

Year Two Pinnacle Point 7 – Quarter 2

Date Submitted: January 17, 2014	Pinnacle Point Lead: Joani Webster
Goal: To engage community partners, other state agencies, the private sector, and Tribes in supporting children and families involved with the child welfare system. OKDHS cannot do it alone.	Applicable Performance Areas: 9, 10, 11, 12

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1. As outlined in the Oklahoma Trauma-Informed System Implementation Plan, OKDHS will enhance practice with trauma-informed initiatives, additional screening tools, and a Systems of Care focus. Work will begin in Year One but will require five years for full implementation. This effort will enhance all aspects of the child welfare system so that it is trauma-informed and will provide screenings, assessments, and supportive services to help children achieve permanency.	Annette Burleigh		6/30/13					<ol style="list-style-type: none"> 1) A Trauma Informed Care Video was developed and released as an introduction to the Core Level One 'Out of Home Care' training to further embed trauma informed knowledge and practice within above foster care work. (EOC-PowerPoint) 2) Technical Assistance, including assistance with resource development and identification provided to Adoption staff planning Adoptive Parent conference. 3) Advanced TF-CBT training provided for OKDHS identified clinicians. (EOC -Outline for training day) 4) Trauma Informed Care Strategic plan and resources reviewed with

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								<p>Quality Assurance Program Staff and CPS program staff. Review included CTISP Trauma Informed System Tools.</p> <p>5) Chadwick Trauma Informed System Project Dissemination and Implementation- work was initiated (EOC's Program Description, Kick-off Meeting Agenda, Onsite visit schedule)</p> <p>6) SuperCommunity CW Staff training-CW Toolkit overview and Screening Tool training (EOC- Training Powerpoints)</p> <p>7) Secondary Traumatic Stress Resource Identification and Development for use at Supervisory Unit level.</p> <p>8) Trauma System Readiness Tool was released to SuperCommunity to assess community level of Trauma Informed knowledge and practice. (EOC-Email notice and TSRT description)</p> <p>9) OKDHS sponsored TF-CBT application and program expectations refined and</p>

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								<p>issued for SY-14 training cohorts.(EOC-Applicant Training packet and email)</p> <p>10) Reviewed CANS Trauma for recommendation to Above Foster Care group. (EOC-Face sheet for CANS-Trauma)</p> <p>11) Continued Collaboration with Oklahoma Trauma Informed Care Statewide Steering Committee on statewide strategic plan, program coordination and direction, and recommendations. (EOC-Steering Committee Notes)</p> <p>12) Cross System Collaboration via presentation of Child Welfare Trauma Toolkit – overview- to State Department of Health Child Guidance, Behavioral Health Staff (EOC-Powerpoint)</p>
2. In collaboration with the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS), OKDHS will increase the number of children involved in child	Annette Burleigh		6/30/13					The Rockwell project team served additional youth and families during the preceding quarter. Project staff, District CW Director and Supervisors, and Program

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welfare services who are also served through Systems of Care. This effort will focus on maintaining children safely in their own homes, timely reunifying children, and improving placement stability by supporting biological, adoptive, and resource parents in caring for children with behavioral health needs. Systems of Care is nearly available statewide, and this expansion will focus on children in the child welfare system. Although work will begin in Year One, full implementation will require at least five years.								(OKDHS and ODMHSAS) team met twice during quarter to refine program goals; developed weekly communication and follow up strategy. Team continued to work to refine referral and case review process. (EOC-Project Director's report.) Participated in initial work with ODMHSAS on 2014 Children's Behavioral Health Conference-Speakers and topics needed to support CW services and program development efforts were identified.
3. In collaboration with the OKDHS office supporting faith-based and community initiatives and other external partners, the Child Welfare Division will finalize a two-year strategic plan focused on recruitment and support of resource families. An existing group including OKDHS staff and faith-based leaders has continued to grow and gain momentum in supporting children in care and the families who care for them.	Joani Webster		6/30/13					The Office of Community and Faith Engagement has added additional staff and meetings continue to be held each month.
4. OKDHS will create and annually distribute an online survey to child welfare staff at all levels in order to assess possible service and quality gaps for particular districts and regions. This will ensure information	Shannon Rios	Survey results.	6/30/13					The final, more comprehensive report that includes results for many "assessments" and compliments information provided previously is now complete. This is not new data but instead just a

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<p>is collected in a systematic way. From the collected information, service and quality gaps will be analyzed and prioritized, and strategies will be developed as appropriate. Strategies to address service and quality gaps may include improving existing partnerships, creating new partnerships, requesting additional funding, and/or adjusting current budget expenditures. District directors, deputy directors, and program staff have critical roles in helping evaluate and craft solutions to address service and quality gaps.</p>								comprehensive report of all the data we know of that has been collected with staff over the past few years that would contribute to a full understanding of needs
<p>5. OKDHS will collaborate with youth services agencies and other private foster care, residential and therapeutic agencies in creating a statewide plan to identify more effective, quality services for families involved in child welfare. Where appropriate, OKDHS will work with these agencies to determine whether and how their business models might shift or supplement shelter and residential care with more comprehensive, community-based services. Youth services and other private agencies are important stakeholders in the child welfare system providing not only for shelter, residential and therapeutic services, but for many other services in the</p>	Mendy Thomas	Word Document of raw data regarding OAYS shelter services	6/30/14					All Youth Service agencies have been surveyed by the OKDHS/CW Shelter Liaison, Mendy Thomas and Shawn Black, Oklahoma Association of Youth Services (OAYS) Director, to determine the array of services available state-wide via the Oklahoma Association of Youth Services. Data from the surveys will be compiled for review, distribution and use by Child Welfare Specialists statewide to increase the resources in their tool-kit of possible community-based services to better serve children and families.

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community. They know the communities and are dedicated to serving children and families.								
6. Annually, OKDHS will assess the need to expand Comprehensive Home-Based Services (CHBS). These services are currently available statewide; however, as more families are referred to prevent removal of children, stabilize families for reunification, and support resource parents in caring for children, an assessment of the need to expand services should be completed. This assessment must occur with input from deputy directors, district directors, and front-line staff; their input is critical to effectively monitoring provider compliance and positive outcomes.	BK Kubiak	EOC						The OCS Contracts were awarded this quarter for state fiscal year 2014 with the option of four additional renewal years as long as the scope of work remains the same. OCS contractors are: NorthCare Center in regions 1 through 3 and Family and Children's Services in regions 4 and 5. Comprehensive Home Based Services will continue to the same populations (voluntary, reunifying, foster and adoptive) utilizing the same evidence based parenting practice (SafeCare), and incorporating the new discipline module, Managing Child Behavior, with biological families and, to a smaller degree, Bridge Resource Families, although due to funding shortages, the foster and adoptive families to be served in the Pinnacle Plan pilot project for placement stabilization will be limited. Waiting lists for CHBS continue in regions 3 and 4, justifying a supplemental budget request to the Oklahoma Legislature to restore funding to SFY '13 levels to better meet the demand for OCS services.

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<p>7. OKDHS will partner with the Oklahoma Child Welfare Stakeholder Collaboration State Advisory Board for Improving Services, a statewide advisory board focused on building local community partnerships to improve outcomes and services available for children and families involved in the child welfare system. During Year One, two communities of focus will conduct a study to determine existing service and quality gaps. District directors have a critical role in supporting this effort, and OKDHS has dedicated a full-time staff person to support the state advisory board efforts. Sites will be selected at the discretion of the statewide advisory board and dependent upon the interest of the local community. OKDHS will recommend districts with the greatest service needs.</p>	Brandy Smith		6/30/13					<p>The OCWSSC continues to meet every other month to monitor the progress of the Pottawatomie and Lincoln County pilot projects. The DHS coordinator for the initiative completed a formal proposal for statewide expansion of the community partnership model to strengthen child welfare services array locally. The proposal is currently being reviewed internally and a draft will be submitted to the OCWSSC in the third quarter for review.</p> <p>Progress continues in Pottawatomie County, including:</p> <ol style="list-style-type: none"> 1) successful submission of a funding request to Avedis Foundation, with assistance from the Coordinator, to implement their Child Health and Well Being Initiative, 2) received notice that they were awarded the \$410,084.00 request to hire staff to form a Coordinated School Health Team, which will serve four rural schools in Southern Pottawatomie County and include: <ol style="list-style-type: none"> a. a DHS School Based Service b. a school nurse through the Health Department c. an LPC through Red Rock

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								<p>Behavioral Health</p> <p>d. an LDAC through Gateway to Prevention and Recovery</p> <p>e. a Parent Child Interaction Therapist through Gateway</p> <p>f. Parents as Teacher Workers through Asher Schools,</p> <p>3) in addition, the group also received funding to hire a Pottawatomie County Child Welfare Collaborative Program Manager to which will assisting the group in managing and sustaining the Collaborative's initiatives. The Program Coordinator position is a partnership with Youth and Family Resource Center in Shawnee and the DHS Community Coordinator will be training and providing field supervision to the new Program Manager for one year. The Program Coordinator position is critical to sustain as the efforts of the Collaborative, as professional staff support and volunteer leadership are both critical components of the model, and finally</p> <p>4) a Self Study of Pottawatomie County Child Welfare Unit was conducted, with assistance from the coordinator, to respond to the community study, which strongly indicated a need to improve the</p>

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								<p>DHS office.</p> <p>Progress is also underway in Lincoln County. Efforts to conduct a Self Study of the Lincoln County, Child Welfare System as a total of seven Key Informant Interviews have been completed. In addition, staff is exploring whether a new group is needed to improve the service array, or an existing group in the county, such as Turning Point, is interested in taking on the responsibility.</p>
8. By June 30, 2013, OKDHS will review and update the joint response protocols with law enforcement to ensure continued emphasis on working together as a team for the purpose of ensuring children’s safety. This effort will be especially critical after child welfare restructuring.	Charlotte Kendrick	Folder of all protocols located in the W drive in the Pinnacle Plan Folder	6/30/13					Completed in Year 2 Quarter 2
9. OKDHS, in collaboration with the Oklahoma Indian Child Welfare Association (OICWA) and the existing Tribal/State Workgroup, will finalize an annual strategic plan for improving outcomes for Native American children. OKDHS will recommend: <ul style="list-style-type: none"> a. expanding the focus on case reviews for Native American children, including the use of a new instrument to ensure ICWA-compliant placements and 	Rita Hart							<p>a. The ICWA case review Snapshot pilot is near completion. Data compilation of the 14 counties in Region 5 includes 264 cases with 12 tribes identified. The estimated project completion date is March 1. DHS is partnering with Casey Family Programs in the project and final data analysis will be provided in a report. The pilot is expected to be expanded to other Regions in</p>

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<p>positive outcomes for children protected by ICWA;</p> <p>b. designating a tribal coordinator for each region; and</p> <p>c. increasing the number of OKDHS staff who participate in tribal trainings</p>								<p>the state.</p> <p>b. Four Tribal Coordinator positions were announced and interviews held on January 7 and 8, 2014. Fourteen applicants were invited to interview and ten were interviewed. The interviewing panel included a Cheyenne-Arapaho and Muscogee Creek Indian Child Welfare representative and two DHS Child Welfare employees. The interviewing committee's recommendation for selection and Regional assignments to be completed by January 15, 2014. The State and Tribal Workgroup has provided recommendations for job duties and responsibilities. The projected expectation for job duty assignment is no later than March 1.</p> <p>c. OKDHS staff attend regular meetings and/or trainings in different locations across the State. The meetings and/or trainings include Southern Plains Child Protection Team (Anadarko area), Shawnee Area Child Protection Team meeting, Osage Nation Practice Model implementation, Choctaw Nation Practice/Policy implementation,</p>

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								and Chickasaw Nation IV-E program implementation. DHS staff co-sponsored with 8 tribes in Oklahoma in the Completing the Circle Foster Care Cultural Awareness event held on September 28, 2013. The Oklahoma Indian Child Welfare Conference was held on November 7 and 8, 2013. Thirty two slots for registration and lodging was approved for DHS staff to attend.
10. OKDHS will finalize agency protocols to engage and coordinate services for victims of domestic violence and share these protocols with partner agencies including law enforcement, domestic violence service providers, and mental health agencies as appropriate.	Charlotte Kendrick							CPS program staff participate in the Domestic Violence Task Force and the Domestic Fatality Review Board. Online Domestic violence training is now available for Child Welfare staff. The Oklahoma Coalition Against Domestic Violence & Sexual Assault has reviewed this training and approved. The Board of Licensed Social Workers is being approached about approving the training for CEUs. CPS program staff is partnering with Dept. of Mental Health to encourage providers to utilize training that will be available, on the Dept. of Mental Health's website, in 2014.

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11. OKDHS will explore the possibility of responding to screened-out Hotline referrals by offering community services to those families. OKDHS may partner with another state agency, such as the Oklahoma State Department of Health, private agencies, and/or OKDHS staff to provide services in order to prevent an additional Hotline referral from becoming necessary. Services would be voluntary on the part of the family.			06/30/14		X			<ol style="list-style-type: none"> 1. Hotline staff ask the reporter if the child victim(s) are American Indian and, if so, what tribe the child(ren) is a member of. 2. Reports that indicate the child victim(s) is located on tribal land are forwarded to the tribe. 3. When Hotline staff receive reports that indicate the child victim(s) is a tribal member and does not fall within the scope of a CPS investigation by DHS CW, if we can verify the tribal membership through our records, the report is forwarded to the tribe.
12. OKDHS will collaborate with Oklahoma Schools of Social Work to increase the number of social work students enrolled in the CWPEP.	Guy Willis							There is nothing new to report this quarter. Refer to previous quarterly reports related to PP3.3 for updates on progress over the last year.