specialist, need help managing multiple health conditions and services
Social Isolation and Supports	Lack of family and/or friend network(s), minimal community contacts, lack of other social interactions
Behavioral/Mental Health	Stress, anxiety, depression, trauma, lack of help for behavioral/mental health needs



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