Oklahoma Health Care Authority Quality Advisory Committee May 14, 2024 1:00 – 3:00 PM Charles Ed McFall Board Room

# AGENDA

# Please access via zoom:https://www.zoomgov.com/webinar/register/WN\_d8DN0tjORX6N4GWhlzvUpQTelephone: 1-669-254-5252Webinar ID: 160 667 5394

- I. Welcome and rollcall Teresa Huggins, Chairman (5 mins)
- II. Approval of March 12<sup>th</sup>, 2024, Minutes- Teresa Huggins, Chairman (5 mins)
- III. <u>Interim Study on Primary Care Workforce Kari Webber, Oklahoma Academy of Family Physicians</u> (10 mins)
- IV. Managed Care Update Michele Stafford, Director of Sooner Select Operations (10 mins)
- V. <u>External Quality Review Organization Update/Compliance Review Activity Presentation Elizabeth</u> Nech, KFMC Health Improvement Partners (30 mins)
- VI. <u>Structure and functions of the QAC Sub-Committees Traylor Rains, State Medicaid Director (20</u> <u>mins)</u>
- VII. <u>Recommendations for Primary Care Spend Health Plan CMOs (15 mins)</u>
- VIII. <u>Dental Plans' Performance Improvement Projects (PIPs) Folake Adedeji, Chief Quality Officer (15 mins)</u>
- IX. <u>New Business Teresa Huggins, Chairman (5 mins)</u>
- X. Upcoming Meetings: Teresa Huggins, Chairman (5 mins)
  - July 9, 2024
  - September 10, 2024
  - November 12, 2024

# XI. Adjourn- Teresa Huggins, Chairman

Oklahoma Health Care Authority Quality Advisory Committee MINUTES of the March 12, 2024, Meeting 4345 N. Lincoln Blvd., Oklahoma City, OK 73105

#### I. <u>Welcome, Roll Call, and Public Comment Instructions:</u>

Chairman, Ms. Teresa Huggins called the meeting to order at 1:00 PM.

**Delegates present were:** Ms. Barbara O'Brien, Mr. Tony Willis, Ms. Monica Basu, Ms. Sandra Gilliland, Mr. Josh Cantwell, Ms. Teresa Huggins, Ms. J'Dene Rogers, Ms. Sarah Van Alstine, Ms. Robyn Sunday-Allen, Ms. Melissa Abbott, Mr. Lance Walker, and Mr. Jason Lepak.

Alternates present were: Ms. Mary Gowin and Mr. Rich Rasmussen providing a quorum.

**Delegates absent without an alternate were:** Ms. Kristi Sager, Saquib Sheikh, Ms. Corie Kaiser, Mr. Todd Clapp, and Ms. Patricia Daily.

- II. <u>Approval of the November 4<sup>th</sup>, 2023 Minutes</u> Medical Advisory Committee The motion to approve the minutes was by Mr. Tony Willis Felty by Mr. Rich Rasmussen and passed unanimously.
- III. <u>Interim Study on Primary Care Workforce:</u> Kari Webber, Oklahoma Academy of Family Physicians

Ms. Webber was not able to attend and will present at the next scheduled meeting.

# IV. <u>Provider Incentive Payment:</u>

Traylor Rains, State Medicaid Director

Mr. Rains spoke with the members of the committee letting them know we are currently pending approval from CMS regarding the provider incentive payment. The funding came from going to the advance care delivery system and coming up with average commercial payment rates, which comes through a provider fee they have. From that, there is a pool of about \$134,000,000. Eligible providers include all levels from physicians, behavioral health provider, podiatrist, and physician assistants. A few incentives include a \$25 add-on for screening and brief intervention referral for SBIRT. There will also be a \$25 add on for after hour cares to divert from the urgency unnecessary, as well as a \$25 add on for wellness visits.

# V. Managed Care Update:

Michele Stafford, Director of SoonerSelect Operations

Ms. Melissa Williams presented an update to the members informing them that all CE's have hosted a townhall and have some coming at a future date. As of March 9<sup>th,</sup> there was a total of 114,094 who

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have selected a plan. Auto-assignment began the next day, with a total of 559,254 members in SoonerSelect. 17,411 are enrolled in the children specialty program, going live April 1<sup>st</sup>. OHCA communications has worked hard to develop and publish documents for providers and members, and now our SoonerSelect webpage. Dental went live February 1<sup>st</sup> and are currently conducting several joint Health Care Authority and CE provider training.

#### VI. EQRO Overview:

KFMC Health Improvement Partners

Lynne and Beth gave a presentation to the committee members providing an overview of KFMC, a non-profit founded in 1972. They are currently working in 14 states providing services for Quality and performance improvement, practice transformation, health services and clinic care review along with advisory and counseling. KFMC works with physician practices, hospitals, nursing homes, and state agencies on how to achieve higher levels of performance and deliver better health outcomes for patients. Ares of their expertise include clinical improvement, health information technology utilization, performance measurement, data collection, analysis, & validation, population care management as well as community engagement.

An external quality review (EQR) is the analysis and evaluation by an External Quality Review Organization (EQRO) of aggregated information on quality, timeliness, and access to the health care services that a managed care plan, or its contractors, furnish to Medicaid beneficiaries. KFMC's role as EQRO is to follow CMS EQR protocols, external & independent reviews, identify opportunities for improvement & provide recommendations, track progress regarding recommendations, along with technical assistance. A few mandatory EQR activities include review of compliance with Medicaid and CHIP managed care regulations, and performance improvement project (PIP) validation.

# VII. Primary Care Spend Discussion:

Sarah Walker, Clinical Outcomes Manager

Ms. Walker discussed how primary care is calculated such as the procedure requirement, rendering provider requirements and the billing provider requirements. The primary care spends for 2020 was \$168,025,908.21, with the total SoonerCare claims spend at \$5,898,049,516.74. The primary care spends for 2022 was \$257,760,430.04 and the total SoonerCare claims spend at \$7,087,688,681.06. ABD was excluded from the numerator and denominator, as well as, in places of services that weren't considered primary care. Preventive codes were added, and reviews of all procedure codes billed on a professional claim for type 1 and type 2 primary care providers that weren't currently captured by our primary care methodology.

#### VIII. New Business:

Chairman, Teresa Huggins

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No new business was addressed.

IX.Upcoming Meeting Dates for Calendar 2024:<br/>Chairman, Teresa Huggins

July 9, 2024 September 10, 2024 November 12, 2024

#### X. <u>Adjourn:</u>

Chairman, Teresa Huggins