



# Residents' Rights in Long-Term Care Facilities

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Dignity, Respect and Courtesy

Privacy

Freedom from Abuse

Individualized Care Plan

Freedom to Accept or  
Refuse Treatment

Information about Charges

Access to Physician Services

Presentation of Grievances without  
Fear of Reprisal

Prompt Response to Requests

Secure Storage and Use of  
Personal Possessions

Management of Finances

Written Notice of Discharge and  
Right to Appeal



**OKLAHOMA**  
**Human Services**



Oklahoma State  
Long Term Care Ombudsman  
[Ombudsman.intake.line@okdhs.org](mailto:Ombudsman.intake.line@okdhs.org)  
1-405-521-6734

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DHS Pub. No. 10-41    Revised 12/2021

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