

BEFORE THE ADMINISTRATOR OF CONSUMER CREDIT  
STATE OF OKLAHOMA

STATE OF OKLAHOMA *ex rel.* )  
DEPARTMENT OF CONSUMER CREDIT,) )  
 )  
Petitioner ) )  
 )  
v. ) Case No. 19-0281-DIS )  
 )  
QC FINANCIAL SERVICES, INC., )  
D/B/A LENDNATION, )  
(DDL00514), )  
 )  
Respondent )

CONSENT ORDER

Petitioner, State of Oklahoma *ex rel.* Department of Consumer Credit ("Petitioner") and Respondent, QC Financial Services, Inc. d/b/a LendNation, ("Respondent") voluntarily enter into this Consent Order as an informal disposition of this individual proceeding to avoid litigation. Respondent agrees to waive its right to a hearing under the Oklahoma Administrative Procedures Act and both parties agree as follows:

(1) Petitioner restates and incorporates by reference the allegations made by the Petitioner in the Notice of Hearing filed in this matter.

a. Respondent is a licensed deferred deposit lender in the State of Oklahoma, license number DDL00514, address of record at 5529 SE 15th St., Ste. B, Del City, OK 73115.

b. Respondent is a foreign for profit business corporation under the jurisdiction of the State of Missouri, Oklahoma Secretary of State filing number 2312014570, active filing status.

c. On August 5, 2019, Deshia Parks, Consumer Credit Examiner, conducted an examination of Respondent at Respondent's business location at 5529 SE 15th St., Ste. B, Del City, OK 73115. During the course of the examination, violations were found.

d. Respondent charged and collected additional fees not allowed by statute in the form of "legal fees" and/or "court costs". This occurred in 28 transactions.

e. Respondent entered incorrect social security numbers for customers in the Veritec database, causing the customers to enter into a prohibited third (3rd) outstanding deferred deposit loan. This occurred in 5 transactions.

f. Respondent entered an incorrect social security number for a customer into the Veritec database, causing Respondent to violate the mandatory waiting period following the payoff of the customer's 5th consecutive loan. This occurred in 1 transaction.

g. Respondent entered incorrect social security numbers for customers into the Veritec database, causing another deferred deposit lender to make a new loan in excess of the allowable two (2) open deferred deposit loans. This occurred in 2 transactions.

h. Respondent failed to close loans in Veritec after the deferred deposit loan transactions were completed, and then opened another deferred deposit loan transaction causing customers to have two (2) open transactions at the same location at the same time. This occurred in 6 transactions.

i. Respondent was unable to locate customer loan agreement files for 14 transactions.

j. Respondent was unable to provide proof of receipts, court documents or instruments sold to a third party for 13 transactions.

(2) Respondent does not admit to the allegations made by the Petitioner in the Notice of Hearing filed in this matter, and incorporated by reference in this Consent Order, except that Respondent admits the facts necessary to establish the Department's jurisdiction over Respondent and the subject matter of this action.

(3) Respondent agrees to pay a \$50,000.00 civil penalty payable in 4 payments of \$12,500.00, with first payment due on or before July 30, 2020, second payment due on or before August

30, 2020, third payment due on or before September 30, 2020 and final payment due on or before October 30, 2020.

(4) The payments shall be made payable by check or money order to the Oklahoma Department of Consumer Credit, shall indicate the payment is for Case Number 19-0281-DIS and shall be addressed to the attention of John T. Coyne, Chief Enforcement Attorney, Department of Consumer Credit, 3613 N.W. 56<sup>th</sup> Street, Suite 240, Oklahoma City, Oklahoma 73112.

(5) A file stamped copy of this Consent Order will be returned to Respondent upon signature of the Administrator of the Department of Consumer Credit or the Deputy Administrator of the Department Consumer Credit.

(6) If Respondent fails to comply with the terms of this Consent Order, the Administrator of the Department of Consumer Credit is authorized to file an application to enforce this Consent Order in the District Court of Oklahoma County, Oklahoma in accordance with the provisions of 59 O.S. § 3117(B).

APPROVED

[Redacted Signature]

\_\_\_\_\_  
Scott Leshar  
Administrator  
State of Oklahoma  
Department of Consumer Credit

Dated: July 27, 2020

[Redacted Signature]

~~QC Financial Services, Inc.  
d/b/a LendNation~~

Dated: 7/13/20



VERIFICATION OF CONSENT ORDER, CASE NUMBER 19-0281-DIS

STATE OF Kansas )  
COUNTY OF Johnson )

Signed and sworn to (or affirmed) before me on \_\_\_\_\_,  
2020, by a representative of QC Financial Services, Inc. d/b/a  
LendNation.

[Redacted Signature]

QC Financial Services, Inc.  
d/b/a LendNation

[Redacted Signature]

Notary Public

My commission expires:

11/21/2021

