

Year One Pinnacle Point 7 – Quarter 4

Date Submitted: July 18, 2013	Pinnacle Point Lead: Joani Webster
Goal: To create a system with clear delineation of roles, effective lines of communication, and accountability throughout the system.	Applicable Performance Areas: 10, 11, 12, 13, 14

Initiative	Initiative Lead	Evidence of Completion	Target Date	Documentation of Needs				Quarterly Update
				Technical Asst.	KIDS Changes	Research	Workgroup	
1. As outlined in the Oklahoma Trauma-Informed System Implementation Plan, OKDHS will enhance practice with trauma-informed initiatives, additional screening tools, and a Systems of Care focus. Work will begin in Year One but will require five years for full implementation. This effort will enhance all aspects of the child welfare system so that it is trauma-informed and will provide screenings, assessments, and supportive services to help children achieve permanency.	Annette Burleigh		6/30/13					<ol style="list-style-type: none"> 1) Trauma Screenings are occurring at four of the six lab sites, with use varying from routine to sporadic. Two tools are being used at one site, a shortened tool at shelter admission and the CW Toolkit referral tool, used at the three other sites during case transfer. A change in one of the lab site locations has been proposed. Overall Toolkit retraining is occurring at one of the lab sites and CW Referral tool retraining will occur at the proposed new site. 2) Intro training on managing Secondary Traumatic Stress and preventing placement disruptions occurred in one lab site, with

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								<p>information shared with two other lab site locations-Training Power Point, Secondary Traumatic Stress tool, Preventing Placement Disruption tool included as Evidence of Completion.</p> <p>3) Planning and use of the functional assessment tool continues to be on hold, partially due to activities revolving implementation of the OK-TASCC grant.</p> <p>4) Quarterly supervisor training was provided to assure continued communication of goals, vision, and supervisor roles in Trauma Informed Care Implementation- Training Power Point included.</p> <p>5) Group Home and TFC program staff are reviewing screening and assessment tools.</p> <p>6) Meetings with Resource and CPS Administrators occurred.</p> <p>7) Statewide Steering committee met April,</p>

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								<p>May, and June 2013- Notes included as Evidence of completion.</p> <p>8) Approval achieved reference to Phase I Work Plan for OK-TASCC grant.</p> <p>9) Intro to Trauma provided to SWIFT Adoption staff and focus groups- Training PowerPoint included</p> <p>10) One lab site planned and hosted a community wide steering day-agenda included as evidence of completion.</p>
<p>2. In collaboration with the Oklahoma Department of Mental Health and Substance Abuse Services (ODMHSAS), OKDHS will increase the number of children involved in child welfare services who are also served through Systems of Care. This effort will focus on maintaining children safely in their own homes, timely reunifying children, and improving placement stability by supporting biological, adoptive, and resource parents in caring for children with behavioral health needs. Systems of Care is nearly available statewide, and this expansion will focus on children in</p>	Annette Burleigh		6/30/13					<p>1) OKDHS/ODHMSAS System of Care Contract reviewed and modified for SFY14</p> <p>2) The Rockwell project team is now serving 15 youth and; project staff and team meet monthly; team further refined program goals and continued to work on referral and case review process,</p> <p>3) OKDHS/CW program</p>

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the child welfare system. Although work will begin in Year One, full implementation will require at least five years.								<p>staff attended System of Care meetings as scheduled; a)-Project Director's Meeting-4/4/13; b)-State Advisory Team Meetings-4/5/13 and Zorro workgroups, and c)-Children's Statewide Advisory Workgroup-</p> <p>4) OKDHS/ODMHSAS continued collaboration with WFAA planning, and three work groups, one on Culturally and Linguistically Competent Service, another relative to Group home Waiting list support and third workgroup on Building Bridges- .</p> <p>5) Group Home Diversion-Implementation with Tulsa County continued with a primary CW staff identified to provide local coordination and follow up.</p>

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3. In collaboration with the OKDHS office supporting faith-based and community initiatives and other external partners, the Child Welfare Division will finalize a two-year strategic plan focused on recruitment and support of resource families. An existing group including OKDHS staff and faith-based leaders has continued to grow and gain momentum in supporting children in care and the families who care for them.	Joani Webster		6/30/13					OKDHS has now established the Office of Community and Faith engagement under the leadership of Karen Jacobs. Additional staff will be added. A Community Engagement Professionals Team meeting is held monthly with representatives from all divisions of OKDHS. Objectives have been developed as well as a mission statement. Monthly meetings are held.
4. OKDHS will create and annually distribute an online survey to child welfare staff at all levels in order to assess possible service and quality gaps for particular districts and regions. This will ensure information is collected in a systematic way. From the collected information, service and quality gaps will be analyzed and prioritized, and strategies will be developed as appropriate. Strategies to address service and quality gaps may include improving existing partnerships, creating new partnerships, requesting additional funding, and/or adjusting current budget expenditures. District directors, deputy directors, and program staff have critical roles in helping evaluate and craft solutions to address service and quality gaps.	Shannon Rios	Survey results.	6/30/13					<p>I. PLANNING</p> <p>The Pinnacle Point 7.4 workgroup formed in August 2012 and met monthly from September 2012-April 2013. During this time, the team:</p> <ul style="list-style-type: none"> • Brainstormed ideas for potential questions and data needs for the first round of data collection. • Performed a literature review and refined our approach based on the Michigan child welfare Needs Assessment. • Determined that a work product similar to what was done in Michigan is the goal where one document houses

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								<p>findings from several different studies done within the agency.</p> <ul style="list-style-type: none"> Decided on a focused goal of the needs assessment: <i>The needs assessment will measure service and quality gaps for particular districts and regions in Oklahoma in developing appropriate strategies to support child welfare workers in meeting the needs of children and families involved with Oklahoma's child welfare system.</i> Determined that focus groups with district directors and field managers would be conducted prior to surveying staff. Developed a survey instrument based on focus groups results and collected data via electronic survey during May and June 2013. A more robust and comprehensive report drawing upon additional data collections and

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								reports and reports produced separately or previously to this data collection will be produced and disseminated the end of July 2013.
5. OKDHS will collaborate with youth services agencies and other private foster care, residential and therapeutic agencies in creating a statewide plan to identify more effective, quality services for families involved in child welfare. Where appropriate, OKDHS will work with these agencies to determine whether and how their business models might shift or supplement shelter and residential care with more comprehensive, community-based services. Youth services and other private agencies are important stakeholders in the child welfare system providing not only for shelter, residential and therapeutic services, but for many other services in the community. They know the communities and are dedicated to serving children and families.	Joani Webster		6/30/13					A service directory is being developed that will provide a comprehensive list of services provided by Youth Services Agency. This information will eventually be online. OKDHS staff attended the annual OAYS conference in an effort to expand the current partnership. Health passport information for OKDHS custody children is available to Youth Services Agency staff and training has been scheduled. Shelter liaisons are in place for each shelter. Discussions are ongoing regarding a shelter hotline service.
6. Annually, OKDHS will assess the need to expand Comprehensive Home-Based Services (CHBS). These services are currently available statewide;	BK Kubiak	FC Mtg.handout OCS Agenda	6/30/13					The OCS contract was scheduled to expire this quarter and a new bid executed to begin July 1, 2013. A delay in the timeline

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<p>however, as more families are referred to prevent removal of children, stabilize families for reunification, and support resource parents in caring for children, an assessment of the need to expand services should be completed. This assessment must occur with input from deputy directors, district directors, and front-line staff; their input is critical to effectively monitoring provider compliance and positive outcomes.</p>								<p>occurred with the decision to use a new contracting method, the Performance Information Procurement System, or PIPS, and the prior contract period was extended through August 31. The anticipated funding increase for the expansion of CHBS was not approved for FY '14, although the implementation of placement stabilization services is going forward. On June 10, Foster Care Supervisors were given instruction regarding referrals for the Bridge Family Solutions Project. OCS contractors were likewise trained in their meeting of June 19.</p>
<p>7. OKDHS will partner with the Oklahoma Child Welfare Stakeholder Collaboration State Advisory Board for Improving Services, a statewide advisory board focused on building local community partnerships to improve outcomes and services available for children and families involved in the child welfare system. During Year One, two communities of focus will conduct a study to determine existing service and quality gaps. District directors have a critical role in supporting this effort, and OKDHS has dedicated a full-time staff person to support the state advisory</p>	Joani Webster		6/30/13					<p>Community Collaborative work in Pottawatomie County is ongoing. Monthly meetings are held with excellent participation from community partners. Based on the community needs assessment, a family support task force has been created and has met on 3 occasions. The task force is developing a work plan and budget. The task force chairperson has met with a local foundation regarding funding for special initiatives. One of which is the expansion of the School Based Social Worker services. Tribal</p>

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board efforts. Sites will be selected at the discretion of the statewide advisory board and dependent upon the interest of the local community. OKDHS will recommend districts with the greatest service needs.								representation has been added to the collaborative. The statewide collaboration group continues to meet on a regular basis and most recently approved funding for the Pott. County Assistant DA who handles deprived cases to attend a specialized training in Washington D.C.
8. By June 30, 2013, OKDHS will review and update the joint response protocols with law enforcement to ensure continued emphasis on working together as a team for the purpose of ensuring children's safety. This effort will be especially critical after child welfare restructuring.	Charlotte Kendrick	Log of completion dates for Joint Response Protocols	6/30/13					As of 6/30/13, 96% of the counties have revised the Joint Response Protocols and have sent in the signed documents. 4 counties will submit the week of 7/1/13 due to difficulties in gathering signatures from some of the law enforcement agencies.