

## Year Two Pinnacle Point 7 – Quarter 1

<b>Date Submitted:</b> October 16, 2013	<b>Pinnacle Point Lead:</b> Joani Webster
<b>Goal:</b> To engage community partners, other state agencies, the private sector, and Tribes in supporting children and families involved with the child welfare system. OKDHS cannot do it alone.	<b>Applicable Performance Areas:</b> 10, 11, 12, 13, 14

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1. As outlined in the Oklahoma Trauma-Informed System Implementation Plan, OKDHS will enhance practice with trauma-informed initiatives, additional screening tools, and a Systems of Care focus. Work will begin in Year One but will require five years for full implementation. This effort will enhance all aspects of the child welfare system so that it is trauma-informed and will provide screenings, assessments, and supportive services to help children achieve permanency.	Annette Burleigh		6/30/13					1) Follow up occurred to Intro training on managing Secondary Traumatic Stress and preventing placement disruptions; training occurred in one lab site and training tools was provided to two other lab sites last quarter. Tools used in training can be viewed in Evidence of completion, Year One Quarter 4 report. 2) Child Welfare Trauma Toolkit documents and state strategic plan was reviewed with Quality Improvement Program staff. Discussion occurred as to most effective way to share information based on delay in implementation of Clinical Consultants due to lack of funding. 3) Job Description and Essential tasks developed for Clinical

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								<p>Services Consultants-position allocation and hiring delayed due to lack of funding.</p> <p>4) Planning and use of the functional assessment tool continues to be on hold due to activities revolving implementation of the OK-TASCC grant.</p> <p>5) Group Home and TFC program staff continued to review screening and assessment tools for use in those placements.</p> <p>6) Statewide Trauma Informed Care Steering committee met via conference call in July.</p> <p>7) Technical assistance provided to Post Adoption Services Program Staff to facilitate planning for statewide training days-to occur in November 2013 and April 2014.</p> <p>8) On Site and telephone consultation occurred with Lab Sites and discussion of rollout to surrounding counties in Lab Site Districts initiated-four year roll-out plan developed.</p> <p>9) Use and application of Psychological Evaluation format occurred with</p>

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								<p>consultants. Psychologist work day planned to occur SFY 14.</p> <p>10) In collaboration with Lab Site District Directors, identified behavioral health therapists who were trained in TF-CBT to support Lab Site work and other staff state wide. Training provided to 45 therapists, consultation for therapist in process.</p> <p>11) Developed training outline and PowerPoint slides and provided resources for Lab Site leaders to use for training School Partners in Lab Site Communities.</p> <p>12) Developed training outline and PowerPoint slides and provided resources for Permanency Planning program staff to use in Level One Permanency Planning training.</p>
<p>2. In collaboration with the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS), OKDHS will increase the number of children involved in child welfare services who are also served through Systems of Care. This effort will focus on maintaining children</p>	Annette Burleigh		6/30/13					<p>1) OKDHS/ODHMSAS System of Care Contract reviewed, modified, and completed for SFY14.</p> <p>2) The Rockwell project team continued to serve youth. Project staff, District CW Director and Supervisors, and</p>

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<p>safely in their own homes, timely reunifying children, and improving placement stability by supporting biological, adoptive, and resource parents in caring for children with behavioral health needs. Systems of Care is nearly available statewide, and this expansion will focus on children in the child welfare system. Although work will begin in Year One, full implementation will require at least five years.</p>								<p>Program (OKDHS and ODHMSAS team met twice during quarter to refine program goals; develop weekly communication and follow up strategy. Team continued to work to refine referral and case review process.</p> <p>3) OKDHS/CW program staff attended System of Care related meetings-Logic Model Development-July 25 and 26, Zorro Workgroup-August 7, and program planning July 3, July 25,</p> <p>4) In collaboration with OKDHS CWS Tribal Liaison, facilitated enrollment and referral to Indian Child Welfare Summit –August23, 2013</p> <p>5) Developed test protocol for Group Home Diversion with Identified counties, reviewed waiting list and staffed individual cases.</p>
<p>3. In collaboration with the OKDHS office supporting faith-based and community initiatives and other external partners, the Child Welfare Division will finalize a two-year strategic plan focused on recruitment and support of resource families. An</p>	Joani Webster		6/30/13					<p>The Office of Community and Faith Engagement held Community Engagement Professionals Team Meetings on July 8, August 12, and September 9 of 2013. A Program Manager position for the Office was filled</p>

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existing group including OKDHS staff and faith-based leaders has continued to grow and gain momentum in supporting children in care and the families who care for them.								in August with the hiring of Dr. Ginger Elliott-Teague. The CE team has provided valuable feedback to the Office with regards to operations and has permitted important community-based information to be shared across offices and divisions within DHS. Also, a sub-committee has been established to discuss the development of a Resource Directory.
4. OKDHS will create and annually distribute an online survey to child welfare staff at all levels in order to assess possible service and quality gaps for particular districts and regions. This will ensure information is collected in a systematic way. From the collected information, service and quality gaps will be analyzed and prioritized, and strategies will be developed as appropriate. Strategies to address service and quality gaps may include improving existing partnerships, creating new partnerships, requesting additional funding, and/or adjusting current budget expenditures. District directors, deputy directors, and program staff have critical roles in helping evaluate and craft solutions to address service and quality gaps.	Shannon Rios	Survey results.	6/30/13					Work is being done on a final, more comprehensive report that includes results for many "assessments" and will compliment information provided previously. This is not new data but instead just a comprehensive report of all the data we know of that has been collected with staff over the past few years that would contribute to a full understanding of needs
5. OKDHS will collaborate with youth	Joani		6/30/13					Mendy Thomas, Shelter Liaison

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services agencies and other private foster care, residential and therapeutic agencies in creating a statewide plan to identify more effective, quality services for families involved in child welfare. Where appropriate, OKDHS will work with these agencies to determine whether and how their business models might shift or supplement shelter and residential care with more comprehensive, community-based services. Youth services and other private agencies are important stakeholders in the child welfare system providing not only for shelter, residential and therapeutic services, but for many other services in the community. They know the communities and are dedicated to serving children and families.	Webster							continues to work with Shawn Black, OAYS Director in identifying service needs that youth service agencies can provide. Information is being gathered and will eventually be available on line. She attends quarterly OAYS meetings.
6. Annually, OKDHS will assess the need to expand Comprehensive Home-Based Services (CHBS). These services are currently available statewide; however, as more families are referred to prevent removal of children, stabilize families for reunification, and support resource parents in caring for children, an assessment of the need to expand services should be completed. This assessment must occur with input from deputy directors, district	BK Kubiak	EOC						OKDHS has extended the FY '13 contracts until October 31 <sup>st</sup> due to delays in the contracting process. The new contracts are expected to be awarded by the end of October with a new financial basis, a daily rate rather than the fixed budget of cost upon utilization, being used for the remainder of SFY '14. With a marked increase in the number of CHBS referrals being made, in part due to the increased number

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directors, and front-line staff; their input is critical to effectively monitoring provider compliance and positive outcomes.								of reports of abuse/neglect and the efforts to reduce backlog, CHBS will expand on demand to the limits of available funding. A survey will be developed by March 2014 to assess satisfaction of frontline and administrative staff with the capacity of the new contract and the efficacy of CHBS in meeting their needs.
7. OKDHS will partner with the Oklahoma Child Welfare Stakeholder Collaboration State Advisory Board for Improving Services, a statewide advisory board focused on building local community partnerships to improve outcomes and services available for children and families involved in the child welfare system. During Year One, two communities of focus will conduct a study to determine existing service and quality gaps. District directors have a critical role in supporting this effort, and OKDHS has dedicated a full-time staff person to support the state advisory board efforts. Sites will be selected at the discretion of the statewide advisory board and dependent upon the interest of the local community. OKDHS will recommend districts with the greatest service needs.	Joani Webster		6/30/13					The OCWSSC continues to meet every other month to monitor the progress of the Pottawatomie County pilot project. In addition, OKDHS hired a new project coordinator for the OCWSSC. The OCWSSC project coordinator is developing a statewide expansion proposal to present to the Collaborative for review in October 2013. In year two, first quarter, the Pottawatomie County Child Welfare Collaborative, with assistance from the OCWSSC staff, submitted joint applications for funding to the Avedis Foundation with multiple partners. The partners include Red Rock Behavioral Health, Gateway to Prevention and Recovery, Youth and Family Resource Center, Inc., OKDHS, Pottawatomie County Health Department, Oklahoma

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								<p>State Department of Health, Asher, Wanette, Macomb, and Maud Public Schools. The funding requested will be used to implement strategies developed by the Family Support Services Task Force of the Pottawatomie County Child Welfare Collaborative, aimed at achieving approved action plan objectives. Specifically, the group asked for funding to 1) create a Coordinated School Health Model, which is an evidence based model recommended by the CDC to improve child health and wellbeing, and will include hiring a DHS School Based Service Worker for the Southern County Schools Cooperative 2) expand Parent Child Interactive Therapy, which is also an evidence based model that strengthens parenting and has also shown promise in reducing additional incidents of child neglect and maltreatment, and 3) hire a Collaborative staff program coordinator, which will perform the functions currently being performed by the DHS project coordinator and will also act as project coordinator over the projects and initiatives, such as the Coordinated School Health</p>

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								Team, of the Pottawatomie County Child Welfare Collaborative.
8. By June 30, 2013, OKDHS will review and update the joint response protocols with law enforcement to ensure continued emphasis on working together as a team for the purpose of ensuring children's safety. This effort will be especially critical after child welfare restructuring.	Charlotte Kendrick	Log of completion dates for Joint Response Protocols	6/30/13					All Joint Response Protocols were completed and signed by 7/22/2013. A folder of all protocols is on the W drive in the Pinnacle Plan folder.
9. OKDHS, in collaboration with the Oklahoma Indian Child Welfare Association (OICWA) and the existing Tribal/State Workgroup, will finalize an annual strategic plan for improving outcomes for Native American children. OKDHS will recommend: <ul style="list-style-type: none"> <li>a. expanding the focus on case reviews for Native American children, including the use of a new instrument to ensure ICWA-compliant placements and positive outcomes for children protected by ICWA;</li> <li>b. designating a tribal coordinator for each region; and</li> <li>c. increasing the number of OKDHS staff who participate in tribal trainings</li> </ul>	Rita Hart							The workgroup's development of a strategic plan is in process. The Region IV case review time period was extended to include additional counties added to Region IV in the restructure. Positions have been posted for the Region liaisons.
10. OKDHS will finalize agency protocols to engage and coordinate services for victims of domestic violence and share these protocols with partner	Charlotte Kendrick							CPS program staff participate in Domestic Violence Task Force and the Domestic Fatality Review Board. Online Domestic violence

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agencies including law enforcement, domestic violence service providers, and mental health agencies as appropriate.								training is being developed for Child Welfare staff. CPS program staff is partnering with Dept. of Mental Health to encourage providers to utilize training that will be available in 2014.
11. OKDHS will explore the possibility of responding to screened-out Hotline referrals by offering community services to those families. OKDHS may partner with another state agency, such as the Oklahoma State Department of Health, private agencies, and/or OKDHS staff to provide services in order to prevent an additional Hotline referral from becoming necessary. Services would be voluntary on the part of the family.		Meeting 07-01-13  Meeting 09-30-13	06/30/14		X			Initial discussions began with exploring sending screened out reports to tribes when child or parents are Native American. Barriers are the process of verifying tribal membership at the Hotline due to lack of resources to conduct this time intensive process. Agreed that Hotline Staff would have a prompt to specifically ask if parents or child are Tribal members. This will be piloted within the next few months.  On-going discussion of a tiered approach to prevention efforts with primary efforts prior to report being assigned. Currently legal barriers exist. These efforts will be further discussed as the IV-Waiver proposal is developed and due 01-15-2014.
12. OKDHS will collaborate with Oklahoma Schools of Social Work to increase the number of social work	Guy Willis							There is nothing new to report this quarter. Refer to previous quarterly reports related to PP3.3

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students enrolled in the CWPEP.								for updates on progress over the last year.