MAGI Application Processing Time Snapshot Report: January - March 2022

Center for Medicaid and CHIP Services

September 1, 2022

Background

- The modified adjusted gross income (MAGI) application processing time data represent the length of time it takes state Medicaid and Children's Health Insurance Program (CHIP) agencies to conduct all final MAGI determinations (including all Medicaid MAGI and CHIP determinations) for individuals at application, regardless of date of application.
- Application processing time data are constantly changing and are influenced by state policies, practices including verification processes, and external factors. These factors include application volume, staffing, and level of automation in a state's eligibility system.
- States may prioritize processing older applications and as these are completed, the data would reflect longer processing times, while the volume and age of pending applications would decrease.
- Processing time data do not reflect the state's volume of pending applications.

Current Issue

- Historically, the MAGI Application Processing Time Report (Processing Time Report) has been published on an annual basis with the Administrator's Scorecard. To date, we have published annual reports for 2018, 2019, 2020, and 2021.
- As a result of the COVID-19 Public Health Emergency (PHE) and the eventual start to the unwinding process,[i] the MAGI Application Processing Time Report will now be released on a quarterly basis. This is the first quarterly report of the MAGI Application Processing Time data.

i. As a condition of receiving a temporary 6.2 percentage point Federal Medical Assistance Percentage (FMAP) increase under the Families First Coronavirus Response Act (FFCRA), states have been required to maintain enrollment of nearly all Medicaid enrollees through the end of the month in which the COVID-19 PHE ends. When this continuous coverage condition expires, states will have up to 12 months to return to normal eligibility and enrollment operations—referred to as the "unwinding" process.

Methodology Used

- The Performance Indicator MAGI application processing time data reflect the number of calendar days between the date the state agency receives an initial application and the date the state agency makes a final eligibility determination.
- As part of their monthly Medicaid and CHIP Performance Indicator report to CMS, states report processing time data at the individual level and include both final eligible and ineligible determinations.
- Application processing time data excludes redeterminations, determinations based on beneficiary changes in circumstances, presumptive eligibility determinations, and final determinations from the Federally Facilitated Exchange (FFE).
- Data Quality – Certain states with incomplete data may be excluded from the national-level statistics presented in this report, and other states may have quality issues noted.
  - For the period January – March 2022, Illinois did not report MAGI processing time data and California, Nevada, and South Dakota did not report data that aligned with CMS's specifications. These states are excluded from the national-level statistics presented in this report.

MAGI Application Processing Time Data

These reports reflect the percentage of MAGI determinations at application that were processed within each of the following time categories:

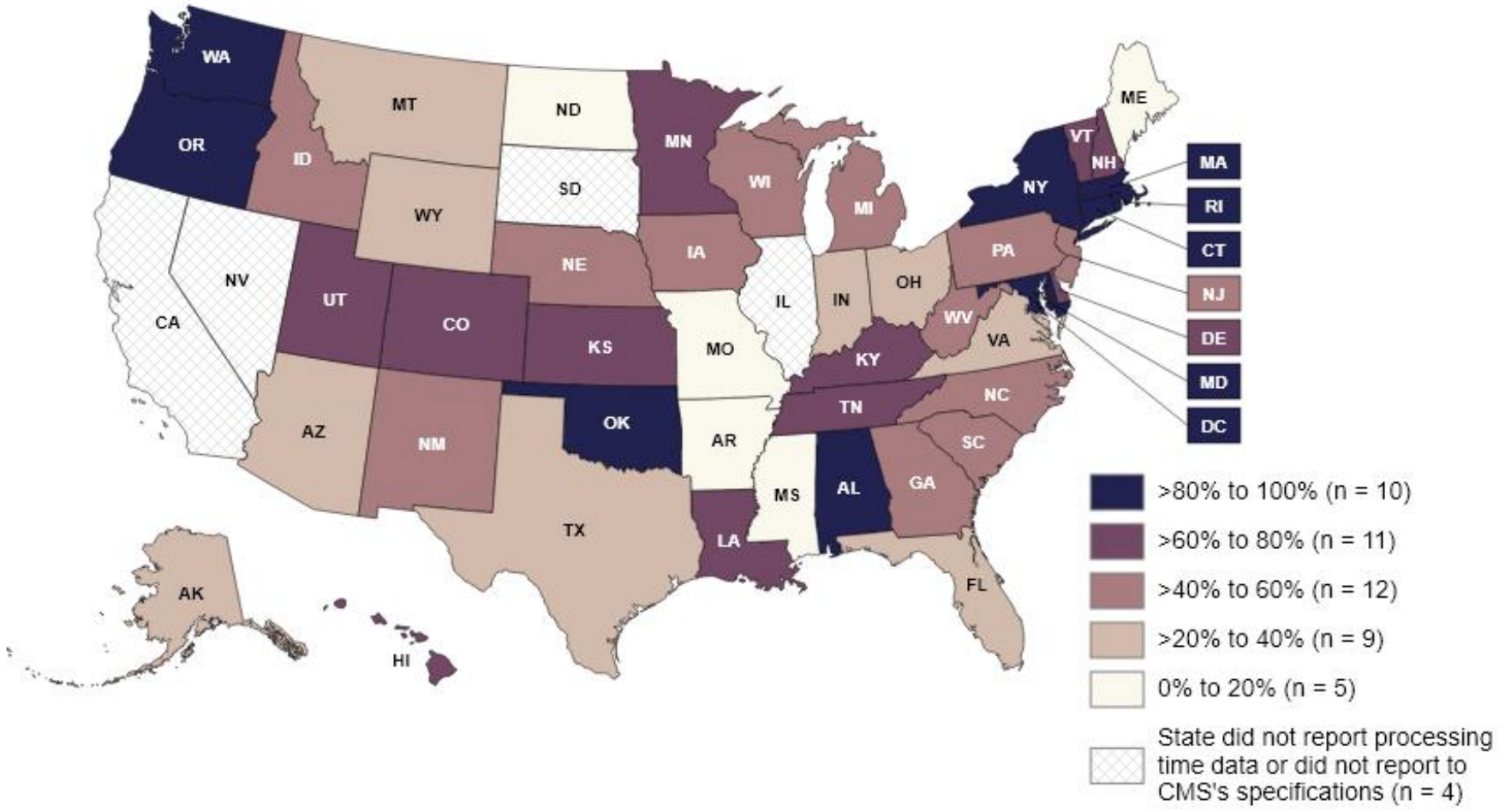
- Less than 24 hours
- 1 – 7 days
- 8 – 30 days
- 31 – 45 days
- Greater than 45 days

Processing Time Report Key Findings

Of the 47 states that reported Medicaid MAGI application processing time data to CMS's specifications for the **January – March 2022 period**:

- More than half (52 percent) of all MAGI determinations at application were processed in under 24 hours;
- About two-thirds of all MAGI determinations at application were processed within seven days;
  - In 21 states, more than 60 percent of MAGI determinations at application were processed within seven days;
  - In 14 states, 40 percent or less of MAGI determinations at application were processed within seven days; and
- The determinations made in more than 45 days varied by month: 7 percent (January 2022), 9 percent (February 2022), and 11 percent (March 2022) of all MAGI determinations at application were conducted in over 45 days.

Percentage of Medicaid MAGI and CHIP Determinations at Application Processed within 7 Days, January – March 2022



Processing Time Report by State

State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Alabama	January*	83%	7%	8%	1%	1%
	February*	83%	6%	9%	1%	1%
	March*	83%	7%	9%	1%	1%
Alaska	January(V)*	4%	24%	21%	14%	37%
	February(V)*	9%	14%	16%	11%	49%
	March(V)*	7%	13%	18%	12%	50%
Arizona	January*	24%	9%	52%	12%	3%
	February*	26%	12%	52%	6%	4%
	March*	31%	12%	49%	4%	4%
Arkansas	January*	6%	3%	12%	6%	72%
	February*	3%	2%	7%	3%	85%
	March*	3%	4%	9%	7%	78%

Note: See slides 20 and 21 for data quality notes and key. Percentages may not sum to 100 due to rounding.

State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
California	January[II]	20%	14%	26%	18%	22%
	February[II]	21%	15%	27%	16%	20%
	March[II]	20%	16%	27%	17%	21%
Colorado	January*	31%	27%	34%	4%	4%
	February*	33%	30%	27%	5%	6%
	March*	33%	32%	28%	5%	3%
Connecticut	January*	98%	1%	0%	0%	0%
	February*	97%	2%	1%	0%	0%
	March*	97%	2%	1%	0%	0%
Delaware	January*	7%	54%	20%	18%	0%
	February*	9%	57%	18%	17%	0%
	March*	12%	63%	8%	17%	0%
District of Columbia	January*	85%	3%	2%	1%	9%
	February*	76%	3%	5%	2%	15%
	March*	73%	4%	2%	1%	19%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Florida	January(III)*	27%	16%	23%	16%	18%
	February(III)*	26%	12%	28%	16%	18%
	March(III)*	24%	13%	27%	15%	21%
Georgia	January*	2%	31%	40%	24%	4%
	February*	3%	45%	38%	10%	4%
	March*	4%	60%	28%	5%	3%
Hawaii	January*	78%	6%	4%	1%	12%
	February*	74%	4%	5%	1%	16%
	March*	60%	4%	8%	4%	24%
Idaho	January*	25%	18%	30%	19%	9%
	February*	30%	18%	32%	10%	10%
	March*	36%	20%	37%	2%	5%
Illinois	January(VI)					
	February(VI)					
	March(VI)					

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Indiana	January(III)*	1%	14%	54%	25%	6%
	February(III)*	2%	29%	50%	14%	4%
	March(III)*	5%	51%	38%	4%	2%
Iowa	January*	10%	16%	57%	12%	5%
	February*	17%	33%	39%	7%	4%
	March*	22%	31%	40%	5%	2%
Kansas	January*	16%	33%	43%	6%	2%
	February*	20%	52%	23%	2%	3%
	March*	30%	49%	18%	1%	3%
Kentucky	January*	70%	6%	19%	4%	1%
	February*	72%	6%	19%	2%	0%
	March*	76%	5%	17%	2%	0%
Louisiana	January*	45%	27%	23%	3%	3%
	February*	46%	24%	24%	2%	3%
	March*	45%	25%	24%	3%	3%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Maine	January*	7%	9%	68%	7%	9%
	February*	7%	7%	64%	11%	11%
	March*	10%	9%	63%	8%	10%
Maryland	January*	100%	0%	0%	0%	0%
	February*	100%	0%	0%	0%	0%
	March*	99%	0%	0%	0%	0%
Massachusetts	January*	83%	2%	4%	3%	7%
	February*	82%	3%	7%	1%	7%
	March*	82%	6%	5%	0%	7%
Michigan	January*	28%	21%	23%	24%	5%
	February*	30%	24%	25%	17%	3%
	March*	35%	23%	25%	14%	3%
Minnesota	January*	57%	22%	21%	0%	0%
	February*	55%	22%	22%	0%	0%
	March*	52%	24%	24%	0%	0%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Mississippi	January*	1%	9%	53%	22%	15%
	February*	1%	10%	56%	19%	14%
	March*	1%	14%	57%	17%	12%
Missouri	February*	5%	6%	7%	2%	80%
	March*	4%	5%	6%	3%	83%
	April*	4%	5%	5%	2%	83%
Montana	January*	11%	15%	27%	17%	30%
	February*	9%	13%	29%	13%	35%
	March*	10%	12%	23%	15%	40%
Nebraska	January*	7%	47%	31%	12%	2%
	February*	14%	43%	31%	8%	4%
	March*	18%	48%	27%	4%	3%
Nevada	January[(I),(III),(IV)]		45%	41%	13%	1%
	February[(I),(III),(IV)]		49%	44%	6%	1%
	March[(I),(III),(IV)]		61%	34%	5%	1%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
New Hampshire	January*	17%	50%	24%	1%	7%
	February*	26%	41%	23%	2%	8%
	March*	16%	47%	31%	1%	5%
New Jersey	January(II)*	2%	55%	18%	22%	3%
	February(II)*	2%	39%	36%	14%	9%
	March(II)*	3%	46%	29%	15%	6%
New Mexico	January*	45%	16%	13%	25%	2%
	February*	29%	27%	16%	24%	3%
	March*	29%	27%	16%	24%	3%
New York	January*	99%	1%	0%	0%	0%
	February*	99%	1%	0%	0%	0%
	March*	99%	1%	0%	0%	0%
North Carolina	January*	0%	43%	22%	28%	7%
	February*	0%	49%	22%	26%	3%
	March*	0%	50%	24%	22%	3%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
North Dakota	January*	2%	12%	41%	27%	18%
	February*	2%	9%	40%	29%	20%
	March*	2%	18%	42%	21%	16%
Ohio	January*	12%	24%	37%	12%	15%
	February*	11%	26%	37%	10%	16%
	March*	12%	30%	34%	9%	16%
Oklahoma	January*	100%	0%	0%	0%	0%
	February*	100%	0%	0%	0%	0%
	March*	100%	0%	0%	0%	0%
Oregon	January*	78%	16%	6%	0%	0%
	February*	76%	16%	7%	0%	0%
	March*	76%	17%	8%	0%	0%
Pennsylvania	January(V)*	14%	30%	45%	6%	5%
	February(V)*	15%	29%	49%	6%	2%
	March(V)*	15%	32%	47%	4%	2%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Rhode Island	January*	64%	17%	11%	2%	5%
	February*	62%	16%	10%	3%	8%
	March*	65%	15%	8%	2%	9%
South Carolina	January*	12%	33%	27%	9%	18%
	February*	13%	33%	15%	12%	26%
	March*	11%	28%	18%	16%	27%
South Dakota	January[(I),(III),(V)]		55%	32%	12%	1%
	February[(I),(III),(V)]		56%	34%	10%	0%
	March[(I),(III),(V)]		62%	31%	6%	0%
Tennessee	January*	39%	37%	13%	8%	2%
	February*	43%	33%	13%	9%	3%
	March*	50%	29%	13%	5%	3%
Texas	January*	13%	27%	32%	22%	6%
	February*	13%	28%	21%	27%	12%
	March*	13%	25%	14%	12%	36%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Utah	January*	38%	21%	31%	6%	4%
	February*	43%	22%	27%	5%	4%
	March*	41%	26%	26%	3%	3%
Vermont	January*	66%	4%	12%	13%	4%
	February*	58%	7%	12%	19%	5%
	March*	52%	4%	19%	13%	11%
Virginia	January*	2%	22%	16%	29%	31%
	February*	3%	17%	20%	20%	40%
	March*	8%	18%	21%	17%	37%
Washington	January*	87%	5%	4%	2%	2%
	February*	85%	6%	5%	2%	2%
	March*	85%	6%	4%	2%	2%
West Virginia	January*	23%	26%	33%	11%	7%
	February*	23%	27%	37%	8%	6%
	March*	24%	28%	34%	8%	5%

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State	Month	Percent of Determinations Processed < 24 hours	Percent of Determinations Processed 1 - 7 Days	Percent of Determinations Processed 8 - 30 Days	Percent of Determinations Processed 31- 45 Days	Percent of Determinations Processed > 45 Days
Wisconsin	January(III)*	20%	17%	41%	20%	1%
	February(III)*	32%	16%	34%	16%	2%
	March(III)*	40%	18%	32%	9%	1%
Wyoming	January*	54%	3%	11%	6%	26%
	February*	42%	4%	10%	6%	38%
	March*	23%	3%	5%	2%	67%
National Totals	**January**	**52%**	**13%**	**19%**	**9%**	**7%**
	February	**52%**	**13%**	**18%**	**8%**	**9%**
	March	**52%**	**14%**	**17%**	**6%**	**11%**

Note: See slides 20 and 21 for data quality notes and key. Percentages may not sum to 100 due to rounding.

Data Quality Issues

States with significant data quality issues in the following categories are excluded from the national calculations report:

- Missing a significant portion of determinations
- Including Medicaid non-MAGI application processing time data with MAGI application processing time data
- Failing to include all calendar days that elapsed between receipt of the application and the final determination
- Including a significant portion of renewal processing time data with MAGI application processing time data
- Failing to report determinations in the correct time categories
- Reporting estimates instead of exact counts

Data Quality Notes

Data Limitation Categories

(I) Determinations conducted in less than 24 hours are reported under the 1-7 days category

(II) Does not include all MAGI determinations on applications

(III) Reporting processing time at application level, as opposed to the individual level

(IV) MAGI determinations conducted in 6-7 days are reported under the 8-30 days category

(V) Includes redeterminations

(VI) Unable to provide data due to systems' limitations

Appendices & Key

(-) = State did not report data or submitted incomplete data.

National totals are calculated for only states reporting complete data that comports with CMS's reporting specifications.

(*) = State's monthly application processing time data is included in the national total.

National Medicaid MAGI and CHIP Totals: January, February, and March 2022 national totals include 47 states (California, Illinois, Nevada, and South Dakota are excluded).